



Division of Provider Services
& Quality Assurance
P.O. Box 8059, Slot S404
Little Rock, AR 72203-8059
P: 501.320.6182
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HUMANSERVICES.ARKANSAS.GOV

October 16, 2020

Bradley McDaris, Administrator
Piney Ridge Treatment Center, Inc
2805 E Zion Rd
Fayetteville, AR 72703

IMPORTANT NOTICE – PLEASE READ CAREFULLY

Dear Mr. McDaris:

On October 2, 2020, the Office of Long Term Care conducted a Complaint Investigation survey to determine if your facility was in compliance with Federal requirements for Psychiatric Residential Treatment Facilities participating in the Medicaid (Title XIX) Program. The survey conducted verified that your facility was not in compliance with the Condition of Participation for Restraint and Seclusions. This survey found that your facility had deficiencies requiring correction/substantial correction prior to a revisit as specified in the attached CMS-2567.

The CMS 2567 “Statement of Deficiencies and Plan of Correction” with all deficiencies identified during the Complaint Investigation survey on October 2, 2020 is enclosed.

Plan of Correction

A Plan of Correction (PoC) must be submitted within ten (10) calendar days of receipt of the Statement of Deficiencies. A revisit will be authorized after an acceptable PoC is received. The PoC must be faxed to:

Amanda M Smith, Reviewer
OLTC, Survey & Certification Section
PO Box 8059, Slot S404
Little Rock, AR 72201-4608
Telephone (501) 320-3963; Fax (501) 682-6159
or email to amanda.m.smith@dhs.arkansas.gov

Your Plan of Correction must also include the following:

- a. Address how the corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- b. Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- c. Address what measures will be put into place or systemic changes will be made to ensure that the

deficient practice will not recur;

d. Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness.

e. Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. Your facility is ultimately accountable for its own compliance. The plan of correction will serve as the facility's allegation of compliance. Unless otherwise stated on the PoC, the last completion date will be the date of alleged compliance.

Informal Dispute Resolution

In accordance with 42 CFR § 488.331, you have one opportunity to question deficiencies through an informal dispute resolution (IDR) process. To obtain an IDR, you must send your written request to Health Facility Services, Arkansas Department of Health within ten (10) calendar days from receipt of the Statement of Deficiencies. The request must state the specific deficiency the facility wishes to challenge. The request should also state whether the facility wants the IDR to be performed by a telephone conference call, record review, or a face-to-face meeting.

An incomplete informal dispute resolution procedure will not delay the effective date of any enforcement action. Informal dispute resolution in no way is to be construed as a formal evidentiary hearing. It is an informal administrative process to discuss the findings.

Please submit your request to:

**IDR/IIDR Program Coordinator
Health Facilities Services
5800 West 10th Street, Suite 400
Little Rock, AR 72204
Phone: 501-661-2201
Fax: 501-661-2165
ADH.HFS@Arkansas.gov**

All references to regulatory requirements contained in this letter are found in Title 42, Code of Federal Regulations.

If you have any questions, please contact Amanda M Smith, Reviewer at 501 - **320-3963**.

Sincerely,



RN Supervisor
DPSQA/Office of Long Term Care
Survey & Certification Section

ams

cc: DRA

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/16/2020
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 04L117	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 10/02/2020
NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
N 000	Initial Comments Note: The CMS-2567 (Statement of Deficiencies) is an official, legal document. All information must remain unchanged except for entering the plan of correction, correction dates, and the signature space. Any discrepancy in the original deficiency citation(s) will be reported to the Dallas Regional Office (RO) for referral to the Office of the Inspector General (OIG) for possible fraud. If information is inadvertently changed by the provider/supplier, the State Survey Agency (SA) should be notified immediately. The facility was not in compliance with §483, Subpart G - Conditions of Participation for Psychiatric Residential Treatment Center Complaint # AR00025540 was substantiated with deficiencies cited at N100, N126, and N144.	N 000			
N 100	USE OF RESTRAINT AND SECLUSION CFR(s): 483.354 Subpart G: Condition of Participation for the Use of Restraint and Seclusion in Psychiatric Residential Treatment Facilities Providing Inpatient Psychiatric Services for Individuals Under Age Twenty One. This CONDITION is not met as evidenced by: Complaint # AR00025540 was substantiated all or in part with these findings: Based on record review and interview, the facility failed to meet the requirements of the Condition of Participation for Protection of Residents, as evidenced by the facility's failure to meet the regulatory requirements at N126. The facility	N 100			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N 100	Continued From page 1 failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) sampled residents who were involved in chemical restraints. This failed practice had the potential to affect 93 facility clients as documented on a list provided by the Medical Records Director on 9/27/20 at 9:37 p.m. The findings are: The facility failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) sampled clients.	N 100			
N 126	PROTECTION OF RESIDENTS CFR(s): 483.356 (a)(1) Each resident has the right to be free from restraint or seclusion, of any form, used as a means of coercion, discipline, convenience, or retaliation. This ELEMENT is not met as evidenced by: Complaint # AR00025540 was substantiated all or in part with these findings: Based on record review and interview, the facility failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the	N 126			

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N 126	<p>Continued From page 2</p> <p>administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) of 13 sampled clients. This failed practice had the potential to affect 93 facility clients as documented on a list provided by the Medical Records Director on 9/27/20 at 9:37 p.m. The findings are:</p> <p>1. Client #4 was admitted on 5/26/20 and had diagnoses Posttraumatic Stress Disorder.</p> <p>A Master Treatment Plan Review dated 9/1/20 documented, "...What are some things that make it more difficult for the resident when they are already upset? Yelling, loud noise, not having personal space. Are there particular triggers that will cause the resident to escalate? Date Identified: 5/27/2020 Loud Noise, Not having personal space...If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 5/27/2020 Voluntary Timeout in Quite Room, Sitting by the Nurse's Station, Talking to Another Resident, Talking with Male Staff, Writing in Journal, Deep Breathing/Relaxation, Other: Shuffling Cards, Watching TV (television), Talking with Female Staff, Calling a Friend, Drawing, Listening to Music..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/12/20 documented, "Date & (and) Time Actually Placed in Restraint Date: 9/12/2020 Time: 0833 (8:33 a.m.), Date & Time Removed From Restraint: Date 9/12/2020 Time: 0835 (8:35 a.m.), Date & Time Restraint Order Received from MD (Medical Doctor) Date: 9/12/2020 Time: 0830 (8:30 a.m.), Type of Restraint Used: Standing 2 person, Resident Behavior: Please give detailed justification for</p>	N 126			

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N 126	<p>Continued From page 3</p> <p>restraint: R (Resident) agitated over breakfast began demanding different food. She then began throwing food/drinks at Nursing shoving staff, & verbally threatening. R escorted to timeout room....Date & Time Chemical Restraint Order Received from MD Date: 9/12/2020 Time 0832 (8:32 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/12/2020 Time: 0835 (8:35 a.m.), Medication Administered: Thorazine/Benadryl Dosage: 100mg (milligrams)/100mg, Route: IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint: R cont (continued) to be combative during escort-R given IM chemical restraint per MD order for safety...Resident Behavior at Time of Release: R calmer...Restraint and Seclusion Monitoring...Time AM/PM 0835, Observation/Behavior Code 15 [Exit Criterion met, no longer a danger, Care Code 4 [Chemical Restraint], 10 [released containment]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/12/20 at 8:30 a.m., documented, "Restrain resident for up to 30 minutes for cont. (continued) bx (behavior) dyscontrol, As evidenced by throwing food/milk, shoving staff, verbally threatening...9/12/2020 Time: 0832 (8:32 a.m.), Give Resident Thorazine 100/Benadryl 100mg X (times) one dose now for increased behavioral Dyscontrol. As evidenced by cont. (continued) combative bx (behavior)..."</p> <p>A Nursing Progress Note dated 9/12/20 at 8:33 a.m., documented, "The resident became angry because she got a hot tray for breakfast instead of a cold tray for breakfast. The resident was told that a staff member could get her a cold tray for breakfast but it would take about ten minutes for</p>	N 126			

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N 126	<p>Continued From page 4</p> <p>shift change. The resident poured her Silk milk and peers milk into the nurse's station through the opening into the window, The resident also threw food through the opening. The resident began to yell and threaten nurses and staff members. The resident began to throw objects across the dayroom. A staff member went to process with the resident but the refused and pushed the staff member. The resident continued to be aggressive towards staff members. The resident was restrained for safety per [Doctor] order at 0833 (8:33 a.m.) The resident continued aggression towards staff members while restrained. The resident was given a chemical restraint per Dr's (Doctor's) order for dyscontrol at 0835 (8:35 a.m.) The resident was released from the restraint at 0835...."</p> <p>An order for the physical restraint was documented at 8:30 a.m., an order for a chemical restraint was documented obtained at 8:32 a.m., two minutes after the order for the physical restraint. Documentation indicated the client was placed in the physical restraint at 8:33 a.m., one minute after receiving the order for the chemical restraint and the chemical restraint was administered at 8:35 a.m., two minutes after being placed in the physical restraint. The order for the chemical restraint was received before the client was placed in a physical restraint. The Restraint and Seclusion Monitoring sheet documented under the Observation/Behavior Code, that Exit Criterion was met and was no longer a danger at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical</p>	N 126			

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N 126	<p>Continued From page 5</p> <p>restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>b. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "...Date & (and) Time Placed in Restraint Date 9/19/2020 Time: 0910 (9:10 a.m.), Date & Time Removed from Restraint Date 9/19/2020 Time: 0915 (9:15 a.m.), Date & Time Order Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0906 (9:06 a.m.), Type of Restraint Standing 2 person, Resident Behavior: Please give justification for restraint: Resident was part of residents attacking staff, started to punch, kick, hit and [word illegible] staff, was restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 09/19/2020 Time: 0908 (9:08 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 0915 (9:15 a.m.), Medication Administered: Thorazine/Benadryl, Dosage: 100/100 Route: IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint Continue aggressiveness with staff, kicking, pushing staff and threatening...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 0915, Observation/Behavior Code Calm/Quiet/Willing to talk..."</p> <p>An Emergency Safety Intervention Physician's Order dated 9/19/20, documented an order for a physical restraint was given at 9:06 a.m., and an order for Thorazine/Benadryl was documented as received at 9:08 a.m., two minutes after the order</p>	N 126			

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N 126	<p>Continued From page 6 for the physical restraint was received.</p> <p>A Nursing Progress Note dated 9/19/20 at 9:10 a.m., documented, "Resident was on the unit with other residents, started going after staff, screaming at staff, punching, kicking, hitting and pushing several staff members. Resident was restraint for safety as per Dr's (Doctor's) orders and PRN (as needed) Thorazine/Benadry 100 mg (milligrams) administered IM (intermuscular) as per Dr's orders..."</p> <p>Documentation indicated the order for the chemical restraint was received two minutes before the client was placed in a physical restraint and the client was calm/quiet/willing to talk at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 at 5:00 p.m., documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 1700 (5:00 p.m.), Date & Time Removed from Restraint Date: 9/19/2020 Time 1712 (5:12 p.m.), Date & Time Restraint Order Received from MD (Doctor) 9/19/2020 Time 1703 (5:03 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint Physical aggression towards staff and property R (Resident) pushed staff, punched</p>	N 126			

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N 126	<p>Continued From page 7</p> <p>staff, R attempt to set off the fire sprinkler, R continued the aggression toward staff, R continued aggression, R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/19/2020 Time: 1705 (5:05 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 1712 (5:12 p.m.), Medication Administered: Zypexa Dosage: 20 mg (milligrams) Route: IM (intermuscular), Resident Behavior: Please give detailed justification for Chemical Restraint Continued physical aggression towards staff while restrained. R kicked a nurse. R kicked a door. R given a chemical for safety...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 1712, Observation/Behavior Code 14 [Calm/Quiet/Willing to talk] 15 [Exit Criterion met, no longer a danger]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20, documented, "Time: 1703, Restrain resident for up to 30 minutes for physical aggression...Date: 9/19/2020 Time: 1705 (5:05 p.m.) Give Resident Zyprexa 20 mg (milligrams) x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received two minutes after an order for a physical restraint was received. A chemical restraint was documented as administered at 5:12 p.m.</p> <p>Documentation indicated the client was calm/quiet/willing to talk at the time of the administration of the chemical restraint and release from the physical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed</p>	N 126			

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N 126	<p>Continued From page 8</p> <p>in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>d. An Emergency Safety Intervention Justification Progress Note dated 9/27/20, documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/27/2020 Time: 1250 (12:50 p.m.), Date & Time Removed from Restraint Date: 9/27/2020 Time: 1254 (12:54 p.m.) Date & Time Restraint Order Received from DM (Doctor) 9/27/2020 Type of Restraint Standing 2 person Resident Behavior: Please give detailed justification for restraint: Physical aggression towards staff members and property R (Resident) was kicking the door and threatening nearby staff R threw a cup of water into nurse's station onto computer. R pushed staff. R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/27/2020 Time: 1252 (12:52 p.m.) Date & Time Nurse Actually Administered Chemical Restraint Date: 9/27/2020 Time: 1254 (12:54 p.m.) Medication Administered: Thorazine/Benadryl, Dosage 100/100, Route: IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint Continued physical aggression towards staff member R (Resident) kicked staff and grabbed at staff members. R threatening staff members. R continued dyscontrol. Chemical given for safety...Resident Behavior at Time of Release: Calm..."</p> <p>An Emergency Safety Intervention Physician's Orders, dated 9/27/20, documented, "Time:1250 (12:50 p.m.) Restrain resident for up to 30</p>	N 126			

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N 126	<p>Continued From page 9</p> <p>minutes for physical aggression As evidenced by pushing staff, throwing water into the nurse's station...Time: 1252 (12:52 p.m.) Give Resident Thorazine/Benadryl x (times) one dose now for increase behavioral Dyscontrol..." An order for a chemical restraint was received two minutes after an order for a physical restraint was received. The chemical restraint was administered at 12:54 p.m.</p> <p>A Nursing Progress Note dated 9/27/20 at 12:50 p.m. documented, "...The resident was restrained for safety when she pushed staff members. The resident was restrained for safety per [Doctor] order at 1250 (12:50 p.m.)...The resident was given a chemical restraint for dyscontrol per [Doctor] order at 1254 (12:54 p.m.). The resident was released from the restraint a 1254 (12:54 p.m.)..."</p> <p>Documentation indicated the client was calm at the time of release and administration of the chemical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>2. Client #5 was admitted on 3/23/20 and had diagnoses Unspecified Trauma and Stressor Related Disorder and Other Specified Disruptive, Impulse Control Related Disorder.</p> <p>A Master Treatment Plan Review dated 9/1/20 documented, "...Triggers contributing to</p>	N 126			

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N 126	<p>Continued From page 10</p> <p>escalation: Being touched, not having personal space, What are some things that make it more difficult for the resident when they are already upset? Being touched, not having personal space. Are there particular triggers that will cause the resident to escalate? Date Identified: 3/24/2020 Being Touched, Loud Noise, Not Having Personal Space, Yelling. If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 3/24/2020 Sitting by the Nurse's Station, Talking to Another Resident, Writing in a journal, Lying Down with Cold Face Cloth, Other: Reading, Art, Calling a Friend, Listening to Music. Preference in the event this would be necessary: Date Identified: 3/24/2020 Other: Talking to someone..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/13/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/13/2020 Time: 1335 (1:35 p.m.), Date & Time Removed from Restraint Date: 9/13/2020 Time: 1338 (1:38 p.m.) Date & Time Restraint Order Received from MD (Doctor) Date: 9/13/2020 Time: 1334 (1:34 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint While in dayroom R (Resident) became upset & began busting through unit door. When staff stood between door & R, R began hitting & shoves staff. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/13/2020 Time: 1336 (1:36 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 1338 (1:38 p.m.), Medication Administered: Thorazine Dosage: 50 mg (milligrams) Route: IM (Intermuscular)...Resident Behavior at Time of</p>	N 126			

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NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
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N 126	<p>Continued From page 11</p> <p>Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 1338 (1:38 p.m.) Observation/Behavior Code 11 [quiet] 15 [Exit Criterion met, no longer a threat..."</p> <p>An Emergency Safety Intervention Physician's Order dated 9/13/20 documented, ".. Time: 1334 (1:34 p.m.) Restrain resident for up to 30 minutes for assaultive bx (behavior)/property destruction...Time: 1336 (1:36 p.m.) Give Resident Thorazine 50 mg x one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received two minutes after the order for a physical restraint was received. The chemical restraint was administered three minutes after the client was placed in a physical restraint.</p> <p>Nursing Progress Note, dated 9/13/20 at 1:35 p.m., documented, "...Restrained for safety per MD order at 1335 (1:35 p.m.). During restraint, resident shoved and hit staff despite all attempts to de-escalate by staff and nurse. MD notified and resident given Thorazine 50 mg (milligrams) IM (intramuscular) X (times) one dose now r/t (related to) behavioral dyscontrol at 1338 (1:38 p.m.). Resident released from restraint and continued to monitor..."</p> <p>Documentation indicated the client was quiet and exit criterion was met at the time the chemical restraint was administered and client was released. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or</p>	N 126			

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N 126	<p>Continued From page 12</p> <p>the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>3. Client #8 was admitted on 6/29/20 and had diagnoses Disruptive Mood Dysregulation Disorder and Attention Deficit Hyperactivity Disorder, Combined Presentation.</p> <p>A Master Treatment Plan Review dated 9/2/20 documented, "...Are there particular Triggers that will cause the resident to escalate? Date Identified: 6/29/2020 Being Touched, Particular Time of Day, Loud Noise, Having Control/Input, Not Having Personal Space, Yelling. Describe: When being touched and doesn't want to be, he asks the person to not touch him, but will become irritated if they don't listen; "More agitated in the afternoon";...tries to get away from everybody when he doesn't have personal space...If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 6/29/20 Voluntary Timeout in Quiet Room, Talking to Another Resident, Talking with Male Staff, Writing in Journal, Deep Breathing/Relaxation, Watching TV (Television), Pacing Halls, Talking with Female Staff, Calling a Friend, Drawing..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/15/20, documented, "Date & (and) Time Actually Placed in Restraint Date: 9/15/2020 Time: 2115 (9:15 p.m.), Date & Time Removed from Restraint Date: 9/15/2020 Time 2121 (9:21 p.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/15/2020 Time: 2116 (9:16 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for the restraint R (Resident) eloped out west unit exit door into the</p>	N 126			

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N 126	<p>Continued From page 13</p> <p>garden area and became physically aggressive c (with) staff upon verbal request to return to unit. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/15/2020 Time: 2120 (9:20 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date 9/15/2020 Time: 2121 (9:21 p.m.)...Resident Behavior at Time of Release: Calm/In Control...Restraint & Seclusion Monitoring... Time AM/PM 2121 (9:21 p.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/15/20 documented, "Time 2116 (9:16 p.m.), Restrain resident for up to 30 minutes for eloping/aggression to staff...Time: 2120 (9:21 p.m.) Give Resident Zyprexa10/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..."</p> <p>A Nursing Progress Note dated 9/15/20 at 9:15 p.m., documented, "...When staff followed resident and verbally redirected resident to come inside, resident became physically aggressive with staff and restrained for Safety per MD order at 2115 (9:15 p.m.)...MD notified and resident given Zyprexa 10 mg (milligram)/Benadryl 100mg IM (Intermuscular) X (times) 1 dose now r/t (related to) behavioral dyscontrol at 2121 (9:21 p.m.). Resident released from restraint and monitoring by staff continued..." An order for a chemical restraint was received at 9:20 p.m., four minutes after an order for a physical restraint was received. The chemical restraint was administered 6 minutes after the physical restraint was initiated.</p> <p>Documentation indicated the client was calm, and</p>	N 126			

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N 126	<p>Continued From page 14</p> <p>exit criterion met, no longer a danger at the time of the administration of the chemical restraint. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>b. An Emergency Safety Intervention Justification Progress Note dated 9/20/20 documented, "...Date & (and) Time Actually Placed In Restraint Date: 9/20/2020 Time: 0842 (8:42 a.m.), Date & Time Removed from Restraint Date 9/20/2020 Time: 0845 (8:45 a.m.), Date & Time Restraint Order Received from MD (Doctor), Type of Restraint Used Standing 2 person, Resident Behavior. Please give detailed justification for restraint: At breakfast, R (Resident) broke out of cafeteria exit door, climbed on to the awnings, and refused to come down. R walked on awning to area where he removed himself & ran for the gate in an attempt to elope. R began hitting & shoving staff when staff blocked R from gate. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time: 0840 (8:40 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/20/2020 Time: 0845, Medication Administered Thorazine/Benadryl Dosage: 100 mg (milligrams)/100 mg Route IM (Intermuscular)...Resident Behavior at Time of Release: Calm, Restraint & Seclusion Monitoring...Time AM/PM 0845 (8:45 a.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..."</p>	N 126			

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N 126	Continued From page 15 An Emergency Safety Intervention Physician's Order dated 9/20/20 documented, "Time: 0836 (8:36 a.m.), Restrain Resident for up to 30 minutes for Assaultive bx (behavior) As evidenced by Physical aggression toward staff, hitting and shoving...Time: 0842 (8:42 a.m.) Give Resident Thorazine 100/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..." Nursing Progress Note, dated 9/20/20 at 8:45 a.m., documented, "...Restrained for safety per MD (Doctor) order at 0842 (8:42 a.m.). During restraint, resident continued to display physical aggression...MD notified and resident given Thorazine 100 mg (milligrams)/Benadryl/100 mg IM (Intermuscular) now r/t (related to) behavioral dyscontrol per MD (Doctor) order at 0845 (8:45 a.m.). Released from containment..." An order for a chemical restraint was received at 8:42 a.m., six minutes after an order for a physical restraint was received. However, the physical restraint was not initiated until 8:42 a.m., the same time the chemical restraint order was received. The chemical restraint was administered three minutes after the physical restraint was initiated. At the time of the administration of the chemical restraint, documentation indicated the client was calm, exit criterion had been met, was no longer a danger. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or	N 126			

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N 126	<p>Continued From page 16</p> <p>the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>c. An Emergency Safety Justification Progress Note dated 9/23/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/23/2020 Time: 1255 (12:55 p.m.), Date & Time Removed from Restraint Date: 9/23/2020 Time: 1258 (12:58 p.m.) Date & Time Restraint Order Received from MD (Doctor) Date 9/23/2020 Time: 1254 (12:54 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: During transition, R (Resident) stepped out of line and ran towards the fence in area C. When staff attempted to block R, the R began hitting at/pushing staff. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/23/2020 Time: 1256 (12:56 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/23/2020 Time: 1258 (12:58 p.m.), Medication Administered: Zyprexa/Benadryl Dosage: 10 mg(milligrams)/100 mg, Route: IM (Intermuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring:...Time AM/PM 1258 (12:58 p.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/23/20 documented, "Time: 1254 (12:54 p.m.), Restrain resident for up to 30 minutes for assaultive bx (behavior), As evidenced by R (Resident) running away from staff in an attempt to elope/became physically aggressive c (with) staff...Date: 9/23/2020 Time: 1256 (12:56 p.m.), Give Resident Zyprexa 10/Benadryl 100 x (time) one dose now for increased behavioral Dyscontrol..."</p>	N 126			

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N 126	Continued From page 17 A Nursing Progress Note dated 9/23/20 at 12:55 p.m., documented, "...Restrained for safety per MD order at 1255 (12:55 p.m.)...new order obtained at 1258 (12:58 p.m.) to give resident Zyprexa 10 mg (milligrams)/Benadryl 100 mg IM (Intermuscular) X (times) 1 dose now r/t (related to) behavioral dyscontrol..." An order for a chemical restraint was received two minutes after an order for a physical restraint was received, however the physical restraint was not initiated until two minutes before the chemical restraint was administered. Documentation on the Emergency Safety Intervention Justification Progress Note indicated the client was calm, exit criterion met, no longer a danger at the time the chemical restraint was administered. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint. 4. Client #9 was admitted on 8/11/20 and had diagnoses Disruptive Mood Dysregulation Disorder, Unspecified Trauma and Stressor-Related Disorder, and Other Personal History of Psychological Trauma. The Master Treatment Plan Review dated 9/3/20 documented, "...What are some things that make it more difficult for the resident when they are already upset? Talking to her. Give her time to breathe and will calm down on her own...if	N 126			

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N 126	<p>Continued From page 18</p> <p>resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 8/12/2020, Writing in Journal, Deep Breathing/Relaxation, Watching TV (television), Calling a Friend, Exercise, Drawing, Listening to Music..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 0920 (9:20 a.m.), Date & Time Removed from Restraint Date: 9/19/2020 Time: 0925 (9:25 a.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0918 (9:18 a.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint Physical aggression towards staff members and property R (Resident) push staff, threatened staff, R attempted to set off fire sprinklers, R hit staff members, R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/19/2020 Time: 0922 (9:22 a.m.), Date & Time Nurse Actually Administered Chemical Restraint: Date: 9/19/2020 Time: 0925 (9:25 a.m.), Medication Administered: Thorazine/Benadryl, Dosage: 50/50, Route: IM (Intermuscular)...Resident Behavior at Time of Release: Calm..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20 documented, "...Time: 0918 (9:18 a.m.), Restrain resident for up to 30 minutes for physical aggression towards staff nurses, hitting and pushing staff nurses...Time: 0922 (9:22 a.m.) Give Resident Thorazine/Benadryl x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received four minutes after</p>	N 126			

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N 126	<p>Continued From page 19</p> <p>an order for a physical restraint was received. The chemical restraint was administered five minutes after the client was physically restrained.</p> <p>Documentation on the Emergency Safety Intervention Justification Progress Note indicated the client was calm at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>5. Client #1 was admitted on 8/13/20 and had diagnoses Unspecified Trauma and Stressor Related Disorder.</p> <p>A Master Treatment Plan dated 8/26/20 documented, "...What are things that make it more difficult for the resident when they are already upset? Someone getting close to them, touching them or yelling. Are there particular triggers that will cause the resident to escalate? Date Identified: 8/14/13: Being touched, People in uniform, Loud Noise, Having Control/Input, Not having personal space, Yelling,...If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 8/14/20, Voluntary Timeout in Quite Room, Writing in Journal, Drawing, Listening to Music. Preference in the event this would become necessary: Date Identified: 8/14/13, Open Door Separation from Community Milieu..."</p>	N 126			

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N 126	Continued From page 20 a. An Emergency Safety Justification Progress Note dated 9/11/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 09/11/2020 Time: 1425 (2:25 p.m.), Date & Time Removed from Restraint Date 09/11/2020 Time: 1430 (2:30 p.m.), Date & Time Restraint Order Received from MD (Doctor) Date 09/11/2020 Time: 1422 (2:22 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: Resident was very aggressive with peer and staff pushing, hitting, punching staff, was restrained for safety...Date & Time Chemical Restraint Order Received from MD Date 09/11/2020 Time: 1427 (2:27 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 09/11/2020 Time: 1430 (2:30 p.m.), Medication Administered: Thorazine/Benadryl, Dosage: 100 mg (milligrams)/50 mg, Route: IM (intermuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 1430 (2:30 p.m.), Observation/Behavior Code: 14 [Calm/Quiet/Willing to talk]..." An Emergency Safety Intervention Physician's Orders dated 9/11/20 documented, "...Time: 1422 (2:22 p.m.), Restrain resident for up to 30 minutes for being aggressive with staff and peers. As evidenced by stepping on peer, pushing running into doors being aggressive with staff..." A Physician's Order Sheet, dated 9/11/20 at 2:20 p.m., documented, "...Thorazine 100 mg Benadryl 50 mg IM Aggressive Behavior..." An order for a chemical restraint was received two minutes after the initiation of the physical restraint and was administered five minutes after the initiation of the physical restraint.	N 126			

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N 126	Continued From page 21 Documentation indicated the client was calm, quiet, willing to talk at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint. b. An Emergency Safety Intervention Justification Progress Note dated 9/18/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/18/2020 Time: 2104 (9:04 p.m.), Date & Time Removed from Restraint Date: 9/18/2020 Time: 2107 (9:07 p.m.), Date & Time restraint Order Received from MD Date: 9/18/2020 Time: 2103 (9:03 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: After repeatedly threatening elopement and physical harm to peers, R (Resident) attempted to attack a staff member...Date & Time Chemical Restraint Order Received from MD (Doctor) Date: 9/18/2020 Time: 2106 (9:06 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/18/2020 Time: 2107 (9:07 p.m.), Medication Administered: Zyprexa/Benadryl, Dosage: 10 mg (milligrams)/100 mg, Route IM (Intermuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring:...Time AM/PM: 2107 (9:07 p.m.) Observation/Behavior Code 15 [Exit Criterion met, no longer a danger...Face to Face Assessment With RN (Registered Nurse) One	N 126			

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NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
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N 126	<p>Continued From page 22</p> <p>Hour From Initiation Of ESI (Emergency Safety Intervention) Event...2. Describe the resident reaction to the intervention and the resident's behavior: R (Resident) accepted shots, almost laughing-bragging about it..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/18/20 documented, "...Time: 2103 (9:03 p.m.), Restrain resident for up to 30 minutes for assaultive bx (behavior), As evidenced by attempting to attack staff...Time: 2106 (9:06 p.m.) Give Resident Zyprexa 10/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received 3 minutes after the order for a physical restraint was received. A chemical restraint was administered three minutes after the initiation of a physical restraint.</p> <p>Documentation on the Emergency Safety Justification Progress Note indicated the client was calm, exit criterion met, no longer a danger, accepted the shot and was "almost laughing-bragging about it" at the time of the administration of the chemical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 0908 (9:08 a.m.), Date & Time</p>	N 126			

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N 126	<p>Continued From page 23</p> <p>Removed from Restraint Date: 9/19/2020 Time: 0910 (9:10 a.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0900 (9:00 a.m.). Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: Physical aggression towards staff members and property. R (Resident) pushing staff, punching staff, kicking staff, threatening staff. Continued aggression towards staff and property. R restrained for safety...Date & Time Chemical Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0905 (9:05 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date 9/19/2020 Time: 0910 (9:10 a.m.), Medication Administered: Thorazine/Benadryl Dosage: 100/100...Resident Behavior at Time of Release: Calm..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20 documented, "...Time 0900 (9:00 a.m.) Restrain resident for up to 30 minutes for physical aggression...Time: 0905 (9:05 a.m.), Give Resident Thorazine 100 mg (milligrams) Benadryl 100 mg x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received five minutes after an order for a physical restraint. The client was placed in the physical restraint three minutes after the order for the physical restraint was received and the chemical restraint was administered two minutes after the physical restraint was initiated.</p> <p>There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to</p>	N 126			

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N 126	<p>Continued From page 24</p> <p>allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>6. Client #6 had diagnoses of Posttraumatic Stress Disorder, unspecified, Disruptive Mood Dysregulation, Combined Type, and Attention Deficit Hyperactivity Disorder, Combined Type.</p> <p>The Master Treatment Plan Review documented,"If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective." Voluntary Timeout in Quiet Room, Pacing the Halls, and exercise where the interventions marked.</p> <p>a. An Emergency Safety Intervention Justification form documented,"Date and (&) Time Actually Placed in Restraint Date: 9/13/2020 Time: 1617 Date & Time Removed from Restraint Date: 9/13/2020 Time: 1620 Date & Time Restraint Order Received from Medical Doctor (MD) Date: 9/13/2020 Time 1615... Date & Time Chemical Restraint Order Received from MD Date 9/13/2020 Time 1618 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time 1618 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 1620 Medication Administered: Zyprexa/ Benadryl Dosage: 10 milligrams (mg)/ 100 mg Route Intramuscular (IM)... Resident behavior at time of release: Calm... 1620 Observation/ Behavior Code 15." The form documented the corresponding behavior of 15 documented in the Observation/ Behavior Code at 1620, the same time the form documented the chemical restraint given, as,"Exit Criterion met, no longer a danger." There was only one minute documented between the time the resident was placed in a restraint and the time an order was obtained for a chemical</p>	N 126			

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N 126	<p>Continued From page 25 restraint.</p> <p>An Emergency Safety Intervention Physician's Order's form documented, "Date: 9/13/2020 Time 1615 Restrain resident for up to 30 minutes for assaultive behavior (bx). As evidenced by Resident (R) attempting to attack peer/ trying to bust through unit door/ physical aggression with (c) staff upon restraints. Release when calm... Date 9/13/2020 Time 1618 Give resident Zyprexa 10 / Benadryl 100 X one dose now for increased behavioral dyscontrol." There was only 3 minutes documented between the time the order for the restraint was obtained and the time the order for the chemical restraint was obtained.</p> <p>A Nursing Progress Note documented," 9/13/2020 1617 While on the unit, a peer became upset with this resident and kicked the resident's free time tote because the resident had allegedly "flicked a hornet" at this resident. Peer was taken to a different unit and this resident began busting through unit doors to get to the peer. When nurse stood in front of the unit door and attempted to redirect, the resident became physically aggressive with the nurse and restrained for safety per Medical Doctor (MD) order at 1617. During restraint, resident continued to shove and kick staff to get to the peer and refused all attempts to de-escalate by staff and nurses. MD notified and resident given Zyprexa 10 mg/Benadryl 100 mg IM X 1 dose now r/t behavioral dyscontrol per MD order at 1620."</p> <p>b. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/27/2020 Time: 1856 Date & Time Removed from Restraint Date: 9/27/2020 Time: 1904 Date & Time Restraint</p>	N 126			

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N 126	<p>Continued From page 26</p> <p>Order Received from MD Date: 9/27/2020 Time: 1857... Date & Time Chemical Restraint Order Received from MD Date: 9/27/2020 Time: 1858 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/27/2020 Time 1904 Medication Administered: 10 mg Zyprexa/ 100 mg bendryl Dosage: 10 mg/10 mg Route IM... Resident Behavior at time of Release: calm/ cooperative." There were only 2 minutes documented from the time the resident was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders documented,"Date 9/27/2020 Time 1857 Restrain resident for up to 30 minutes for aggression/ property destruction / self harm as evidenced by assaulting staff, destroying bed, endangering peers ... Date 9/27/2020 1858 Give Resident 10 mg Zyprexa IM / 100 mg Benadryl IM X one dose now for increased behavioral Dyscontrol." There was only one minute documented between the time of the order for the restraint and the order for the chemical restraint.</p> <p>A Nursing Progress Note documented," 9/27/2020 1840 Resident and peers in dayroom with staff. Resident began to verbally antagonize peers... Resident charged at staff and was restrained for safety at that time. MD order received at 1857. Resident escorted to quiet room to remove him from area with peers. Resident appeared to headbutt staff, kick staff scream and break free from restraint. Order for 10 mg Zyprexa IMX1 now and Benadryl 100 mg now received from on call MD ay 1858. Administered at 1904 per order."</p> <p>7. Client #3 had diagnoses of Disruptive Mood</p>	N 126			

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N 126	<p>Continued From page 27</p> <p>Dysregulation Disorder, Unspecified Trauma and Stressor Related Disorder, and Unspecified Anxiety Disorder.</p> <p>The Master Treatment Plan Review documented,"If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Voluntary timeout in quiet room, sitting by nurse's station, talking to another resident, talking with male staff, writing in journal, deep breathing/ relaxation, lying down with cold face cloth, wrapping in a blanket, watching TV, pacing the halls, exercise, drawing, and listening to music were interventions checked on the form.</p> <p>a. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/13/2020 Time: #1 0803 #2 0854 Date & Time Removed from Restraint Date 9/13/2020 Time: #1 0806 #2 0856 Date & Time Restraint Order Received from MD Date: 9/13/2020 Time: #1 0805 #2 0853 ... Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0806 Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0827 Date & Time Seclusion Order Received from MD Date: 9/13/2020 Time: 0807... Date & Time Chemical Restraint Order Received from MD Date: 9/13/2020 Time: 0853 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 0856... Resident Behavior at Time of Release: Calm... 0856 Observation/ Behavior Code 14, 15." The form documented the corresponding behavior at 0856, the same time the form documented the chemical restraint was given, of 14 as "Calm/Quiet/Willing to talk and 15 as "Exit Criterion met, no longer a danger." The same time was documented when the resident</p>	N 126			

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N 126	<p>Continued From page 28</p> <p>was placed in a restraint for Time #2 and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician Orders for documented,"Date 9/13/2020 Time 0853 Give Resident Zyprexa/ Benadryl X one dose now for increased behavioral Dyscontrol." There was no order observed on the form for a second restraint.</p> <p>A Nursing Progress Note documented,"9/13/2020 0803 The resident was in the cafeteria and walked over to a peer and pushed him to the ground. The resident slapped the peer across the neck and attempted to kick the peer. Staff members stepped between the residents. The resident refused attempts to redirect behavior. The resident continued to be aggressive towards the peer. The resident was restrained for safety per [Doctor] order at 0803. The resident continued aggression towards staff members. The resident was placed in seclusion at 0806 per Dr's order. The resident became calm and was released from seclusion at 0827. At 0850, the resident again be escalated and aggressive towards staff members. The resident climbed onto chairs in the dayroom and refused to come down. When staff members approached the resident, he slapped, kicked and hit the staff members. After numerous attempts to redirect the resident's behavior, the resident continued to try to hit and kick staff members. The resident was restrained for safety per Dr.'s order at 0853. The resident became aggressive towards staff members while restrained. The resident refused attempts to calm down. The resident was given a chemical restraint per Dr.'s order at 0856 for continued dyscontrol. The resident was given Zyprexa 10 mg and Benadryl 50 mg via</p>	N 126			

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N 126	<p>Continued From page 29</p> <p>intramuscular injection. The resident was released from the restraint at 0856."</p> <p>b. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint 9/20/2020 Time 1130 Date & Time Removed from Restraint 9/20/2020 at 1134 Date & Time Restraint Order Received from MD 9/20/2020 Time: 1130. . .Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time 1131 Date & Time Nurse Actually Administered Chemical Restraint 9/20/2020 1134 Medication Administered: Zyprexa/ Benadryl Dosage 10 mg/ 50 mg Route IM...Resident Behavior at Time of Release: R calm...Observation/ Behavioral Code 1134 12." The form documented the corresponding behavior at 1134, the same time the form documented the chemical restraint was given, of 12 as "Sad/Crying." There was only one minute documented between the time the client was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/20/2020 Time 1130 Restrain resident for up to 30 minutes for continued (cont) bx dyscontrol ... Date 9/20/2020 Time 1131 Give Resident Zyprexa 10 mg/ Benadryl 50 mg X one dose now for increased behavioral Dyscontrol." There was only one minute documented between the time for the order for the restraint and the order for the chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint 9/23/2020 Time 1845 Date & Time Removed from Restraint Date 9/23/2020</p>	N 126			

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N 126	<p>Continued From page 30</p> <p>Time 1848 Date & Time Restraint Order Received from MD 9/23/2020 Time: 1844. ... Date & Time Chemical Restraint Order Received from MD Date: 9/23/2020 Time 1846 Date & Time Nurse Actually Administered Chemical Restraint 9/23/2020 1848 Medication Administered: Zyprexa/ Benadryl Dosge: 10 mg/ 100 mg Route IM...Resident Behavior at Time of Release: Calm...Observation/ Behavior Code 1848 15." The form documented the corresponding behavior at 1848, the same time the form documented the chemical restraint was given, of 15 as "Exit Criterion met, no longer a danger." There was only one minute documented between the time the client was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/23/2020 1844 Restrain resident for up to 30 minutes for up to 30 minutes... Date 9/23/1010 1846 Give Resident Zyprexa/ Benadryl 100 X one dose now for increased behavioral control." There was only 2 minutes documented between the time the order for the restraint and the order for the chemical restraint.</p> <p>A Nursing Progress Note documented," 9/23/2020 1845 This resident began to climb the walls in the dayroom, sitting in the water fountain, and walking on the chairs during hygiene time. Resident then came out of the dayroom and poured an entire bottle of soap on the carpet. When the staff intervened and attempted to take the bottle of soap from resident, the resident then began slapping and punching staff. Resident then ran in to a peer's room and went went under a peer's bed. Staff intervened and resident then</p>	N 126			

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N 126	<p>Continued From page 31</p> <p>began slapping, punching, and kicking at staff when redirecting resident out from under the peer's bed. Restrained for safety per MD order at 1845. Resident continued to shove, fight, and kick staff during the restraint and refused all staff attempts to de-escalate. MD notified and new order obtained to give resident Zyprexa 10 mg/ Benadryl 100 mg IM X1 dose now related to (r/t) behavioral dyscontrol at 1848."</p> <p>8. Client #7 had diagnoses of Disruptive Mood Desegregation Disorder, Other Specific Trauma and Stressor Disorder (complex trauma, sexualized behaviors), and Attention-Deficit/Hyperactivity Disorder, Unspecified.</p> <p>The Master Treatment Plan documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Sitting by the Nurse's Station, Talking to Another Resident, Deep Breathing/ Relaxation, Calling a friend, and Listening to Music were the interventions checked on the form.</p> <p>a. An Emergency Safety Intervention Justification Progress Note documented, "Date & Time Actually Placed in Restraint 9/14/2020 Time: 1645 Date & Time Removed from Restraint Date: 9/14/2020 Time: 1648 Date & Time Restraint Order Received from MD Date 9/14/2020 1643... Date & Time Chemical Restraint Order Received from MD 9/14/2020 Time 1645 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/14/2020 Time 1648 Medication Administered: Ypres/ Beady Dosage: 10/100 Route IBM...Resident Behavior at Time of Release: Calm...1648 Observation/Behavior Code 14, 15."</p>	N 126			

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N 126	<p>Continued From page 32</p> <p>The form documented the corresponding behavior at 1648, the same time the form documented the chemical restraint was given, of 14 as "Calm/Quiet/Willing to talk" and of 15 as "Exit Criterion met, no longer a danger." The same time was documented when the resident was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented, "Date: 9/14/2020 Time: 1643 Restrain resident for up to 30 minutes for assault box/ property destruction. . .Date: 9/14/2020 1645 Give Resident Ypres 10 mg/ Beady 100 mg X one dose now for increased behavioral Dyscontrol." There was only 2 minutes from the time of the order for a restraint and the order for a chemical restraint.</p> <p>A Nursing Progress Note documented, "9/14/2020 1645 Resident in annex building with staff. Resident became upset with a peer and began pushing and shoving against staff to get to the peer. Staff attempted to stand in between resident and peer. Resident then began to pull apart the wall and pull wires and an exit sign down. Resident restrained for safety and continued to fight staff AEB hitting and kicking staff. Resident unable to de-escalate and 10 mg Zyprexa IM X 1 now and 100 mg Benadryl IM X 1 now ordered by the physician and administered at 1648 for behavioral dyscontrol."</p> <p>b. An Emergency Safety Intervention Progress Note documented, "Date & Time Actually Placed in Restraint Date: 9/19/2020 Time 0826 Date & Time Removed from Restraint Date: 9/19/2020 Time 0830 Date & Time Order Received from MD Date: 9/19/2020 Time: 0810. . .Date & Time</p>	N 126			

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NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
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N 126	<p>Continued From page 33</p> <p>Chemical Restraint Order Received from MD Date 9/19/2020 Time 0817 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 0830 Medication Administered: Thorazine/ Benadryl Dosage: 50mg/100 mg Route: IM...Resident Behavior at Time of Release: R calm... 0830 Observation/ Behavior Code 15." The form documented the corresponding behavior at 0830, the same time the form documented the chemical restraint was given, of 15 as "Exit Criterion met, no longer a danger."</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/19/2020 Time: 0810 Restrain resident for up to 30 minutes for cont. unsafe bx... Date 9/19.2020 0817 Give resident Thorazine 50 mg/ Benadryl 100 mg X one dose now for increased behavioral Dyscontrol." There was only 7 minutes from the time the restraint was ordered until the time the chemical restraint was ordered.</p> <p>9. Client #11 had a diagnosis of Unspecified Trauma and Stressor Related Disorder.</p> <p>The Master Treatment Plan Review documented,"If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Talking to Another Resident, Talking with Male Staff, Pacing the Halls, Talking with Female Staff, Calling a Friend, Exercise, Drawing, and Listening to Music were the interventions checked on the form.</p> <p>a. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/20/2020 Time: 1100 Date & Time Removed from Restraint Date:</p>	N 126			

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N 126	<p>Continued From page 34</p> <p>9/20/2020 Time: 1102 Date & Time Restraint Order Received from MD 9/20/2020 Time: 1058...Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time: 1101 Date & Time Nurse Actually Administered Chemical Restraint Date:9/20/2020 Time 11:02 Medication Administered: Thorazine/ Benadryl Dosage: 100 mg/ 100 mg...Resident Behavior at Time of Release: Calm...1102 Observation/ Behavior Code 14, 15." The form documented the corresponding behavior at 1102, the same time the form documented the chemical restraint was given,of 14 as"Calm/ Quiet/ willing to talk" and of 15 as "Exit Criterion met, no longer a danger." There was only 1 minute between the time it was documented that the client was placed in the restraint and the time an order for a chemical restraint was obtained.</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date: 9/20/2020 Time: 1058 Restrain resident for up to 30 minutes for property damage/ physical aggression... Date: 9/20/2020 Time: 1101 Give Resident Thorazine 100/ Benadryl 100 X one dose now for increased behavioral Dyscontrol." There was only 3 minutes documented from the time the order for a restraint was obtained and the order for a chemical restraint was obtained.</p> <p>A Nursing Progress Note documented,"9/20/1010 1100... Resident then began busting through the unit doors and refused all redirects by staff. Restrained for safety per MD order at 1100. During restraint, resident continued to escalate and began shoving staff. Resident refused to de-escalate despite all staff attempts. MD notified and resident given Thorazine 100 mg/ Benadryl 100 mg IM X 1 dose now r/t behavioral dyscontrol</p>	N 126			

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N 126	Continued From page 35 per MD order at 1102." 10. Client #13 had diagnoses of Unspecified Trauma and Stressor Related Disorder and Intellectual Disability, Mild. The Master Treatment Plan Review documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Talking to Another Resident, Lying Down with Cold Face Cloth, Calling a friend, and Other: chew gum, play cards, playing video games were interventions checked on the form. a. An Emergency Safety Intervention Justification Progress Note documented, Date & Time Actually Placed in Restraint "Date: 9/3/2020 Time: 1815 Date & Time Removed from Restraint Date: 9/3/2020 Time: 1820 Date & Time Restraint Order Received from MD Date: 9/3/2020 Time: 1813 ... Date & Time Chemical Restraint Order Received from MD Date: 9/3/2020 Time 1818 Date & Time Nurse Actually Administered Chemical Restraint Date 9/3/2020 Time: 1820 Medication Administered: Zyprexa/ Benadryl Dosage: 10 mg/ 50 mg Route: IM...Resident Behavior at Time of Release: Calm and getting tired... 1820 Observation/ Behavior Code 11, 14, 15." The form documented the corresponding behavior at 1820, the same time the form documented the chemical restraint was given, of 11 as Quiet, of 14 as "Calm/ Quiet/ willing to talk" and of 15 as "Exit Criterion met, no longer a danger." There was only 5 minutes between the time it was documented that the restraint the client was placed in the restraint and the time an order for a chemical restraint was obtained.	N 126			

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N 126	<p>Continued From page 36</p> <p>An Emergency Safety Intervention Physicians Orders form documented, "Date: 9/3/2020 Time 1813 Restrain resident for up to 30 minutes for property damage... Date: 9/3/2020 Time 1818 Give Resident Zyprexa 10 mg/ Benadryl 50 mg X one dose now for increased behavioral Dyscontrol." There was only five minutes documented between the time the restraint order was obtained and the time the order for the chemical restraint was obtained.</p> <p>11. On 10/1/20 at 11:02 a.m., Licensed Clinical Social Worker #1 was asked, when a client has escalation in behavior, what should the staff do? She stated, "Remove clients from situation, try to isolate the Kido who is acting up, have the staff process with the Kido, which includes things like what do you need at this moment, offer to see if therapist is available. If not find a staff they feel conformable, connected with to help with that processing." The Social Worker was asked, when should a restraint be used? She stated, "A restraint should never be used except in a dire emergency, as a last resort and used for the child's safety." The Social Worker was asked, is this a physical restraint? She stated, "Yes, we should never put our hands on anybody unless they are a danger to themselves, someone else and then that should be announced such as telling them, you need to calm down example, hey Kido if you can't get you to calm, we are going to have to come and help you calm down." What happens after you have to restrain them? She stated, "I would continue to have a dialogue with them, such as if they say 'let me go, let me go', then I would say alright if I let you go will you calm down? If the Kido could not calm nursing should get involved then nursing would assess the next step whether it's seclusion or chemical</p>	N 126			

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N 126	<p>Continued From page 37</p> <p>restraint." The Social Worker was asked, when should a chemical restraint be used? She stated, "I'm with the thought process of it shouldn't. That should be the last, last, last resort."</p> <p>12. On 10/1/20 at 11:28 a.m., Therapist #1 was asked, when should a chemical restraint be used? She stated, "Imminent danger to the child or other people, that should be used as a last resort." Therapist #1, a Mental Health Professional was asked, should a chemical restraint be given within three minutes of the client being physically restrained? She stated, "Absolutely not, at the very short end five minutes. I would definitely say that is too soon, because three minutes doesn't give them time to reset and begin to calm down...We have CPI (Crisis Prevention Intervention) training that is being done, but it is heavy on restraints and I do not feel like they are heavy on de-escalation."</p> <p>13. On 10/6/20 at 9:38 a.m., the DON (Director of Nursing) was asked, when the Doctor signs a restraint order how is that done? She stated, "They come in once a week and some come in three times a week, it just depends. They don't come in immediately." The DON was asked do they, the Doctors, see the kids when they sign the order? She stated, "They are seeing them telemed mostly." The DON was asked, how do they determine who is seen? She stated, "If the nurses do a consult, like if someone gets hurt they are seen. If they are just restrained and not necessarily hurt they don't necessarily see those kids or if they are [State] kids they don't see those kids." The DON was asked, when do they regularly see the kids? She stated, "When they are doing Master Treatment Plan review. All the kids have MTPRs (Master Treatment Plan</p>	N 126			

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N 126	<p>Continued From page 38</p> <p>Reviews). When it's time for them to have MTPRs they go over all the restraints, any infractions, activities, medications to see if there are any adjustments that need to be done. The Doctor, therapist, nurse and the children come in to the meeting, it's all over telemed right now. They sit in front of the computer, the doctor asks how are you doing, how do you fee about your meds (medications), is there anything we need to change." The DON was asked, how often are they done? She stated, "[State] is every twenty-one days and every other state is twenty-eight days." The DON was asked, they are done about once a month? She stated, "Yes." The DON was asked, if the child is having frequent chemical restraints, they address that about once a month? She stated, "Yes."</p> <p>14. The facility Policy on Emergency Safety Intervention, received from the Medical Records Director on 9/28/20 at 10:05 a.m., documented, "...1. Purpose: To provide Guidelines for implementing the therapeutic use of restraint and seclusion...III. Definitions: A. Chemical Restraint: The administration of a one-time psychotropic medication only by the order of a staff physician or approved physician extender to act as an adjunct to any previously prescribed treatment. Chemical restraint is a crisis intervention used to resolve an emergency safety situation to contain severe out of control behavior, exacerbation of psychosis which is likely to cause harm to the resident, or other residents, or staff. Such medications are to be prescribed by the physician or approved physician extender in the lowest possible doses necessary to reduce anxiety and/or agitation exhibited by the resident. The intended goal shall not be to induce unconsciousness, shall not be used as a punitive</p>	N 126			

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N 126	Continued From page 39 measure, and shall not be used as a convenience for staff. It shall be utilized when, by the assessment of the Physician and the RN (Registered Nurse), the use of physical force could be potentially more traumatic to the resident. The intended goal should be to prevent injury to the resident or other residents or staff and to allow the resident the ability to process more appropriate ways to meet his or her specific needs...IV. Procedure: A. Physical Restraint and Seclusion Justification: Prior to the use of seclusion, chemical restraint, or physical restraint a clinical assessment is conducted by the physician, approved physician extender, or clinical qualified RN (Registered Nurse) trained in the use of emergency safety interventions. Alternative approaches, such as verbal redirection, separation from stimulus, processing with another staff member, and encouraging movement to a quieter environment should be tried first...B. Physical Restraint and Seclusion Orders:...6. All less restrictive interventions utilized to prevent the use of seclusion, physical restraint, or chemical restraint will be documented such as: a. emphasis of self-control. b. Appropriate venting of anger with a staff member. c. Discussion of problem in a one-on-one meeting with staff. d. Separation from person contributing and/or feeding into the aggression or escalating behavior. e. Emphasis on responsibility for one's own choices...E. Notification of Registered Nurse to Clinical Director and Medical Director: 1. The Registered Nurse must notify the Medical Director and Clinical Director if there are two (2) or more occurrences of seclusion or physical restraint within a (12) hour period to evaluate the emergency safety situations and take actions as deemed necessary...I. Physical Restraint and Seclusion Evaluation and Performance	N 126			

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N 126	Continued From page 40 Improvement Activities: 1. The Director of Nursing or designee will review each use of chemical restraint, physical restraint, and/or seclusion daily and will investigate unusual or unwarranted patterns. 2. As part of the Committee of the Whole meetings, the Safety, Risk Management, and Infection Control Committee will review the use of physical restraint and seclusion each month to assess ways in which to create a social and cultural environment which limits physical restraint and seclusion use to clinically appropriate and adequately justified situations. 3. As part of the Committee of the Whole meetings, the Performance Improvement Committee shall assign Interdisciplinary Work Groups to address any trends and/or patterns of use and work towards elimination of seclusion and physical restraint..."	N 126			
N 144	ORDERS FOR USE OF RESTRAINT OR SECLUSION CFR(s): 483.358(e) Each order for restraint or seclusion must: (1) Be limited to no longer than the duration of the emergency safety situation; and (2) Under no circumstances exceed 4 hours for residents ages 18 to 21; 2 hours for residents ages 9 to 17; or 1 hour for residents under age 9. This ELEMENT is not met as evidenced by: Based on record review and interview, the facility failed to ensure there was an active order for use of restraint and/or seclusion procedure for one (Client #3) of 13 sampled residents (Resident 1 - 13) who were restrained or secluded. The findings are:	N 144			

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N 144	Continued From page 41 1. Client #3 had diagnoses of Disruptive Mood Dysregulation Disorder, Unspecified Trauma and Stressor Related Disorder, and Unspecified Anxiety Disorder. a. A Nursing Progress Note documented,"9/13/2020 0803 The resident was in the cafeteria and walked over to a peer and pushed him to the ground. The resident slapped the peer across the neck and attempted to kick the peer. Staff members stepped between the residents. The resident refused attempts to redirect behavior. The resident continued to be aggressive towards the peer. The resident was restrained for safety per [Doctor] order at 0803. The resident continued aggression towards staff members. The resident was placed in seclusion at 0806 per Dr's order. The resident became calm and was released from seclusion at 0827. At 0850, the resident again be escalated and aggressive towards staff members. The resident climbed onto chairs in the dayroom and refused to come down. When staff members approached the resident, he slapped, kicked and hit the staff members. After numerous attempts to redirect the resident's behavior, the resident continued to try to hit and kick staff members. The resident was restrained for safety per Dr.'s order at 0853." b. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/13/2020 Time: #1 0803 #2 0854 Date & Time Removed from Restraint Date 9/13/2020 Time: #1 0806 #2 0856 Date & Time Restraint Order Received from MD Date: 9/13/2020 Time: #1 0805 #2 0853 . . . Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0806 Date & Time Actually	N 144			

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N 144	Continued From page 42 Placed in Seclusion Date: 9/13/2020 Time: 0827 Date & Time Seclusion Order Received from MD Date: 9/13/2020 Time: 0807..." c. An Emergency Safety Intervention Physicians Orders form dated 9/13/20 documented, "Date: 9/13/20 Time: 0805 Restrain resident for up to 30 minutes for physical aggression..." This physician order expired at 0835. A new physician order was not obtained for the restraint use at 0854. d. On 9/28/20, during clinical record review, there was no documentation of a Physician's Order for a second restraint for 9/13/20. e. On 9/30/20 at 1:35 p.m., the Risk Manager was asked, is there a separate order for the physical and chemical restraint that occurred on 9/13/20 at 8:53 a.m. for Client #3, and she stated, "No."	N 144		



Division of Provider Services
& Quality Assurance
P.O. Box 8059, Slot S404
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November 2, 2020

Bradley McDaris, Administrator
Piney Ridge Treatment Center, Inc
2805 E Zion Rd
Fayetteville, AR 72703

Dear Mr. McDaris:

On October 2, 2020, we conducted a Complaint Investigation survey at your facility. You have alleged that the deficiencies cited on that survey have been corrected. We are accepting your allegation of compliance and have approved your plan of correction and presume that you will achieve substantial correction by November 01, 2020.

We will be conducting a revisit of your facility to verify that substantial correction has been achieved and maintained.

If you have any questions, please contact your reviewer at (501) 320-3963.

Sincerely,

A handwritten signature in blue ink that reads "Amanda M. Smith". The signature is written in a cursive style.

Amanda M Smith, RN Supervisor
DPSQA/Office of Long Term Care
Survey & Certification Section

ams

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

APOC
11/2/2020
RS

PRINTED: 10/16/2020
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N 000	Initial Comments Note: The CMS-2567 (Statement of Deficiencies) is an official, legal document. All information must remain unchanged except for entering the plan of correction, correction dates, and the signature space. Any discrepancy in the original deficiency citation(s) will be reported to the Dallas Regional Office (RO) for referral to the Office of the Inspector General (OIG) for possible fraud. If information is inadvertently changed by the provider/supplier, the State Survey Agency (SA) should be notified immediately. The facility was not in compliance with §483, Subpart G - Conditions of Participation for Psychiatric Residential Treatment Center Complaint # AR00025540 was substantiated with deficiencies cited at N100, N126, and N144.	N 000	Submission of this plan of correction is not an admission by the facility that the citations are true or that the hospital existing rules. Corrective Action: N100 and N126 Upon receipt of the state of deficiencies, the facility leadership, consisting of the CEO, Medical Director, Director of Nursing and Director of PI/Risk Management reviewed the deficiencies and began to immediately develop a plan of correction. The Director of Nursing reviewed the requirements of staff providing and documenting attempts to allow the client time to calm or the use of less restrictive interventions prior to the use of chemical restraints to ensure that staff are aware that these documentation requirements are in place prior to administration of a chemical restraint. The Director of Nursing reviewed 10 resident records who were involved in the chemical restraint and there were no adverse outcomes.	11/1/2020
N 100	USE OF RESTRAINT AND SECLUSION CFR(s): 483.354 Subpart G: Condition of Participation for the Use of Restraint and Seclusion in Psychiatric Residential Treatment Facilities Providing Inpatient Psychiatric Services for Individuals Under Age Twenty One. This CONDITION is not met as evidenced by: Complaint # AR00025540 was substantiated all or in part with these findings: Based on record review and interview, the facility failed to meet the requirements of the Condition of Participation for Protection of Residents, as evidenced by the facility's failure to meet the regulatory requirements at N126. The facility	N 100	Education: The Director of Nursing provided training on the Restraint and Seclusion Policy and Milieu Management and documentation requirements to all Nurses, which included:	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Cingji Smith RN/DOA

TITLE

(X6) DATE

10/29/2020

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N 100	Continued From page 1 failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) sampled residents who were involved in chemical restraints. This failed practice had the potential to affect 93 facility clients as documented on a list provided by the Medical Records Director on 9/27/20 at 9:37 p.m. The findings are: The facility failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) sampled clients.	N 100	<ul style="list-style-type: none"> Ensuring staff attempt to allow a client to calm down and offer less restrictive interventions to clients prior to administering a chemical restraint. Staff documenting all attempts of allowing a client to calm down and the use of less restrictive interventions in the medical record. <p>Auditing and Monitoring: The Director of Nursing/Designee complete random audits of 20 inpatient records monthly, using the Seclusion and Restraint Audit Tool to verify:</p> <ul style="list-style-type: none"> Staff attempt to allow a client to calm down prior to administering a chemical restraint. Staff attempt to offer less restrictive interventions prior to administering a chemical restraint. Staff documents all attempts which allow a client to calm down and the use of less restrictive interventions 		
N 126	PROTECTION OF RESIDENTS CFR(s): 483.356 (a)(1) Each resident has the right to be free from restraint or seclusion, of any form, used as a means of coercion, discipline, convenience, or retaliation. This ELEMENT is not met as evidenced by: Complaint # AR00025540 was substantiated all or in part with these findings: Based on record review and interview, the facility failed to ensure a chemical restraint was not administered without documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the	N 126	<p>The Director of Nursing, and Nurse Supervisors are responsible for addressing any compliance concerns directly with the indicated employee to include on the spot retraining and/or progressive disciplinary action.</p> <p>The Director of Nursing aggregates, analyzes and reports all results from these chart audits monthly, along with a plan of correction for any indicator scoring below 90%, to Risk/PI monthly, along with a plan of correction for any indicator scoring below 90%, to the PI Committee.</p>		

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N 126	<p>Continued From page 2</p> <p>administration of a chemical restraint for 10 (Client #1, #3, #4, #5, #6, #7, #8, #9, #11 and #13) of 13 sampled clients. This failed practice had the potential to affect 93 facility clients as documented on a list provided by the Medical Records Director on 9/27/20 at 9:37 p.m. The findings are:</p> <p>1. Client #4 was admitted on 5/26/20 and had diagnoses Posttraumatic Stress Disorder.</p> <p>A Master Treatment Plan Review dated 9/1/20 documented, "...What are some things that make it more difficult for the resident when they are already upset? Yelling, loud noise, not having personal space. Are there particular triggers that will cause the resident to escalate? Date Identified: 5/27/2020 Loud Noise, Not having personal space...If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 5/27/2020 Voluntary Timeout in Quite Room, Sitting by the Nurse's Station, Talking to Another Resident, Talking with Male Staff, Writing in Journal, Deep Breathing/Relaxation, Other: Shuffling Cards, Watching TV (television), Talking with Female Staff, Calling a Friend, Drawing, Listening to Music..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/12/20 documented, "Date & (and) Time Actually Placed in Restraint Date: 9/12/2020 Time: 0833 (8:33 a.m.), Date & Time Removed From Restraint: Date 9/12/2020 Time: 0835 (8:35 a.m.), Date & Time Restraint Order Received from MD (Medical Doctor) Date: 9/12/2020 Time: 0830 (8:30 a.m.), Type of Restraint Used: Standing 2 person, Resident Behavior: Please give detailed justification for</p>	N 126	<p>The Risk/PI Director reports data results along with a plan of correction for any indicator scoring below 90% monthly to the Performance Improvement Committee.</p> <p>Responsible Person: Director of Nursing, CEO</p> <p>N 144:</p> <p>Corrective Action: The Director of Nursing reviewed Emergency Safety Intervention Policy and the requirements that each order for restraint or seclusion must: (1) Be limited to no longer than the duration of the emergency safety situation; and (2) Under no circumstances exceed 4 hours for residents ages 18 to 21; 2 hours for residents 9 to 17; or 1 hour for residents under age 9.</p> <p>Education: The Director of Nursing and Nurse Supervisors provided training on the Emergency Safety Interventions Policy and documentation requirements related to active orders for seclusion and/or restraint to all Nurses which included:</p> <ul style="list-style-type: none"> • Ensuring a clinically qualified Registered Nurse/Licensed Practical Nurse obtains an order from a physician for all episodes of seclusion and/or restraint at the time of initiation of an emergency safety intervention or immediately after, not to exceed 60 minutes. • Ensuring RNs/LPN immediately contact the ordering physician in order to receive further instructions if an emergency safety situation continues near the time limits of the order. 	11/1/2020	

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N 126	<p>Continued From page 3</p> <p>restraint: R (Resident) agitated over breakfast began demanding different food. She then began throwing food/drinks at Nursing shoving staff, & verbally threatening. R escorted to timeout room....Date & Time Chemical Restraint Order Received from MD Date: 9/12/2020 Time 0832 (8:32 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/12/2020 Time: 0835 (8:35 a.m.), Medication Administered: Thorazine/Benadryl Dosage: 100mg (milligrams)/100mg, Route: IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint: R cont (continued) to be combative during escort-R given IM chemical restraint per MD order for safety...Resident Behavior at Time of Release: R calmer...Restraint and Seclusion Monitoring...Time AM/PM 0835, Observation/Behavior Code 15 [Exit Criterion met, no longer a danger, Care Code 4 [Chemical Restraint], 10 [released containment]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/12/20 at 8:30 a.m., documented, "Restrain resident for up to 30 minutes for cont. (continued) bx (behavior) dyscontrol, As evidenced by throwing food/milk, shoving staff, verbally threatening...9/12/2020 Time: 0832 (8:32 a.m.), Give Resident Thorazine 100/Benadryl 100mg X (times) one dose now for increased behavioral Dyscontrol. As evidenced by cont. (continued) combative bx (behavior)..."</p> <p>A Nursing Progress Note dated 9/12/20 at 8:33 a.m., documented, "The resident became angry because she got a hot tray for breakfast instead of a cold tray for breakfast. The resident was told that a staff member could get her a cold tray for breakfast but it would take about ten minutes for</p>	N 126	<p>Auditing and Monitoring:</p> <p>The Director of Nursing, Nurse Supervisors and designated staff complete random audits of 20 inpatient records monthly, using the Seclusion and Restraint Audit Tool to verify:</p> <ul style="list-style-type: none"> • Every event of seclusion and/or restraint contains an active order. • The Director of Nursing or designated individual aggregates, analyzes and reports all results from these chart audits and Leadership Rounds monthly, along with a plan of correction for any indicator scoring below 90%, to the Risk/PI Director. • The Risk/PI Director reports QAPI data results along with a plan of correction for any indicator scoring below 90% monthly. <p>Responsible Person: Director of Nursing, CEO</p>		

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N 126	<p>Continued From page 4</p> <p>shift change. The resident poured her Silk milk and peers milk into the nurse's station through the opening into the window, The resident also threw food through the opening. The resident began to yell and threaten nurses and staff members. The resident began to throw objects across the dayroom. A staff member went to process with the resident but the refused and pushed the staff member. The resident continued to be aggressive towards staff members. The resident was restrained for safety per [Doctor] order at 0833 (8:33 a.m.) The resident continued aggression towards staff members while restrained. The resident was given a chemical restraint per Dr's (Doctor's) order for dyscontrol at 0835 (8:35 a.m.) The resident was released from the restraint at 0835...."</p> <p>An order for the physical restraint was documented at 8:30 a.m., an order for a chemical restraint was documented obtained at 8:32 a.m., two minutes after the order for the physical restraint. Documentation indicated the client was placed in the physical restraint at 8:33 a.m., one minute after receiving the order for the chemical restraint and the chemical restraint was administered at 8:35 a.m., two minutes after being placed in the physical restraint. The order for the chemical restraint was received before the client was placed in a physical restraint. The Restraint and Seclusion Monitoring sheet documented under the Observation/Behavior Code, that Exit Criterion was met and was no longer a danger at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical</p>	N 126			

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N 126	<p>Continued From page 5</p> <p>restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>b. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "...Date & (and) Time Placed in Restraint Date 9/19/2020 Time: 0910 (9:10 a.m.), Date & Time Removed from Restraint Date 9/19/2020 Time: 0915 (9:15 a.m.), Date & Time Order Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0906 (9:06 a.m.), Type of Restraint Standing 2 person, Resident Behavior: Please give justification for restraint: Resident was part of residents attacking staff, started to punch, kick, hit and [word illegible] staff, was restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 09/19/2020 Time: 0908 (9:08 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 0915 (9:15 a.m.), Medication Administered: Thorazine/Benadryl, Dosage: 100/100 Route: IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint Continue aggressiveness with staff, kicking, pushing staff and threatening...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring... Time AM/PM 0915, Observation/Behavior Code Calm/Quiet/Willing to talk..."</p> <p>An Emergency Safety Intervention Physician's Order dated 9/19/20, documented an order for a physical restraint was given at 9:06 a.m., and an order for Thorazine/Benadryl was documented as received at 9:08 a.m., two minutes after the order</p>	N 126			

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N 126	<p>Continued From page 6 for the physical restraint was received.</p> <p>A Nursing Progress Note dated 9/19/20 at 9:10 a.m., documented, "Resident was on the unit with other residents, started going after staff, screaming at staff, punching, kicking, hitting and pushing several staff members. Resident was restraint for safety as per Dr's (Doctor's) orders and PRN (as needed) Thorazine/Benadry 100 mg (milligrams) administered IM (intramuscular) as per Dr's orders..."</p> <p>Documentation indicated the order for the chemical restraint was received two minutes before the client was placed in a physical restraint and the client was calm/quiet/willing to talk at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 at 5:00 p.m., documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 1700 (5:00 p.m.), Date & Time Removed from Restraint Date: 9/19/2020 Time 1712 (5:12 p.m.), Date & Time Restraint Order Received from MD (Doctor) 9/19/2020 Time 1703 (5:03 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint Physical aggression towards staff and property R (Resident) pushed staff, punched</p>	N 126			

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N 126	<p>Continued From page 7</p> <p>staff, R attempt to set off the fire sprinkler, R continued the aggression toward staff, R continued aggression, R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/19/2020 Time: 1705 (5:05 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 1712 (5:12 p.m.), Medication Administered: Zypexa Dosage: 20 mg (milligrams) Route: IM (intermuscular), Resident Behavior: Please give detailed justification for Chemical Restraint Continued physical aggression towards staff while restrained. R kicked a nurse. R kicked a door. R given a chemical for safety...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 1712, Observation/Behavior Code 14 [Calm/Quiet/Willing to talk] 15 [Exit Criterion met, no longer a danger]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20, documented, "Time: 1703, Restrain resident for up to 30 minutes for physical aggression...Date: 9/19/2020 Time: 1705 (5:05 p.m.) Give Resident Zypexa 20 mg (milligrams) x (times) one dose now for Increased behavioral Dyscontrol..." An order for a chemical restraint was received two minutes after an order for a physical restraint was received. A chemical restraint was documented as administered at 5:12 p.m.</p> <p>Documentation indicated the client was calm/quiet/willing to talk at the time of the administration of the chemical restraint and release from the physical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed</p>	N 126			

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N 126	Continued From page 8 in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint. d. An Emergency Safety Intervention Justification Progress Note dated 9/27/20, documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/27/2020 Time: 1250 (12:50 p.m.), Date & Time Removed from Restraint Date: 9/27/2020 Time: 1254 (12:54 p.m.) Date & Time Restraint Order Received from DM (Doctor) 9/27/2020 Type of Restraint Standing 2 person Resident Behavior: Please give detailed justification for restraint: Physical aggression towards staff members and property R (Resident) was kicking the door and threatening nearby staff R threw a cup of water into nurse's station onto computer. R pushed staff. R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/27/2020 Time: 1252 (12:52 p.m.) Date & Time Nurse Actually Administered Chemical Restraint Date: 9/27/2020 Time: 1254 (12:54 p.m.) Medication Administered: Thorazine/Benadryl, Dosage 100/100, Route. IM (Intermuscular)...Resident Behavior: Please give detailed justification for Chemical Restraint Continued physical aggression towards staff member R (Resident) kicked staff and grabbed at staff members. R threatening staff members. R continued dyscontrol. Chemical given for safety...Resident Behavior at Time of Release: Calm..." An Emergency Safety Intervention Physician's Orders, dated 9/27/20, documented, "Time:1250 (12:50 p.m.) Restrain resident for up to 30	N 126			

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N 126	<p>Continued From page 9</p> <p>minutes for physical aggression As evidenced by pushing staff, throwing water into the nurse's station...Time: 1252 (12:52 p.m.) Give Resident Thorazine/Benadryl x (times) one dose now for increase behavioral Dyscontrol...." An order for a chemical restraint was received two minutes after an order for a physical restraint was received. The chemical restraint was administered at 12:54 p.m.</p> <p>A Nursing Progress Note dated 9/27/20 at 12:50 p.m. documented, "...The resident was restrained for safety when she pushed staff members. The resident was restrained for safety per [Doctor] order at 1250 (12:50 p.m.)...The resident was given a chemical restraint for dyscontrol per [Doctor] order at 1254 (12:54 p.m.). The resident was released from the restraint a 1254 (12:54 p.m.)..."</p> <p>Documentation indicated the client was calm at the time of release and administration of the chemical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>2. Client #5 was admitted on 3/23/20 and had diagnoses Unspecified Trauma and Stressor Related Disorder and Other Specified Disruptive, Impulse Control Related Disorder.</p> <p>A Master Treatment Plan Review dated 9/1/20 documented, "...Triggers contributing to</p>	N 126			

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
N 126	Continued From page 10 escalation: Being touched, not having personal space, What are some things that make it more difficult for the resident when they are already upset? Being touched, not having personal space. Are there particular triggers that will cause the resident to escalate? Date Identified: 3/24/2020 Being Touched, Loud Noise, Not Having Personal Space, Yelling. If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 3/24/2020 Sitting by the Nurse's Station, Talking to Another Resident, Writing in a journal, Lying Down with Cold Face Cloth, Other: Reading, Art, Calling a Friend, Listening to Music. Preference in the event this would be necessary: Date Identified: 3/24/2020 Other: Talking to someone..." a. An Emergency Safety Intervention Justification Progress Note dated 9/13/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/13/2020 Time: 1335 (1:35 p.m.), Date & Time Removed from Restraint Date: 9/13/2020 Time: 1338 (1:38 p.m.) Date & Time Restraint Order Received from MD (Doctor) Date: 9/13/2020 Time: 1334 (1:34 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint While in dayroom R (Resident) became upset & began busting through unit door. When staff stood between door & R, R began hitting & shoves staff. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/13/2020 Time: 1336 (1:36 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 1338 (1:38 p.m.), Medication Administered: Thorazine Dosage: 50 mg (milligrams) Route: IM (Intermuscular)...Resident Behavior at Time of	N 126			

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N 126	<p>Continued From page 11</p> <p>Release: Calm...Restraint & Seclusion Monitoring...Time AM/PM 1338 (1:38 p.m.) Observation/Behavior Code 11 [quiet] 15 [Exit Criterion met, no longer a threat..."</p> <p>An Emergency Safety Intervention Physician's Order dated 9/13/20 documented, "...Time: 1334 (1:34 p.m.) Restrain resident for up to 30 minutes for assaultive bx (behavior)/property destruction... Time: 1336 (1:36 p.m.) Give Resident Thorazine 50 mg x one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received two minutes after the order for a physical restraint was received. The chemical restraint was administered three minutes after the client was placed in a physical restraint.</p> <p>Nursing Progress Note, dated 9/13/20 at 1:35 p.m., documented, "...Restrained for safety per MD order at 1335 (1:35 p.m.). During restraint, resident shoved and hit staff despite all attempts to de-escalate by staff and nurse. MD notified and resident given Thorazine 50 mg (milligrams) IM (intramuscular) X (times) one dose now r/t (related to) behavioral dyscontrol at 1338 (1:38 p.m.). Resident released from restraint and continued to monitor..."</p> <p>Documentation indicated the client was quiet and exit criterion was met at the time the chemical restraint was administered and client was released. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or</p>	N 126			

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N 126	<p>Continued From page 12</p> <p>the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>3. Client #8 was admitted on 6/29/20 and had diagnoses Disruptive Mood Dysregulation Disorder and Attention Deficit Hyperactivity Disorder, Combined Presentation.</p> <p>A Master Treatment Plan Review dated 9/2/20 documented, "...Are there particular Triggers that will cause the resident to escalate? Date Identified: 6/29/2020 Being Touched, Particular Time of Day, Loud Noise, Having Control/Input, Not Having Personal Space, Yelling. Describe: When being touched and doesn't want to be, he asks the person to not touch him, but will become irritated if they don't listen; "More agitated in the afternoon";...tries to get away from everybody when he doesn't have personal space...if resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 6/29/20 Voluntary Timeout in Quiet Room, Talking to Another Resident, Talking with Male Staff, Writing in Journal, Deep Breathing/Relaxation, Watching TV (Television), Pacing Halls, Talking with Female Staff, Calling a Friend, Drawing..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/15/20, documented, "Date & (and) Time Actually Placed in Restraint Date: 9/15/2020 Time: 2115 (9:15 p.m.), Date & Time Removed from Restraint Date: 9/15/2020 Time 2121 (9:21 p.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/15/2020 Time: 2116 (9:16 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for the restraint R (Resident) eloped out west unit exit door into the</p>	N 126			

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N 126	<p>Continued From page 13</p> <p>garden area and became physically aggressive c (with) staff upon verbal request to return to unit. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/15/2020 Time: 2120 (9:20 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date 9/15/2020 Time: 2121 (9:21 p.m.)...Resident Behavior at Time of Release: Calm/In Control...Restraint & Seclusion Monitoring...Time AM/PM 2121 (9:21 p.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/15/20 documented, "Time 2116 (9:16 p.m.), Restrain resident for up to 30 minutes for eloping/aggression to staff...Time: 2120 (9:21 p.m.) Give Resident Zyprexa10/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..."</p> <p>A Nursing Progress Note dated 9/15/20 at 9:15 p.m., documented, "...When staff followed resident and verbally redirected resident to come inside, resident became physically aggressive with staff and restrained for Safety per MD order at 2115 (9:15 p.m.)...MD notified and resident given Zypexa 10 mg (milligram)/Benadryl 100mg IM (Intermuscular) X (times) 1 dose now r/t (related to) behavioral dyscontrol at 2121 (9:21 p.m.). Resident released from restraint and monitoring by staff continued..." An order for a chemical restraint was received at 9:20 p.m., four minutes after an order for a physical restraint was received. The chemical restraint was administered 6 minutes after the physical restraint was initiated.</p> <p>Documentation indicated the client was calm, and</p>	N 126			

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N 126	<p>Continued From page 14</p> <p>exit criterion met, no longer a danger at the time of the administration of the chemical restraint. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>b. An Emergency Safety Intervention Justification Progress Note dated 9/20/20 documented, "...Date & (and) Time Actually Placed In Restraint Date: 9/20/2020 Time: 0842 (8:42 a.m.), Date & Time Removed from Restraint Date 9/20/2020 Time: 0845 (8:45 a.m.), Date & Time Restraint Order Received from MD (Doctor), Type of Restraint Used Standing 2 person, Resident Behavior. Please give detailed justification for restraint: At breakfast, R (Resident) broke out of cafeteria exit door, climbed on to the awnings, and refused to come down. R walked on awning to area where he removed himself & ran for the gate in an attempt to elope. R began hitting & shoving staff when staff blocked R from gate. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time: 0840 (8:40 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/20/2020 Time: 0845, Medication Administered Thorazine/Benadryl Dosage: 100 mg (milligrams)/100 mg Route IM (Intermuscular)...Resident Behavior at Time of Release: Calm, Restraint & Seclusion Monitoring...Time AM/PM 0845 (8:45 a.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..."</p>	N 126			

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N 126	<p>Continued From page 15</p> <p>An Emergency Safety Intervention Physician's Order dated 9/20/20 documented, "Time: 0836 (8:36 a.m.), Restrain Resident for up to 30 minutes for Assaultive bx (behavior) As evidenced by Physical aggression toward staff, hitting and shoving...Time: 0842 (8:42 a.m.) Give Resident Thorazine 100/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..."</p> <p>Nursing Progress Note, dated 9/20/20 at 8:45 a.m., documented, "...Restrained for safety per MD (Doctor) order at 0842 (8:42 a.m.). During restraint, resident continued to display physical aggression...MD notified and resident given Thorazine 100 mg (milligrams)/Benadryl/100 mg IM (Intermuscular) now r/t (related to) behavioral dyscontrol per MD (Doctor) order at 0845 (8:45 a.m.). Released from containment..." An order for a chemical restraint was received at 8:42 a.m., six minutes after an order for a physical restraint was received. However, the physical restraint was not initiated until 8:42 a.m., the same time the chemical restraint order was received. The chemical restraint was administered three minutes after the physical restraint was initiated.</p> <p>At the time of the administration of the chemical restraint, documentation indicated the client was calm, exit criterion had been met, was no longer a danger. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or</p>	N 126			

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N 126	Continued From page 16 the use of less restrictive interventions before the administration of a chemical restraint. c. An Emergency Safety Justification Progress Note dated 9/23/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/23/2020 Time: 1255 (12:55 p.m.), Date & Time Removed from Restraint Date: 9/23/2020 Time: 1258 (12:58 p.m.) Date & Time Restraint Order Received from MD (Doctor) Date 9/23/2020 Time: 1254 (12:54 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: During transition, R (Resident) stepped out of line and ran towards the fence in area C. When staff attempted to block R, the R began hitting at/pushing staff. Restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/23/2020 Time: 1256 (12:56 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/23/2020 Time: 1258 (12:58 p.m.), Medication Administered: Zyprexa/Benadryl Dosage: 10 mg(milligrams)/100 mg, Route: IM (Intramuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring:...Time AM/PM 1258 (12:58 p.m.), Observation/Behavior Code 15 [Exit Criterion met, no longer a danger]..." An Emergency Safety Intervention Physician's Orders dated 9/23/20 documented, "Time: 1254 (12:54 p.m.), Restrain resident for up to 30 minutes for assaultive bx (behavior), As evidenced by R (Resident) running away from staff in an attempt to elope/became physically aggressive c (with) staff...Date: 9/23/2020 Time: 1256 (12:56 p.m.), Give Resident Zyprexa 10/Benadryl 100 x (time) one dose now for increased behavioral Dyscontrol..."	N 126			

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N 126	Continued From page 17 A Nursing Progress Note dated 9/23/20 at 12:55 p.m., documented, "...Restrained for safety per MD order at 1255 (12:55 p.m.)...new order obtained at 1258 (12:58 p.m.) to give resident Zyprexa 10 mg (milligrams)/Benadryl 100 mg IM (Intermuscular) X (times) 1 dose now r/t (related to) behavioral dyscontrol..." An order for a chemical restraint was received two minutes after an order for a physical restraint was received, however the physical restraint was not initiated until two minutes before the chemical restraint was administered. Documentation on the Emergency Safety Intervention Justification Progress Note indicated the client was calm, exit criterion met, no longer a danger at the time the chemical restraint was administered. There was no documentation interventions for de-escalation, listed on the client's Master Treatment Plan Review, had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint. 4. Client #9 was admitted on 8/11/20 and had diagnoses Disruptive Mood Dysregulation Disorder, Unspecified Trauma and Stressor-Related Disorder, and Other Personal History of Psychological Trauma. The Master Treatment Plan Review dated 9/3/20 documented, "...What are some things that make it more difficult for the resident when they are already upset? Talking to her. Give her time to breathe and will calm down on her own...if	N 126			

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N 126	<p>Continued From page 18</p> <p>resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 8/12/2020, Writing in Journal, Deep Breathing/Relaxation, Watching TV (television), Calling a Friend, Exercise, Drawing, Listening to Music..."</p> <p>a. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 0920 (9:20 a.m.), Date & Time Removed from Restraint Date: 9/19/2020 Time: 0925 (9:25 a.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0918 (9:18 a.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint Physical aggression towards staff members and property R (Resident) push staff, threatened staff, R attempted to set off fire sprinklers, R hit staff members, R restrained for safety...Date & Time Chemical Restraint Order Received from MD Date: 9/19/2020 Time: 0922 (9:22 a.m.), Date & Time Nurse Actually Administered Chemical Restraint: Date: 9/19/2020 Time: 0925 (9:25 a.m.), Medication Administered: Thorazine/Benadryl, Dosage: 50/50, Route: IM (Intermuscular)...Resident Behavior at Time of Release: Calm..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20 documented, "...Time: 0918 (9:18 a.m.), Restrain resident for up to 30 minutes for physical aggression towards staff nurses, hitting and pushing staff nurses...Time: 0922 (9:22 a.m.) Give Resident Thorazine/Benadryl x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received four minutes after</p>	N 126			

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N 126	<p>Continued From page 19</p> <p>an order for a physical restraint was received. The chemical restraint was administered five minutes after the client was physically restrained.</p> <p>Documentation on the Emergency Safety Intervention Justification Progress Note indicated the client was calm at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>5. Client #1 was admitted on 8/13/20 and had diagnoses Unspecified Trauma and Stressor Related Disorder.</p> <p>A Master Treatment Plan dated 8/26/20 documented, "...What are things that make it more difficult for the resident when they are already upset? Someone getting close to them, touching them or yelling. Are there particular triggers that will cause the resident to escalate? Date Identified: 8/14/13: Being touched, People in uniform, Loud Noise, Having Control/Input, Not having personal space, Yelling,...If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective? Date Identified: 8/14/20, Voluntary Timeout in Quite Room, Writing in Journal, Drawing, Listening to Music. Preference in the event this would become necessary: Date Identified: 8/14/13, Open Door Separation from Community Milieu..."</p>	N 126			

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N 126	Continued From page 20 a. An Emergency Safety Justification Progress Note dated 9/11/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 09/11/2020 Time: 1425 (2:25 p.m.), Date & Time Removed from Restraint Date 09/11/2020 Time: 1430 (2:30 p.m.), Date & Time Restraint Order Received from MD (Doctor) Date 09/11/2020 Time: 1422 (2:22 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: Resident was very aggressive with peer and staff pushing, hitting, punching staff, was restrained for safety...Date & Time Chemical Restraint Order Received from MD Date 09/11/2020 Time: 1427 (2:27 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 09/11/2020 Time: 1430 (2:30 p.m.), Medication Administered: Thorazine/Benadryl, Dosage: 100 mg (milligrams)/50 mg, Route: IM (intramuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring... Time AM/PM 1430 (2:30 p.m.), Observation/Behavior Code: 14 [Calm/Quiet/Willing to talk]..." An Emergency Safety Intervention Physician's Orders dated 9/11/20 documented, "...Time: 1422 (2:22 p.m.), Restrain resident for up to 30 minutes for being aggressive with staff and peers. As evidenced by stepping on peer, pushing running into doors being aggressive with staff..." A Physician's Order Sheet, dated 9/11/20 at 2:20 p.m., documented, "...Thorazine 100 mg Benadryl 50 mg IM Aggressive Behavior..." An order for a chemical restraint was received two minutes after the initiation of the physical restraint and was administered five minutes after the initiation of the physical restraint.	N 126			

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NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
N 126	Continued From page 21 Documentation indicated the client was calm, quiet, willing to talk at the time the chemical restraint was administered. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint. b. An Emergency Safety Intervention Justification Progress Note dated 9/18/20 documented, "...Date & (and) Time Actually Placed in Restraint Date: 9/18/2020 Time: 2104 (9:04 p.m.), Date & Time Removed from Restraint Date: 9/18/2020 Time: 2107 (9:07 p.m.), Date & Time restraint Order Received from MD Date: 9/18/2020 Time: 2103 (9:03 p.m.), Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: After repeatedly threatening elopement and physical harm to peers, R (Resident) attempted to attack a staff member...Date & Time Chemical Restraint Order Received from MD (Doctor) Date: 9/18/2020 Time: 2106 (9:06 p.m.), Date & Time Nurse Actually Administered Chemical Restraint Date: 9/18/2020 Time: 2107 (9:07 p.m.), Medication Administered: Zyprexa/Benadryl, Dosage: 10 mg (milligrams)/100 mg, Route IM (Intramuscular)...Resident Behavior at Time of Release: Calm...Restraint & Seclusion Monitoring:...Time AM/PM: 2107 (9:07 p.m.) Observation/Behavior Code 15 [Exit Criterion met, no longer a danger...Face to Face Assessment With RN (Registered Nurse) One	N 126			

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N 126	<p>Continued From page 22</p> <p>Hour From Initiation Of ESI (Emergency Safety Intervention) Event...2. Describe the resident reaction to the intervention and the resident's behavior: R (Resident) accepted shots, almost laughing-bragging about it..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/18/20 documented, "...Time: 2103 (9:03 p.m.), Restrain resident for up to 30 minutes for assaultive bx (behavior), As evidenced by attempting to attack staff...Time: 2106 (9:06 p.m.) Give Resident Zyprexa 10/Benadryl 100 x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received 3 minutes after the order for a physical restraint was received. A chemical restraint was administered three minutes after the initiation of a physical restraint.</p> <p>Documentation on the Emergency Safety Justification Progress Note indicated the client was calm, exit criterion met, no longer a danger, accepted the shot and was "almost laughing-bragging about it" at the time of the administration of the chemical restraint. There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note dated 9/19/20 documented, "Date & (and) Time Actually Placed in Restraint Date: 9/19/2020 Time: 0908 (9:08 a.m.), Date & Time</p>	N 126			

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N 126	<p>Continued From page 23</p> <p>Removed from Restraint Date: 9/19/2020 Time: 0910 (9:10 a.m.), Date & Time Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0900 (9:00 a.m.). Type of Restraint Used Standing 2 person, Resident Behavior: Please give detailed justification for restraint: Physical aggression towards staff members and property. R (Resident) pushing staff, punching staff, kicking staff, threatening staff. Continued aggression towards staff and property. R restrained for safety...Date & Time Chemical Restraint Order Received from MD (Doctor) Date: 9/19/2020 Time: 0905 (9:05 a.m.), Date & Time Nurse Actually Administered Chemical Restraint Date 9/19/2020 Time: 0910 (9:10 a.m.), Medication Administered: Thorazine/Benadryl Dosage: 100/100...Resident Behavior at Time of Release: Calm..."</p> <p>An Emergency Safety Intervention Physician's Orders dated 9/19/20 documented, "... Time 0900 (9:00 a.m.) Restrain resident for up to 30 minutes for physical aggression... Time: 0905 (9:05 a.m.), Give Resident Thorazine 100 mg (milligrams) Benadryl 100 mg x (times) one dose now for increased behavioral Dyscontrol..." An order for a chemical restraint was received five minutes after an order for a physical restraint. The client was placed in the physical restraint three minutes after the order for the physical restraint was received and the chemical restraint was administered two minutes after the physical restraint was initiated.</p> <p>There was no documentation interventions for de-escalation listed on the client's Master Treatment Plan Review had been attempted before being placed in the physical restraint or before a chemical restraint was administered. There was no documentation of the attempt to</p>	N 126			

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N 126	<p>Continued From page 24</p> <p>allow time for the client to calm or the use of less restrictive interventions before the administration of a chemical restraint.</p> <p>6. Client #6 had diagnoses of Posttraumatic Stress Disorder, unspecified, Disruptive Mood Dysregulation, Combined Type, and Attention Deficit Hyperactivity Disorder, Combined Type.</p> <p>The Master Treatment Plan Review documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective." Voluntary Timeout in Quiet Room, Pacing the Halls, and exercise where the interventions marked.</p> <p>a. An Emergency Safety Intervention Justification form documented, "Date and (&) Time Actually Placed in Restraint Date: 9/13/2020 Time: 1617 Date & Time Removed from Restraint Date: 9/13/2020 Time: 1620 Date & Time Restraint Order Received from Medical Doctor (MD) Date: 9/13/2020 Time 1615... Date & Time Chemical Restraint Order Received from MD Date 9/13/2020 Time 1618 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time 1618 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 1620 Medication Administered: Zyprexa/ Benadryl Dosage: 10 milligrams (mg)/ 100 mg Route Intramuscular (IM)... Resident behavior at time of release: Calm... 1620 Observation/ Behavior Code 15." The form documented the corresponding behavior of 15 documented in the Observation/ Behavior Code at 1620, the same time the form documented the chemical restraint given, as, "Exit Criterion met, no longer a danger." There was only one minute documented between the time the resident was placed in a restraint and the time an order was obtained for a chemical</p>	N 126			

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N 126	<p>Continued From page 25 restraint.</p> <p>An Emergency Safety Intervention Physician's Order's form documented, "Date: 9/13/2020 Time 1615 Restrain resident for up to 30 minutes for assaultive behavior (bx). As evidenced by Resident (R) attempting to attack peer/ trying to bust through unit door/ physical aggression with (c) staff upon restraints. Release when calm... Date 9/13/2020 Time 1618 Give resident Zyprexa 10 / Benadryl 100 X one dose now for increased behavioral dyscontrol." There was only 3 minutes documented between the time the order for the restraint was obtained and the time the order for the chemical restraint was obtained.</p> <p>A Nursing Progress Note documented, "9/13/2020 1617 While on the unit, a peer became upset with this resident and kicked the resident's free time tote because the resident had allegedly "flicked a hornet" at this resident. Peer was taken to a different unit and this resident began busting through unit doors to get to the peer. When nurse stood in front of the unit door and attempted to redirect, the resident became physically aggressive with the nurse and restrained for safety per Medical Doctor (MD) order at 1617. During restraint, resident continued to shove and kick staff to get to the peer and refused all attempts to de-escalate by staff and nurses. MD notified and resident given Zyprexa 10 mg/Benadryl 100 mg IM X 1 dose now r/t behavioral dyscontrol per MD order at 1620."</p> <p>b. An Emergency Safety Intervention Justification Progress Note documented, "Date & Time Actually Placed in Restraint Date: 9/27/2020 Time: 1856 Date & Time Removed from Restraint Date: 9/27/2020 Time: 1904 Date & Time Restraint</p>	N 126			

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N 126	<p>Continued From page 26</p> <p>Order Received from MD Date: 9/27/2020 Time: 1857... Date & Time Chemical Restraint Order Received from MD Date: 9/27/2020 Time: 1858 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/27/2020 Time 1904 Medication Administered: 10 mg Zyprexa/ 100 mg bendryl Dosage: 10 mg/10 mg Route IM... Resident Behavior at time of Release: calm/ cooperative." There were only 2 minutes documented from the time the resident was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders documented, "Date 9/27/2020 Time 1857 Restrain resident for up to 30 minutes for aggression/ property destruction / self harm as evidenced by assaulting staff, destroying bed, endangering peers ... Date 9/27/2020 1858 Give Resident 10 mg Zyprexa IM / 100 mg Benadryl IM X one dose now for increased behavioral Dyscontrol." There was only one minute documented between the time of the order for the restraint and the order for the chemical restraint.</p> <p>A Nursing Progress Note documented, " 9/27/2020 1840 Resident and peers in dayroom with staff. Resident began to verbally antagonize peers... Resident charged at staff and was restrained for safety at that time. MD order received at 1857. Resident escorted to quiet room to remove him from area with peers. Resident appeared to headbutt staff, kick staff scream and break free from restraint. Order for 10 mg Zyprexa IMX1 now and Benadryl 100 mg now received from on call MD ay 1858. Administered at 1904 per order."</p> <p>7. Client #3 had diagnoses of Disruptive Mood</p>	N 126			

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N 126	Continued From page 27 Dysregulation Disorder, Unspecified Trauma and Stressor Related Disorder, and Unspecified Anxiety Disorder. The Master Treatment Plan Review documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Voluntary timeout in quiet room, sitting by nurse's station, talking to another resident, talking with male staff, writing in journal, deep breathing/ relaxation, lying down with cold face cloth, wrapping in a blanket, watching TV, pacing the halls, exercise, drawing, and listening to music were interventions checked on the form. a. An Emergency Safety Intervention Justification Progress Note documented, "Date & Time Actually Placed in Restraint Date: 9/13/2020 Time: #1 0803 #2 0854 Date & Time Removed from Restraint Date 9/13/2020 Time: #1 0806 #2 0856 Date & Time Restraint Order Received from MD Date: 9/13/2020 Time: #1 0805 #2 0853 ... Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0806 Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0827 Date & Time Seclusion Order Received from MD Date: 9/13/2020 Time: 0807... Date & Time Chemical Restraint Order Received from MD Date: 9/13/2020 Time: 0853 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/13/2020 Time: 0856... Resident Behavior at Time of Release: Calm... 0856 Observation/ Behavior Code 14, 15." The form documented the corresponding behavior at 0856, the same time the form documented the chemical restraint was given, of 14 as "Calm/Quiet/Willing to talk and 15 as "Exit Criterion met, no longer a danger." The same time was documented when the resident	N 126			

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N 126	<p>Continued From page 28</p> <p>was placed in a restraint for Time #2 and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician Orders for documented,"Date 9/13/2020 Time 0853 Give Resident Zyprexa/ Benadryl X one dose now for increased behavioral Dyscontrol." There was no order observed on the form for a second restraint.</p> <p>A Nursing Progress Note documented,"9/13/2020 0803 The resident was in the cafeteria and walked over to a peer and pushed him to the ground. The resident slapped the peer across the neck and attempted to kick the peer. Staff members stepped between the residents. The resident refused attempts to redirect behavior. The resident continued to be aggressive towards the peer. The resident was restrained for safety per [Doctor] order at 0803. The resident continued aggression towards staff members. The resident was placed in seclusion at 0806 per Dr's order. The resident became calm and was released from seclusion at 0827. At 0850, the resident again be escalated and aggressive towards staff members. The resident climbed onto chairs in the dayroom and refused to come down. When staff members approached the resident, he slapped, kicked and hit the staff members. After numerous attempts to redirect the resident's behavior, the resident continued to try to hit and kick staff members. The resident was restrained for safety per Dr.'s order at 0853. The resident became aggressive towards staff members while restrained. The resident refused attempts to calm down. The resident was given a chemical restraint per Dr.'s order at 0856 for continued dyscontrol. The resident was given Zyprexa 10 mg and Benadryl 50 mg via</p>	N 126			

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N 126	<p>Continued From page 29</p> <p>intramuscular injection. The resident was released from the restraint at 0856."</p> <p>b. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint 9/20/2020 Time 1130 Date & Time Removed from Restraint 9/20/2020 at 1134 Date & Time Restraint Order Received from MD 9/20/2020 Time: 1130. . .Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time 1131 Date & Time Nurse Actually Administered Chemical Restraint 9/20/2020 1134 Medication Administered: Zyprexa/ Benadryl Dosage 10 mg/ 50 mg Route IM...Resident Behavior at Time of Release: R calm...Observation/ Behavioral Code 1134 12." The form documented the corresponding behavior at 1134, the same time the form documented the chemical restraint was given, of 12 as "Sad/Crying." There was only one minute documented between the time the client was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/20/2020 Time 1130 Restrain resident for up to 30 minutes for continued (cont) bx dyscontrol ... Date 9/20/2020 Time 1131 Give Resident Zyprexa 10 mg/ Benadryl 50 mg X one dose now for increased behavioral Dyscontrol." There was only one minute documented between the time for the order for the restraint and the order for the chemical restraint.</p> <p>c. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint 9/23/2020 Time 1845 Date & Time Removed from Restraint Date 9/23/2020</p>	N 126			

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N 126	<p>Continued From page 30</p> <p>Time 1848 Date & Time Restraint Order Received from MD 9/23/2020 Time: 1844. ... Date & Time Chemical Restraint Order Received from MD Date: 9/23/2020 Time 1846 Date & Time Nurse Actually Administered Chemical Restraint 9/23/2020 1848 Medication Administered: Zyprexa/ Benadryl Dosge: 10 mg/ 100 mg Route IM...Resident Behavior at Time of Release: Calm...Observation/ Behavior Code 1848 15." The form documented the corresponding behavior at 1848, the same time the form documented the chemical restraint was given, of 15 as "Exit Criterion met, no longer a danger." There was only one minute documented between the time the client was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/23/2020 1844 Restrain resident for up to 30 minutes for up to 30 minutes... Date 9/23/1010 1846 Give Resident Zyprexa/ Benadryl 100 X one dose now for increased behavioral control." There was only 2 minutes documented between the time the order for the restraint and the order for the chemical restraint.</p> <p>A Nursing Progress Note documented," 9/23/2020 1845 This resident began to climb the walls in the dayroom, sitting in the water fountain, and walking on the chairs during hygiene time. Resident then came out of the dayroom and poured an entire bottle of soap on the carpet. When the staff intervened and attempted to take the bottle of soap from resident, the resident then began slapping and punching staff. Resident then ran in to a peer's room and went went under a peer's bed. Staff intervened and resident then</p>	N 126			

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N 126	<p>Continued From page 31</p> <p>began slapping, punching, and kicking at staff when redirecting resident out from under the peer's bed. Restrained for safety per MD order at 1845. Resident continued to shove, fight, and kick staff during the restraint and refused all staff attempts to de-escalate. MD notified and new order obtained to give resident Zyprexa 10 mg/ Benadryl 100 mg IM X1 dose now related to (r/t) behavioral dyscontrol at 1848."</p> <p>8. Client #7 had diagnoses of Disruptive Mood Desegregation Disorder, Other Specific Trauma and Stressor Disorder (complex trauma, sexualized behaviors), and Attention-Deficit/Hyperactivity Disorder, Unspecified.</p> <p>The Master Treatment Plan documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Sitting by the Nurse's Station, Talking to Another Resident, Deep Breathing/ Relaxation, Calling a friend, and Listening to Music were the interventions checked on the form.</p> <p>a. An Emergency Safety Intervention Justification Progress Note documented, "Date & Time Actually Placed in Restraint 9/14/2020 Time: 1645 Date & Time Removed from Restraint Date: 9/14/2020 Time: 1648 Date & Time Restraint Order Received from MD Date 9/14/2020 1643... Date & Time Chemical Restraint Order Received from MD 9/14/2020 Time 1645 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/14/2020 Time 1648 Medication Administered: Ypres/ Beady Dosage: 10/100 Route IBM...Resident Behavior at Time of Release: Calm...1648 Observation/Behavior Code 14, 15."</p>	N 126			

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N 126	<p>Continued From page 32</p> <p>The form documented the corresponding behavior at 1648, the same time the form documented the chemical restraint was given, of 14 as "Calm/Quiet/Willing to talk" and of 15 as "Exit Criterion met, no longer a danger." The same time was documented when the resident was placed in a restraint and the time an order was obtained for a chemical restraint.</p> <p>An Emergency Safety Intervention Physician's Orders form documented, "Date: 9/14/2020 Time: 1643 Restrain resident for up to 30 minutes for assault box/ property destruction. . .Date: 9/14/2020 1645 Give Resident Ypres 10 mg/ Beady 100 mg X one dose now for increased behavioral Dyscontrol." There was only 2 minutes from the time of the order for a restraint and the order for a chemical restraint.</p> <p>A Nursing Progress Note documented, "9/14/2020 1645 Resident in annex building with staff. Resident became upset with a peer and began pushing and shoving against staff to get to the peer. Staff attempted to stand in between resident and peer. Resident then began to pull apart the wall and pull wires and an exit slgn down. Resident restrained for safety and continued to fight staff AEB hitting and kicking staff. Resident unable to de-escalate and 10 mg Zyprexa IM X 1 now and 100 mg Benadryl IM X 1 now ordered by the physician and administered at 1648 for behavioral dyscontrol."</p> <p>b. An Emergency Safety Intervention Progress Note documented, "Date & Time Actually Placed in Restraint Date:9/19/2020 Time 0826 Date & Time Removed from Restraint Date: 9/19/2020 Time 0830 Date & Time Order Received from MD Date: 9/19/2020 Time: 0810. . .Date & Time</p>	N 126			

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NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
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N 126	<p>Continued From page 33</p> <p>Chemical Restraint Order Received from MD Date 9/19/2020 Time 0817 Date & Time Nurse Actually Administered Chemical Restraint Date: 9/19/2020 Time: 0830 Medication Administered: Thorazine/ Benadryl Dosage: 50mg/100 mg Route: IM...Resident Behavior at Time of Release: R calm... 0830 Observation/ Behavior Code 15." The form documented the corresponding behavior at 0830, the same time the form documented the chemical restraint was given, of 15 as "Exit Criterion met, no longer a danger."</p> <p>An Emergency Safety Intervention Physician's Orders form documented,"Date 9/19/2020 Time: 0810 Restrain resident for up to 30 minutes for cont. unsafe bx... Date 9/19.2020 0817 Give resident Thorazine 50 mg/ Benadryl 100 mg X one dose now for increased behavioral Dyscontrol." There was only 7 minutes from the time the restraint was ordered until the time the chemical restraint was ordered.</p> <p>9. Client #11 had a diagnosis of Unspecified Trauma and Stressor Related Disorder.</p> <p>The Master Treatment Plan Review documented,"If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Talking to Another Resident, Talking with Male Staff, Pacing the Halls, Talking with Female Staff, Calling a Friend, Exercise, Drawing, and Listening to Music were the interventions checked on the form.</p> <p>a. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/20/2020 Time: 1100 Date & Time Removed from Restraint Date:</p>	N 126			

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N 126	<p>Continued From page 34</p> <p>9/20/2020 Time: 1102 Date & Time Restraint Order Received from MD 9/20/2020 Time: 1058...Date & Time Chemical Restraint Order Received from MD Date: 9/20/2020 Time: 1101 Date & Time Nurse Actually Administered Chemical Restraint Date:9/20/2020 Time 11:02 Medication Administered: Thorazine/ Benadryl Dosage: 100 mg/ 100 mg...Resident Behavior at Time of Release: Calm...1102 Observation/ Behavior Code 14, 15." The form documented the corresponding behavior at 1102, the same time the form documented the chemical restraint was given, of 14 as "Calm/ Quiet/ willing to talk" and of 15 as "Exit Criterion met, no longer a danger." There was only 1 minute between the time it was documented that the client was placed in the restraint and the time an order for a chemical restraint was obtained.</p> <p>An Emergency Safety Intervention Physician's Orders form documented, "Date: 9/20/2020 Time: 1058 Restrain resident for up to 30 minutes for property damage/ physical aggression... Date: 9/20/2020 Time: 1101 Give Resident Thorazine 100/ Benadryl 100 X one dose now for increased behavioral Dyscontrol." There was only 3 minutes documented from the time the order for a restraint was obtained and the order for a chemical restraint was obtained.</p> <p>A Nursing Progress Note documented, "9/20/1010 1100... Resident then began busting through the unit doors and refused all redirects by staff. Restrained for safety per MD order at 1100. During restraint, resident continued to escalate and began shoving staff. Resident refused to de-escalate despite all staff attempts. MD notified and resident given Thorazine 100 mg/ Benadryl 100 mg IM X 1 dose now r/t behavioral dyscontrol</p>	N 126			

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N 126	Continued From page 35 per MD order at 1102." 10. Client #13 had diagnoses of Unspecified Trauma and Stressor Related Disorder and Intellectual Disability, Mild. The Master Treatment Plan Review documented, "If resident becomes upset or is in danger of hurting self or someone else, what interventions have been effective?" Talking to Another Resident, Lying Down with Cold Face Cloth, Calling a friend, and Other: chew gum, play cards, playing video games were interventions checked on the form. a. An Emergency Safety Intervention Justification Progress Note documented, Date & Time Actually Placed in Restraint "Date: 9/3/2020 Time: 1815 Date & Time Removed from Restraint Date: 9/3/2020 Time: 1820 Date & Time Restraint Order Received from MD Date: 9/3/2020 Time: 1813 ... Date & Time Chemical Restraint Order Received from MD Date: 9/3/2020 Time 1818 Date & Time Nurse Actually Administered Chemical Restraint Date 9/3/2020 Time: 1820 Medication Administered: Zyprexa/ Benadryl Dosage: 10 mg/ 50 mg Route: IM... Resident Behavior at Time of Release: Calm and getting tired... 1820 Observation/ Behavior Code 11, 14, 15." The form documented the corresponding behavior at 1820, the same time the form documented the chemical restraint was given, of 11 as Quiet, of 14 as "Calm/ Quiet/ willing to talk" and of 15 as "Exit Criterion met, no longer a danger." There was only 5 minutes between the time it was documented that the restraint the client was placed in the restraint and the time an order for a chemical restraint was obtained.	N 126			

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N 126	<p>Continued From page 36</p> <p>An Emergency Safety Intervention Physicians Orders form documented, "Date: 9/3/2020 Time 1813 Restrain resident for up to 30 minutes for property damage... Date: 9/3/2020 Time 1818 Give Resident Zyprexa 10 mg/ Benadryl 50 mg X one dose now for increased behavioral Dyscontrol." There was only five minutes documented between the time the restraint order was obtained and the time the order for the chemical restraint was obtained.</p> <p>11. On 10/1/20 at 11:02 a.m., Licensed Clinical Social Worker #1 was asked, when a client has escalation in behavior, what should the staff do? She stated, "Remove clients from situation, try to isolate the Kido who is acting up, have the staff process with the Kido, which includes things like what do you need at this moment, offer to see if therapist is available. If not find a staff they feel conformable, connected with to help with that processing." The Social Worker was asked, when should a restraint be used? She stated, "A restraint should never be used except in a dire emergency, as a last resort and used for the child's safety." The Social Worker was asked, is this a physical restraint? She stated, "Yes, we should never put our hands on anybody unless they are a danger to themselves, someone else and then that should be announced such as telling them, you need to calm down example, hey Kido if you can't get you to calm, we are going to have to come and help you calm down." What happens after you have to restrain them? She stated, "I would continue to have a dialogue with them, such as if they say 'let me go, let me go', then I would say alright if I let you go will you calm down? If the Kido could not calm nursing should get involved then nursing would assess the next step whether it's seclusion or chemical</p>	N 126			

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N 126	<p>Continued From page 37</p> <p>restraint." The Social Worker was asked, when should a chemical restraint be used? She stated, "I'm with the thought process of it shouldn't. That should be the last, last, last resort."</p> <p>12. On 10/1/20 at 11:28 a.m., Therapist #1 was asked, when should a chemical restraint be used? She stated, "Imminent danger to the child or other people, that should be used as a last resort." Therapist #1, a Mental Health Professional was asked, should a chemical restraint be given within three minutes of the client being physically restrained? She stated, "Absolutely not, at the very short end five minutes. I would definitely say that is too soon, because three minutes doesn't give them time to reset and begin to calm down...We have CPI (Crisis Prevention Intervention) training that is being done, but it is heavy on restraints and I do not feel like they are heavy on de-escalation."</p> <p>13. On 10/6/20 at 9:38 a.m., the DON (Director of Nursing) was asked, when the Doctor signs a restraint order how is that done? She stated, "They come in once a week and some come in three times a week, it just depends. They don't come in immediately." The DON was asked do they, the Doctors, see the kids when they sign the order? She stated, "They are seeing them telemed mostly." The DON was asked, how do they determine who is seen? She stated, "If the nurses do a consult, like if someone gets hurt they are seen. If they are just restrained and not necessarily hurt they don't necessarily see those kids or if they are [State] kids they don't see those kids." The DON was asked, when do they regularly see the kids? She stated, "When they are doing Master Treatment Plan review. All the kids have MTPRs (Master Treatment Plan</p>	N 126			

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N 126	<p>Continued From page 38</p> <p>Reviews). When it's time for them to have MTPRs they go over all the restraints, any infractions, activities, medications to see if there are any adjustments that need to be done. The Doctor, therapist, nurse and the children come in to the meeting, it's all over telemed right now. They sit in front of the computer, the doctor asks how are you doing, how do you fee about your meds (medications), is there anything we need to change." The DON was asked, how often are they done? She stated, "[State] is every twenty-one days and every other state is twenty-eight days." The DON was asked, they are done about once a month? She stated, "Yes." The DON was asked, if the child is having frequent chemical restraints, they address that about once a month? She stated, "Yes."</p> <p>14. The facility Policy on Emergency Safety Intervention, received from the Medical Records Director on 9/28/20 at 10:05 a.m., documented, "...1. Purpose: To provide Guidelines for implementing the therapeutic use of restraint and seclusion...III. Definitions: A. Chemical Restraint: The administration of a one-time psychotropic medication only by the order of a staff physician or approved physician extender to act as an adjunct to any previously prescribed treatment. Chemical restraint is a crisis intervention used to resolve an emergency safety situation to contain severe out of control behavior, exacerbation of psychosis which is likely to cause harm to the resident, or other residents, or staff. Such medications are to be prescribed by the physician or approved physician extender in the lowest possible doses necessary to reduce anxiety and/or agitation exhibited by the resident. The intended goal shall not be to induce unconsciousness, shall not be used as a punitive</p>	N 126			

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N 126	Continued From page 39 measure, and shall not be used as a convenience for staff. It shall be utilized when, by the assessment of the Physician and the RN (Registered Nurse), the use of physical force could be potentially more traumatic to the resident. The intended goal should be to prevent injury to the resident or other residents or staff and to allow the resident the ability to process more appropriate ways to meet his or her specific needs...IV. Procedure: A. Physical Restraint and Seclusion Justification: Prior to the use of seclusion, chemical restraint, or physical restraint a clinical assessment is conducted by the physician, approved physician extender, or clinical qualified RN (Registered Nurse) trained in the use of emergency safety interventions. Alternative approaches, such as verbal redirection, separation from stimulus, processing with another staff member, and encouraging movement to a quieter environment should be tried first...B. Physical Restraint and Seclusion Orders:...6. All less restrictive interventions utilized to prevent the use of seclusion, physical rostraint, or chemical rostraint will be documented such as: a. emphasis of self-control. b. Appropriate venting of anger with a staff member. c. Discussion of problem in a one-on-one meeting with staff. d. Separation from person contributing and/or feeding into the aggression or escalating behavior. e. Emphasis on responsibility for one's own choices...E. Notification of Registered Nurse to Clinical Director and Medical Director: 1. The Registered Nurse must notify the Medical Director and Clinical Director if there are two (2) or more occurrences of seclusion or physical restraint within a (12) hour period to evaluate the emergency safety situations and take actions as deemed necessary...I. Physical Restraint and Seclusion Evaluation and Performance	N 126		

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N 126	Continued From page 40 Improvement Activities: 1. The Director of Nursing or designee will review each use of chemical restraint, physical restraint, and/or seclusion daily and will investigate unusual or unwarranted patterns. 2. As part of the Committee of the Whole meetings, the Safety, Risk Management, and Infection Control Committee will review the use of physical restraint and seclusion each month to assess ways in which to create a social and cultural environment which limits physical restraint and seclusion use to clinically appropriate and adequately justified situations. 3. As part of the Committee of the Whole meetings, the Performance Improvement Committee shall assign Interdisciplinary Work Groups to address any trends and/or patterns of use and work towards elimination of seclusion and physical restraint..."	N 126			
N 144	ORDERS FOR USE OF RESTRAINT OR SECLUSION CFR(s): 483.358(e) Each order for restraint or seclusion must: (1) Be limited to no longer than the duration of the emergency safety situation; and (2) Under no circumstances exceed 4 hours for residents ages 18 to 21; 2 hours for residents ages 9 to 17; or 1 hour for residents under age 9. This ELEMENT is not met as evidenced by: Based on record review and interview, the facility failed to ensure there was an active order for use of restraint and/or seclusion procedure for one (Client #3) of 13 sampled residents (Resident 1 - 13) who were restrained or secluded. The findings are:	N 144			

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N 144	Continued From page 41 1. Client #3 had diagnoses of Disruptive Mood Dysregulation Disorder, Unspecified Trauma and Stressor Related Disorder, and Unspecified Anxiety Disorder. a. A Nursing Progress Note documented,"9/13/2020 0803 The resident was in the cafeteria and walked over to a peer and pushed him to the ground. The resident slapped the peer across the neck and attempted to kick the peer. Staff members stepped between the residents. The resident refused attempts to redirect behavior. The resident continued to be aggressive towards the peer. The resident was restrained for safety per [Doctor] order at 0803. The resident continued aggression towards staff members. The resident was placed in seclusion at 0806 per Dr's order. The resident became calm and was released from seclusion at 0827. At 0850, the resident again be escalated and aggressive towards staff members. The resident climbed onto chairs in the dayroom and refused to come down. When staff members approached the resident, he slapped, kicked and hit the staff members. After numerous attempts to redirect the resident's behavior, the resident continued to try to hit and kick staff members. The resident was restrained for safety per Dr.'s order at 0853." b. An Emergency Safety Intervention Justification Progress Note documented,"Date & Time Actually Placed in Restraint Date: 9/13/2020 Time: #1 0803 #2 0854 Date & Time Removed from Restraint Date 9/13/2020 Time: #1 0806 #2 0856 Date & Time Restraint Order Received from MD Date: 9/13/2020 Time: #1 0805 #2 0853 . . . Date & Time Actually Placed in Seclusion Date: 9/13/2020 Time: 0806 Date & Time Actually	N 144		

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N 144	Continued From page 42 Placed in Seclusion Date: 9/13/2020 Time: 0827 Date & Time Seclusion Order Received from MD Date: 9/13/2020 Time: 0807..." c. An Emergency Safety Intervention Physicians Orders form dated 9/13/20 documented, "Date: 9/13/20 Time: 0805 Restrain resident for up to 30 minutes for physical aggression..." This physician order expired at 0835. A new physician order was not obtained for the restraint use at 0854. d. On 9/28/20, during clinical record review, there was no documentation of a Physician's Order for a second restraint for 9/13/20. e. On 9/30/20 at 1:35 p.m., the Risk Manager was asked, is there a separate order for the physical and chemical restraint that occurred on 9/13/20 at 8:53 a.m. for Client #3, and she stated, "No."	N 144			

SURVEY TEAM COMPOSITION AND WORKLOAD REPORT

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Office of Financial Management, HCFA, P O Box 26684, Baltimore, MD 21207; or to the Office of Management and Budget, Paperwork Reduction Project(0838-0583), Washington, D C 20503

Provider/Supplier Number 04L117	Provider/Supplier Name PINEY RIDGE TREATMENT CENTER, INC
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Type of Survey (select all that apply)

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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- A Complaint Investigation
- B Dumping Investigation
- C Federal Monitoring
- D Follow up Visit
- M Other
- E Initial Certification
- F Inspection of Care
- G Validation
- H Life Safety Code
- I Recertification
- J Sanctions/Hearing
- K State License
- L CHOW

Extent of Survey (select all that apply)

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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- A Routine/Standard Survey (all providers/suppliers)
- B Extended Survey (HHA or Long Term Care Facility)
- C Partial Extended Survey (HHA)
- D Other Survey

SURVEY TEAM AND WORKLOAD DATA

Please enter the workload information for each surveyor Use the surveyor's identification number

Surveyor ID Number (A)	First Date Arrived (B)	Last Date Departed (C)	Pre-Survey Preparation Hours (D)	On-Site Hours 12am-8am (E)	On-Site Hours 8am-6pm (F)	On-Site Hours 6pm-12am (G)	Travel Hours (H)	Off-Site Report Preparation Hours (I)
Team Leader ID								
1. 30283	09/27/2020	10/02/2020	0.50	3.00	32.50	0.00	4.75	23.25
2. 21299	09/27/2020	09/29/2020	0.50	3.00	12.25	0.00	4.00	18.00
3.								
4.								
5.								
6.								
7.								
8.								
9.								
10.								
11.								
12.								
13.								
14.								

Total SA Supervisory Review Hours..... 1.50 Total RO Supervisory Review Hours..... 0.00

Total SA Clerical/Data Entry Hours..... 0.50 Total RO Clerical/Data Entry Hours..... 0.00

Was Statement of Deficiencies given to the provider on-site at completion of the survey?.... No



Division of Provider Services
& Quality Assurance
P.O. Box 8059, Slot S404
Little Rock, AR 72203-8059
P: 501.320.6182
F: 501.682.6159
HUMANSERVICES.ARKANSAS.GOV

December 2, 2020

Bradley McDaris, Administrator
Piney Ridge Treatment Center, Inc
2805 E Zion Rd
Fayetteville, AR 72703

Dear Mr. McDaris:

During the Follow-Up/revisit survey conducted on November 23, 2020, your facility was found to be in compliance with program requirements. Your certification remains in effect unless terminated due to non-compliance with program requirements or voluntary withdrawal from the program. **A CMS 2567 is enclosed, indicating your facility's compliance status. Please sign and date the 2567 and fax to Amanda M Smith at (501) 682-6159 or email to amanda.m.smith@dhs.arkansas.gov as soon as possible.**

If you have any questions please contact your reviewer at 501-320-3963.

Sincerely,

A handwritten signature in blue ink that reads "Amanda M Smith". The signature is written in a cursive, flowing style.

RN Manager
DPSQA/Office of Long Term Care
Survey and Certification Section

ams

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/02/2020
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 04L117	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R-C 11/23/2020
NAME OF PROVIDER OR SUPPLIER PINEY RIDGE TREATMENT CENTER, INC			STREET ADDRESS, CITY, STATE, ZIP CODE 2805 E ZION RD FAYETTEVILLE, AR 72703		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
{N 000}	<p>Initial Comments</p> <p>Note: The CMS-2567 (Statement of Deficiencies) is an official, legal document. All information must remain unchanged except for entering the plan of correction, correction dates, and the signature space. Any discrepancy in the original deficiency citation(s) will be reported to the Dallas Regional Office (RO) for referral to the Office of the Inspector General (OIG) for possible fraud. If information is inadvertently changed by the provider/supplier, the State Survey Agency (SA) should be notified immediately.</p> <p>A revisit was conducted on November 23, 2020 for all deficiencies cited on October 2, 2020. All deficiencies have been corrected, and no new noncompliance was found. The facility is in compliance with all regulations surveyed.</p>	{N 000}			
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE			TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.