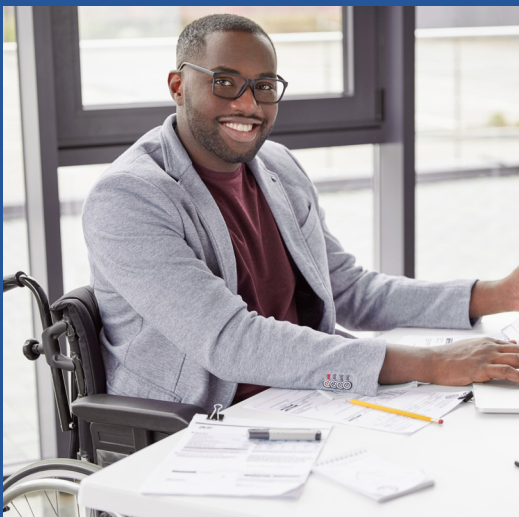


We can help:

- When the application process is delayed
- If you've been denied eligibility and don't understand why
- If you are denied services to which you feel you are entitled
- If you have questions with your VR program
- If you have not been able to resolve issues with your counselor
- Have questions regarding the services and benefits available from Vocational Rehabilitation
- Have problems with other agencies or training facilities that are preventing you from reaching your rehabilitation goals
- Are transitioning from school to work or higher education



The mission of Disability Rights Arkansas is to **vigorously advocate for and enforce the legal rights of people with disabilities in Arkansas.**



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Visit us on our website at:
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Follow us!
facebook.com/DisabilityRightsAR
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Member, National Disability Rights Network

CAP services and this brochure are funded 100% by the U.S. Department of Education, Office of Special Education and Rehabilitation Services (OSERS) and are provided free of charge. Upon request, this brochure is available in other formats such as Braille, large print, on disk, and in Spanish. Contact us anytime!



Client Assistance Program (CAP)

Client Assistance Program

CAP protects the rights of people receiving or seeking services funded under the federal Rehabilitation Act. According to this law, CAP services are available for all clients or applicants of the following services:

- Vocational Rehabilitation Services
- Independent Living Services
- Supported Employment
- Independent Living Centers
- Services for the Blind

We assist most individuals through providing helpful information, education, or referral to appropriate resources. Individual advocacy is available as needed, in accordance with Federal regulations, and legal representation can be provided to clients whose litigation may benefit large numbers of persons with disabilities. CAP is available to assist clients of rehabilitation service providers in all parts of the state.

You're eligible for CAP services if...

- You applied for vocational rehabilitation services, but a final determination of eligibility has not been made;
- You have been determined eligible for VR services;
- You have applied for or are receiving services under the Independent Living Program;
- You either applied for or are receiving services from any grantee authorized by one of the discretionary grant programs such as Projects with Industry, Migratory Farm Workers and Indians;
- You have relationships with any facility that provides rehabilitation services and don't fall into any of the preceding four categories;
- You are seeking information on available services and benefits under the Rehabilitation Act and/or Title I of the Americans with Disabilities Act.

If any of the above situations sound familiar, call us. **We can help.**



Are you having trouble obtaining community-based services? Would you like to return to work and keep your medical benefits?

Have you been denied funding for assistive technology that could help you gain or maintain your independence in school, at work or in daily living?

Are you able to find accessible parking, building entrances, restrooms, parks, recreation, and/or housing, etc.?

If you need assistance or have questions...

CONTACT US!

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