



**Division of Child Care & Early Childhood Education**  
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## Notice of Incident

**Date of Incident:** 10/16/2021

**Date Reported to DCCECE:** 10/18/2021

**Agency Name:** Piney Ridge Treatment Center

**Agency Number:** 203

**Type of Facility:** SRU

**Facility License Type:** Regular

**Type of Incident:** Complaint

**Incident Description:** Complaint received that staff were out of ratio with the residents on the North unit this past Saturday 10/16/21.

**Agency's Interim Corrective Action:** N/A

**Licensing Specialist Assigned:** C. Vardell

**Licensing Supervisor Assigned:** A. Clowers

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**Child Abuse Hotline** (Only applies to maltreatment incidents)

**Was the Hotline Called:**No **Was it accepted?**N/A **Outcome:** N/A

**Assigned Investigator:** N/A

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**Date of DCCECE's Follow-up:** 10.26.2021 **Type of Follow-up:** In Person

**Details from Follow-up:** 10/26/21-Licensing Specialist visited the facility and discussed the complaint. The agency provided the Specialist with a print out of the staff who were working the unit on 10/16/2021. The report shows that there were 4 staff with 31 residents on the [REDACTED] unit and then one staff clocked out at 22:00 leaving 3 staff to 31 residents. The relief worker was late to work and did not clock in until 22:30 which brought the ratio back up to 31 residents to 4 staff.