



ARKANSAS  
DEPARTMENT OF  
**HUMAN  
SERVICES**

Division of Child Care & Early Childhood Education  
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## Notice of Incident

Date of Incident: 3/12/2021  
Date Reported to DCCECE: 3/12/2021

Agency Name: Pincy Ridge Treatment Center  
Agency Number: 203  
Type of Facility: PRTF Facility License Type: Regular

Type of Incident: Maltreatment

### Incident Description:

Email from Ronissa Adams: "On 3/9/2021 at PRTC [REDACTED] (DOB [REDACTED]) was pulled against medical advice from the facility by his parents. The next day we learned that she called the Arkansas State Police Child Abuse and Neglect Hotline related to a staff member "grabbing" [REDACTED] arm and causing a bruise. Yesterday late morning, Stacie Warren from Washington County, DCFS – Investigations was here to interview [REDACTED]. She was told that [REDACTED] parent pulled him from the program. She stated there was only an unknown offender on the report and if she had any additional information she would contact us. Today she called and left a message that a worker in Pope County had gone to [REDACTED] home and he identified the staff member as [REDACTED]. We have a [REDACTED] that works here as a BHA. I informed her of this and she stated she would be by later today to speak with him as he was working at the time. We immediately pulled him from working on the unit and had him wait until Ms. Warren got here to speak with him. In the meantime I asked the program manager what days he had worked on the same unit as the resident and was told last Saturday and Sunday. He worked both days with another staff member. This afternoon she came and spoke with [REDACTED] and the other staff member [REDACTED] that was working the same unit. We have completed our internal investigation and do not believe that there was any wrongdoing from the staff member and I cannot confirm that the staff member even bruised his arm. However because there is now an open investigation we will have the staff member retrained on deescalation techniques and zero tolerance. We are requesting an ICAP that after this training he be allowed to work in direct care with a supervisor present until the external investigation is completed."

### Agency's Interim Corrective Action:

Staff member will not work without direct supervision and will not be allowed to provide any discipline.

Licensing Specialist Assigned: R. Carlton  
Licensing Supervisor Assigned: F. Stepps

**Child Abuse Hotline** (Only applies to maltreatment incidents)

Was the Hotline Called: Yes Was it accepted? Yes Outcome: Unsubstantiated

Assigned Investigator: DCFS

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Date of DCCECE's Follow-up: 3/15/2021 Type of Follow-up: Email

**Details from Follow-up:**

Specialist emailed Ronissa Adams after discussing ICAP with Supervisor Stepps. Licensing approved the ICAP for the worker. Specialist emailed investigator Warren who responded "Good morning, I went and interviewed [REDACTED] on Friday and did not note any concerns. The disclosure was made after [REDACTED] left the facility and he was interviewed by a worker in Pope Co. He disclosed that [REDACTED] grabbed his arm hard and a small, very light, older bruise was noted on his arm. I am no longer the primary worker on this investigation and have added Karrie Woodall, the primary worker, to the email. I spoke with another staff member that was working with [REDACTED] on the weekend that the incident allegedly occurred. Both the staff member and [REDACTED] said he had to separate the child from another resident when they were about to fight. Both staff members said they were very concerned that [REDACTED] would get punched in the head and get hurt due to him having a shunt in his head. No one noted any concerning incidents that might have led to the bruising, but everyone in the facility noted that [REDACTED] had behavioral issues, was aggressive, and was very active. Also no one noticed any type of bruising while he was there and there were no documented incidents of him being injured. Both staff members noted that [REDACTED] was aggressive with other residents and often had to be separated away from them in order to prevent any altercations. So, I do not think I would be concerned about [REDACTED] continuing to work with residents without correct action at this time. I would assume this will be an unsubstantiated report, but that will be up to Karrie. Thanks!" Specialist had another email from Karrie Woodall stating she would notify me when she closed the case. Specialist Carlton spoke to investigator Warren on the phone on 3-15-21. She stated that the Pope county worker interviewed the child but that she herself interviewed the staff member and did not find anything substantiating this allegation. Specialists Carlton and Pitts visited PRTC on 3-16-21 and reviewed this staff member's employee file and found no concerning information. Staff member has completed all his training. Awaiting final outcome from Investigator Warren. 3-29-21 Email to investigators Warren and Woodall- "Good morning, I was the secondary worker on the referral and I have completed my duties and have been end dated on the case. Karrie is the primary worker and will be closing the case. Thanks! " Specialist emailed Ronissa Adams at PRTC to see if agency had been provided finding and status of the worker- to ensure he has not returned to unsupervised working without the finding.