

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education
P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF
Licensee Address: 1828 INDUSTRIAL DRIVE FORDYCE, AR 71742
Licensing Specialist: Steven Pitts **Person In Charge:** N/A
Monitor Visit Date: 8/31/2021
Purpose of Visit: Psychiatric Residential Buildings and Grounds

Regulations Out of Compliance:

No regulations out of compliance.

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

No regulations marked as not correctable.

Narrative:

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On 8/31/21, I, Steven Pitts, and my supervisor, Austin Clowers, conducted a building and grounds inspection of the Millcreek PRTF. Staff to child ratios were as follows; Penguin Hall was 3:16, Flamingo Hall was 3:14, Zebra Hall was 3:16, Tiger Hall was 3:17, Eagle Hall was 3:17, Kangaroo Hall was 2:12, Girls on the playground was 2:10, Deerfield had no kids and no staff present, Magnolia Hall was 2:10, Rock Hill was 3:16, Pine ridge was 3:16, Pebble Creek was 3:18.

I cited the agency for the following:

911.6---All buildings and furnishings shall be safe, clean and in good repair. Please fix the following issues;

1. Plug cover in Penguin Hall day room and shower were inoperable.
2. Baseboard in Flamingo Hall needs to be replaced.
3. Shower inoperable in Zebra Hall.
4. Replace wet and missing ceiling tiles in Deerfield.
5. Hole in bedroom wall in Magnolia Hall.
6. Rock Hill—switch covers loose in rooms 6 and 2.
7. Pine Ridge—Showerhead loose in bathroom #2 and inoperable in bathroom #3.

914.4—Rock Hill Room #3 smoke detector inoperable.

911.15.f—Drawstrings and or shoe strings were present in the following; Zebra Hall 1st room on right, Tiger 2 rooms, Rock Hill Room 5.

912.2—Only 1 out of 3 showers operable for 16 kids.

9095.4.h—Licensing staff heard a female staff member in Tier Hall yelling at a patient and this led to the escalation of the situation. Staff should be retrained on this standard.

910.1—Outbuildings on the grounds near cottages need to be secured.

912.6—Paper towel holders would not close and were empty at the boy's school.

908. 9—While checking the MAR at nurses station for Eagle, Kangaroo, and Tiger wing, MAR was checked for the following; [redacted] age [redacted] age [redacted] age [redacted] age [redacted] age [redacted] and proof of meds being given was not present on the 14th of August for 3 of the kids. Nurse was not aware of why this was not documented.