



ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

Division of Child Care & Early Childhood Education
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Notice of Incident

Date of Incident: 3/23/2021
Date Reported to DCCECE: 3/24/2021

Agency Name: Piney Ridge Treatment Center
Agency Number: 203
Type of Facility: PRTF Facility License Type: Regular

Type of Incident: Other

Incident Description:

We have been notified that PRTC continues to struggle to meet staff: resident ratios and has failed to meet the minimum requirements on numerous occasions over the last month, especially on the weekends and at nights. There has reportedly been between 2 and 4 staff on units of 30 and 31 kids. We have also received complaints about the units being hot due to the air not working consistently. Program Coordinator Fatima Stepps spoke to reporter on 3/25/2021 as follow up to the original report. The reporter stated the following as issues at PRTC: Caller stated that [REDACTED] at Piney Ridge [REDACTED] Caller works [REDACTED] She says that Piney Ridge has 2 shifts, the 8 am to 8 pm shift and the 8 pm to 8 am shift. Caller reported that both shifts are usually short staffed during the week and on weekends. About 2 weeks ago, caller stated she was working on the [REDACTED] Unit and they were short staffed with only 3 staff to 31 kids. She said the supervisor had to call in another staff [REDACTED] to come in and help but, he didn't make it there until later so they were short staffed from around 8 pm to 11:30 pm. At this time, the Supervisor [REDACTED] was also working alone on the [REDACTED] Unit with 7 boys. There was another staff that came in around 5 pm to assist as well. When asked is there any particular shift that is commonly out of ratio she answered, "They all are usually because people won't come in but, the night shift is usually in ratio until the morning time when the ratio changes.

Agency's Interim Corrective Action:

Licensing Specialist Assigned: R. Reader
Licensing Supervisor Assigned: F. Stepps

Child Abuse Hotline (Only applies to maltreatment incidents)

Was the Hotline Called: N/A Was it accepted? N/A Outcome: N/A

Assigned Investigator: N/A

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Date of DCCECE's Follow-up: 3/29/21 Type of Follow-up: In-person

Details from Follow-up:

--Specialist Reader and Specialist Pitts completed an unannounced visit to PRTC 03.28.21 from 05.00 pm- 09.00 pm. Specialist's viewed all residential areas in use at this time. It was noted that the hot water was not fully functional in East, the A.C. Unit was not fully functional in South/ Sprouts and East, and the facility was out of Ratio in the West and South units. Citations were provided to facility and signed off by R. Adams --Specialist Reader visited PRTC on 03.29.21 to provide facility with 521 that was specific to the complaint recieved and stated that a finding would be provided at a later date. Specialist spoke with R. Adams and the new COO. R. Adams made a comment on this 521 that the South/ Sprouts area A.C. Unit was working but was set on heat at the time of the walk through on 03.28.21. R. Adams also noted that the compressor for the A.C. Unit was ordered and is projected to be replaced by 03.29.21. ----