

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education
P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Licensee Address: 1828 INDUSTRIAL DRIVE FORDYCE, AR 71742
Licensing Specialist: Shirley Preston **Person In Charge:** Nathan Chennault
Monitor Visit Date: 4/3/2019
Purpose of Visit: Technical Assistance Visit Residential Non-Standard Review
Regulations Out of Compliance:
No regulations out of compliance.

Regulations Needing Technical Assistance:
No regulations needing technical assistance.

Regulations Not Correctable:
No regulations marked as not correctable.

Narrative:

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year

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Met with CEO Nathan Chennault, Risk Assessment Coordinator Meco Davis, and Program Director Gary Sneed.

TOPICS OF DISCUSSION

• RESTRAINTS

Licensing recognizes "guided escorts" as a restraint. The agency will follow all standards for training, documentation, and guidelines when performing a guided escort.

Licensing will include restraint reviews in each investigation regarding use of physical force or restraints.

• DEAF UNIT

The agency recently admitted 5 deaf residents, 1 female and 4 males. The children were previously at an Acadia owned facility in New Mexico. The children are placed in one co-ed cottage. Building modifications have been made to meet the specific needs of the hearing impaired, i.e. flashing light fire alarms, etc. Staff from the New Mexico facility that are trained and experienced in working with the hearing impaired have relocated to Arkansas to resume working with the residents. The CEO toured the Magnolia Gallaudet facility in Washington DC, and several other facilities that provide services to the hearing impaired. The agency plans to move this unit to the Conway Unit when it opens.

• BUILDING USAGE AND CAPACITY BREAKDOWN

The current capacity of the ICF/IID program is 46. The three off site cottages are used as resident housing. The agency now serves residents on the Autism spectrum.

The PRTF program is on the main campus. Brady will be conducting a comprehensive assessment of building usage and capacities.

• OUT OF STATE ADMISSIONS

The agency continues to admit out of state children into the PRTF program. The out of state census is monitored by licensing.

• INTERNAL INVESTIGATIONS

Discussed concerns regarding the agency conducting internal investigations. The Office of Long Term Care requires the agency to conduct internal investigations and gives specific timeframes. Licensing will connect with CACD for guidelines and seek training regarding internal investigations by the agency.

• OVERSIGHT CONTACTS

The agency provided contact information for oversight entities. The Disability Rights advocate is making increased frequency visits. Out of state placement providers are also conducting frequent reviews.

• CONWAY FACILITY

The agency was informed that the Attorney General's office has not issued a clarification regarding the out of state beds for the Conway unit. Licensing followed up with an email to Julie Chavez on 04/05/19. A response has not been received.

• OF INTEREST

The agency has six residents that are referred to as Unaccompanied Refugee Minors, URM. They have been admitted for treatment in the PRTF program. Some of these children are victims of trafficking. They are placed by Point Comfort and in the custody of the Office of Refugee Resettlement, ORR.

• ACTION ITEMS

Licensing will increase visit frequency. Licensing Reviews will focus on Program monitoring including interviews with staff and residents, staff/child interactions, and reviewing restraint documentation.