

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Piney Ridge Treatment Center
Licensee Address: 2805 E ZION RD FAYETTEVILLE, AR 72703
Licensing Specialist: Chelsea Vardell **Person In Charge:** Matthew Wiltshire
Monitor Visit Date: 9/7/2021
Purpose of Visit: Residential Non-Standard Review

Regulations Out of Compliance:

No regulations out of compliance.

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

Regulation	Discussion/Observation
R1007.4	Licensing Specialist viewed the employee log of who worked on each unit the night of 8/30/21. Records do show that staff/child ratio on North Unit was 31 residents to 3 staff. East Unit had 21 residents to 2 staff.

Narrative:

Licensing Specialist received a complaint that staff was out of ratio on 8/30/21 with residents 31 to 3 staff. Specialist conducted an after hours unannounced visit to the facility from 1900-2100. Specialist viewed all sleeping areas of residents and counted ratio. Specialist also spoke to staff working on the floor and both the day and night supervisors who were in the process of shift change. No staff or residents reported any complaints or concerns. Licensing Specialist met with CEO Justin Hoover who came to the facility for the Licensing exit interview. The Specialist discussed the concerns for ratio and that a formal document be presented to the Specialist detailing the facilities plans to address ratio concerns.

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Regulations Out of Compliance:

Regulation	Serious Violation	Discussion/Observation	Due Date	Correction Date	Corrected On Site
R1012.4	No	Bathrooms on South and West units had paper towels and toilet paper in the floor. Staff stated residents just used restroom before going to bed. Staff will clean once residents are asleep.	9/7/2021		No

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

Regulation	Discussion/Observation
R1007.4	Specialist discussed ratio concerns with Justin Hoover. Justin reports that the facility is actively trying to fill available positions by promoting job opportunities at local job fairs and offering job incentives. Facility has had a high volume of call ins and lack of staff availability to maintain the required staff/child ratio. There will be 10 staff working for 92 residents overnight tonight which will put North and East Unit out of ratio compliance.

Narrative:

Type comment...

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Visit from 19:15-21:15

Licensing Specialist completed building and grounds walkthrough of all units.

Licensing Specialist spoke with various staff and residents who all stated that they had no concerns or complaints.

Ratio was as follows

East unit-21 residents to 4 staff

West unit-23 residents to 4 staff

North unit-32 residents to 6 staff

South unit-16 residents to 3 staff

All units were currently in ratio, but after shift change between 20:00-20:30 tonight, North and East units will be out of compliance due to lack of staff availability.