Arkansas Department of Human Services Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437 501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Piney Ridge Treatment Center

Licensee Address: 2805 E ZION RD FAYETTEVILLE, AR 72703

Licensing Specialist: Chelsea Vardell Person In Charge: Matthew Wiltshire

Monitor Visit Date: 10/26/2021

Purpose of Visit: Residential Non-Standard Review

Regulations Out of Compliance:

No regulations out of compliance.

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

Regulation	Discussion/Observation
R1007.4	Licensing has investigated this complaint and determined it to be founded. The North Unit was out of ratio with the residents 31/3 for approximately 30 minutes.

Narrative:

Visit conducted from 11:50-14:00

Licensing Specialist discussed complaint alleging staff were not in ratio with the residents on 10/16/21 on the North unit. The facility provided the Specialist with the staff print out of which staff worked that night showing the following ratio on the unit.

North unit 31 residents to 4 staff until 2200 in which a staff member was late to come into work so resident/staff ratio was 31 to 3 staff for approximately 30 minutes.

Comments from CEO Justin Hoover: While it is noted that we were out of ratio for 30 mins on this unit, we did have 2 extra direct care staff in the building working and clocked in. We did not have them assigned on the north unit, meaning they were not on the DSS but could have been on the north unit. They are considered floating staff if not on the DSS and able/assigned to help where needed. This indicates that in fact we did have enough staff to meet the standards. In the future, we will ensure they are assigned at all times to prevent this from happening.

www.arkansas.gov/dhs Serving more than one million Arkansans each year

Arkansas Department of Human Services Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437 501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Piney Ridge Treatment Center

Licensee Address: 2805 E ZION RD FAYETTEVILLE, AR 72703

Licensing Specialist: Chelsea Vardell Person In Charge: Matthew Wiltshire

Monitor Visit Date: 10/26/2021

Purpose of Visit: Residential Non-Standard Review

Regulations Out of Compliance:

Regulation	Serious Violation	Discussion/Observation	Due Date	Correction Date	Corrected On Site
R1013.8	No	Several bedsheets were seen to have stains or debris on them during the walkthrough today. Please ensure that all bed sheets are changed as needed and residents are instructed in the benefits of sleeping in a clean environment. Agency reports they change the bedsheets weekly.	10/26/2021		No

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

Regulation	Discussion/Observation
R1008.4.d	The following medications were not documented as given to the residents: J.M. DOB 3/22/08-Date 10/24/21@1900-Clonidine, Kepra, and Melatonin. M.M. DOB 12/16/06-Date 10/24/21 @1900-Clobetasol, Tacrolimus. N.V. DOB 1/24/07-Date 10/21/21 @ 700-Vyvanse Date 10/24/21 @1900-Seroquel

Narrative:

Visit conducted from 11:50-14:00

Licensing Specialist completed building and grounds walkthrough of facility. Specialist viewed East Unit, North Unit, Gym, Classroom 1, 2, 3, and 4. Specialist also viewed outdoor recreation area and lunchroom.

Specialist reviewed 4 MARs for residents E.G. DOB 7/5/08, J.M. DOB 3/22/08, M.M. DOB 12/16/06, M.V. DOB 1/24/07

Census 93

www.arkansas.gov/dhs Serving more than one million Arkansans each year

Arkansas Department of Human Services Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, ÅR 72203-1437 501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

Comments from CEO Justin Hoover- The bed sheets that have been referenced were on one unit. The residents sheets are changed weekly, the residents also have the ability to change their sheets as needed. We will conduct a training with both our staff and residents to ensure everyone is aware they can have clean linens anytime needed.

www.arkansas.gov/dhs Serving more than one million Arkansans each year