

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education
P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: United Methodist Children's Home Little Rock Campus
Licensee Address: 2002 SOUTH FILLMORE LITTLE ROCK, AR 72204
Licensing Specialist: Charlotte Galusha **Person In Charge:** Kaylynn Barnett
Monitor Visit Date: 6/21/2021
Purpose of Visit: Residential Non-Standard Review

Regulations Out of Compliance:

Regulation	Serious Violation	Discussion/Observation	Due Date	Correction Date	Corrected On Site
R905.9	No	<p>█████ shall have training on behavior management including de-escalation, appropriate restraints, and proper documentation of incidents.</p> <p>IS-█████ shall be re-trained on de-escalation and appropriate behavior management techniques including restraints.</p> <p>IS-█████ shall have appropriate behavior management training including restraints and de-escalation.</p>	6/25/2021		No
R907.2	No	<p>█████ shall have training on behavior management including de-escalation, appropriate restraints, and proper documentation of incidents.</p> <p>IS-█████ shall be re-trained on de-escalation and appropriate behavior management techniques including restraints.</p> <p>IS-█████ shall have appropriate behavior management training including restraints and de-escalation.</p>	6/25/2021		No

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R905.4.g	No	<p>█████ shall have training on behavior management including de-escalation, appropriate restraints, and proper documentation of incidents.</p> <p>IS-█████ shall be re-trained on de-escalation and appropriate behavior management techniques including restraints.</p> <p>IS-█████ shall have appropriate behavior management training including restraints and de-escalation.</p>	6/25/2021	No
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Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

No regulations marked as not correctable.

Narrative:

Licensing Specialist viewed video footage from five incident reports involving IC including two reports from █████/21, █████/21, █████/21, █████/21, █████/21.

The incident from █████/21 showed that the staff appeared to go into a hold really quickly without appropriate de-escalation attempts. The hold was questionable as to the appropriateness of the hold. Specialist did not see the excess aggression by the IC, which was described in the report. After the child was released from the hold, there was four staff watching the child, while the other children went back to their bedroom hallways. One involved staff in the hold has been terminated regarding a different matter. The other employee █████ shall have training on behavior management including de-escalation, appropriate restraints, and proper documentation of incidents.

Regarding incident on █████/21- IS █████ appeared to grab IC's shirt and pushed him against the wall, while separating the IC from his peer, when they were trying to fight. She then physically escorted him to the hall while holding on to him and it somewhat looked like a push when she let him go. However, Specialist cannot clearly determine if it was a push. IS-█████ shall be re-trained on de-escalation and appropriate behavior management techniques including restraints.

Regarding one of the incidents from █████/21, Specialist viewed improper hold by IS-█████. The IS held IC against the door/wall. Another staff told IS that he was doing an inappropriate hold, and he released IC. IC was continuously shouting and showed IS the injury to his shoulder. IS remained calm, but continued to engage IC, which further agitated the child. IS should have turned situation over to another staff. IS-█████ shall have appropriate behavior management training including restraints and de-escalation. This report prompted the complaint. It was reported to the Child Abuse Hotline, but was unfounded. However, this is a true Licensing Complaint for inappropriate behavior