



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437  
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## Notice of Incident

**Date of Incident:** 8/30/2021  
**Date Reported to DCCECE:** 9/3/2021

**Agency Name:** Piney Ridge Treatment Center  
**Agency Number:** 203  
**Type of Facility:** SRU                      **Facility License Type:** Regular

**Type of Incident:** Other

**Incident Description:** Licensing Unit received a complaint from an unknown source stating that the facility is severely understaffed. "On August 30, 2021 one unit had 31 kids and 3 staff during the day. Yesterday there were only 8 staff for 94 kids. The DON and a nurse had to staff the annex building".

**Agency's Interim Corrective Action:** N/A

**Licensing Specialist Assigned:** C. Vardell  
**Licensing Supervisor Assigned:** S. Singleton-Litzsey

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**Child Abuse Hotline** (Only applies to maltreatment incidents)

**Was the Hotline Called:**No    **Was it accepted?**N/A                      **Outcome:** N/A

**Assigned Investigator:** N/A

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**Date of DCCECE's Follow-up:** 9.7.21                      **Type of Follow-up:** In person

**Details from Follow-up:** Licensing Specialist visited the facility on 9/7/21 for an unannounced after hours visit to conduct a buildings and grounds walkthrough. The facility was currently in ratio, but the reports from 8/30/21 did show that two units were out of ratio that night as the complaint stated. Additionally, due to call ins, ratio will be out of compliance again tonight 9/7/21.