



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437
P: 501.320.3971

Notice of Incident

Date of Incident: [REDACTED]
Date Reported to DCCECE: 2/23/2021

Agency Name: Perimeter Forrest City
Agency Number: 142
Type of Facility: Residential Facility License Type: Regular

Type of Incident: Restraints

Incident Description:

The following is an email received from the CEO of Perimeter-Che Jordan regarding an incident that happened on [REDACTED]. The mother of [REDACTED] called and reported her son alleged to her that “the staff body slammed him to the ground” during phone call time on 2.5.2021. At the time of the complaint, from mother, she expressed that she wanted an MRI completed on her son. The mother on 2.8.2021, consulted with the physician as the intervention of the restraint, on [REDACTED], did not have symptoms or injuries after assessment by the RN or subsequent daily nursing assessments from 1.22.2021 through 2.7.2021; therefore; the physician wanted to discuss the request with the mother as this would be non-emergent MRI. A hotline call was made [REDACTED] about this allegation from the mother and the verbiage used. Interviewed and received statements from witness employee [REDACTED] reviewed the nursing documentation from the restraint on [REDACTED], interviewed and received a statement from the employee involved [REDACTED], and resident [REDACTED]. Reviewed intervention documentation and we notified the physician and guardian of the imminent danger to self and others and the subsequent restraint intervention. The physical assessment, by the RN, of the patient after the restraint on [REDACTED] did not indicate any injuries or issues. The guardian was notified of the restraint on [REDACTED]. After interviewing it appears the staff member [REDACTED] may not have provided an adequate amount of space for the patient to calm down (e.g., not providing time and space for the patient to get their self-back to baseline due to the appearance of the patient not de-escalating). During an interview, the resident [REDACTED] expressed that he was “about to fight another resident” “but my staff calm me down” (i.e., from being verbally aggressive with a staff member). During an interview with the staff member [REDACTED] expressed that they came into the situation to provide support due to noticing the [REDACTED] patient being verbally and physically aggressive with the staff member [REDACTED]. The staff [REDACTED] member also expressed “he came out the quiet room, I followed him down the hall and I ask the Youth Worker [REDACTED] to call for staff help he then [REDACTED] came at me at the door saying he will knock me out. [REDACTED] stepped back and then [REDACTED] came at me and then he was contained until staff support came, he then got up and went with the nurse. At that time, [REDACTED] apologized for being aggressive toward staff when he was upset about something happen in the classroom.”

Agency's Interim Corrective Action:

The staff member () will be suspended until the investigation is completed. If a training issue is identified, before returning to the unit with patients, he will have re-training on proper verbal de-escalation and Trauma Based Relational Intervention-TBRI. Furthermore, mandated reporting training/re-training will be implemented to ensure timely notification by all employees related reporting patient allegations of abuse and/or maltreatment. As of 2.08.2021 the resident has a physician's order for the requested MRI by the mother. Weekly updates of scheduling issues for the MRI were provided to the mother. We will be available to the guardian and their needs during this time. Patient safety will continuously be monitored throughout the facility.

Licensing Specialist Assigned: L. White

Licensing Supervisor Assigned: S. Singleton-Litzsey

Child Abuse Hotline (Only applies to maltreatment incidents)

Was the Hotline Called: Yes

Was it accepted? Yes

Outcome: Pending

Assigned Investigator: N/A

Date of DCCECE's Follow-up: 2/24/2021 and 2/26/2021 **Type of Follow-up:** Email

Details from Follow-up:

The agency was cited on regulations 905.9, 905.10, 110.12 and 110.17



ARKANSAS
DEPARTMENT OF
**HUMAN
SERVICES**

Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437
P: 501.320.3971

Notice of Incident

Date of Incident: 1/21/2021

Date Reported to DCCECE: 2/23/2021

Agency Name: Perimeter Forrest City

Agency Number: 142

Type of Facility: Residential PRTF

Facility License Type: Regular

Type of Incident: Restraints

Incident Description:

The following is an email received from the CEO of Perimeter-Che Jordan regarding an incident that happened on 1/21/2021. The mother of [REDACTED] called and reported her son alleged to her that "the staff body slammed him to the ground" during phone call time on 2.5.2021. At the time of the complaint, from mother, she expressed that she wanted an MRI completed on her son. The mother on 2.8.2021, consulted with the physician as the intervention of the restraint, on 1.21.2021, did not have symptoms or injuries after assessment by the RN or subsequent daily nursing assessments from 1.22.2021 through 2.7.2021; therefore, the physician wanted to discuss the request with the mother as this would be non-emergent MRI. A hotline call was made (2.19.2021) about this allegation from the mother and the verbiage used. Interviewed and received statements from witness employee [REDACTED], reviewed the nursing documentation from the restraint on 1.21.2021, interviewed and received a statement from the employee involved [REDACTED], and resident [REDACTED]. Reviewed intervention documentation and we notified the physician and guardian of the imminent danger to self and others and the subsequent restraint intervention. The physical assessment, by the RN, of the patient after the restraint on 1.21.2021 did not indicate any injuries or issues. The guardian was notified of the restraint on 1.21.21. After interviewing it appears the staff member [REDACTED] may not have provided an adequate amount of space for the patient to calm down (e.g., not providing time and space for the patient to get their self-back to baseline due to the appearance of the patient not de-escalating). During an interview, the resident [REDACTED] expressed that he was "about to fight another resident" "but my staff calm me down" (i.e., from being verbally aggressive with a staff member). During an interview with the staff member [REDACTED] expressed that they came into the situation to provide support due to noticing the [REDACTED] patient being verbally and physically aggressive with the staff member [REDACTED]. The staff [REDACTED] member also expressed "he came out the quiet room, I followed him down the hall and I ask the Youth Worker [REDACTED] to call for staff help he then [REDACTED] came at me at the door saying he will knock me out. [REDACTED] stepped back and then [REDACTED] came at me and then he was contained until staff support came, he then got up and went with the nurse. At that time, [REDACTED] apologized for being aggressive toward staff when he was upset about something happen in the classroom."

Agency's Interim Corrective Action:

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The staff member [REDACTED] will be suspended until the investigation is completed. If a training issue is identified, before returning to the unit with patients, he will have re-training on proper verbal de-escalation and Trauma Based Relational Intervention TBRI. Furthermore, mandated reporting training/re-training will be implemented to ensure timely notification by all employees related reporting patient allegations of abuse and/or maltreatment. As of 2.08.2021 the resident [REDACTED] has a physician's order for the requested MRI by the mother. Weekly updates of scheduling issues for the MRI were provided to the mother. We will be available to the guardian and their needs during this time. Patient safety will continuously be monitored throughout the facility.

Licensing Specialist Assigned: L. White
Licensing Supervisor Assigned: S. Singleton-Litzsey

Child Abuse Hotline (Only applies to maltreatment incidents)

Was the Hotline Called: Yes Was it accepted? Yes Outcome: Pending
Assigned Investigator: N/A

Date of DCCECE's Follow-up: 2/24/2021 and 2/26/2021 Type of Follow-up: Email

Details from Follow-up:

On 2/24/2021, Specialist received the statements from resident [REDACTED], staff members [REDACTED] and [REDACTED] restraint certification for staff [REDACTED] that expires on 4/13/21 and the nurse's notes.

On 3/3/2021, Specialist and Supervisor Litzsey spoke with resident [REDACTED] regarding the restraint. [REDACTED] stated he was trying to fight another resident, but a lady staff calmed him down. [REDACTED] stated that staff KB came from nowhere and told him to go to class or in the quiet room. [REDACTED] stated staff KB kept touching him and he does not like for people to touch him. [REDACTED] stated the last time that staff [REDACTED] touched him, he moved [REDACTED] hand and [REDACTED] took him down and slammed him to the floor. [REDACTED] stated he has never gotten to the point of needing to be restrained. [REDACTED] stated the nurse even said that the restraint was wrong. [REDACTED] stated he got an MRI and X-ray because when [REDACTED] slammed him it was on his shoulder that was already hurt.

On 3/16/21, Specialist spoke with staff [REDACTED] at Perimeter Forrest City regarding the restraint of resident [REDACTED]. [REDACTED] stated there was a lot going on a couple of days before that the boys were planning on jumping another resident. [REDACTED] stated the boys were acting like they were cool with the other resident when [REDACTED] went into Ms. Bennett class. [REDACTED] stated [REDACTED] did not give staff [REDACTED] any reason to take him down. Watson stated [REDACTED] never resists or anything. [REDACTED] stated [REDACTED] did tell [REDACTED] to go the quiet room and [REDACTED] resisted to go. [REDACTED] stated [REDACTED] kept touching [REDACTED] and [REDACTED] does not like for people to touch him but [REDACTED] did not try to come at [REDACTED]. [REDACTED] stated the take down was unnecessary.

On 3/16/21, Specialist spoke with Antione Jackson, Clinical Director and Interim CEO. Jackson stated staff [REDACTED] was terminated.