



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437  
P: 501.320.3971

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## Notice of Incident

**Date of Incident:** 2/19/2021  
**Date Reported to DCCECE:** 2/20/2021

**Agency Name:** Youth Home Inc.  
**Agency Number:** 128/133  
**Type of Facility:** Residential      **Facility License Type:** Regular

**Type of Incident:** Restraints

**Incident Description:**

Client [REDACTED] became upset when being redirected to change her snack. Client refused to comply and opened and ate the Banana Nut muffin. Staff then redirected the client to throw the muffin into the trash & select another snack due to the food allergy (bananas). Client laid the device on the table and staff (HE) removed the tablet from the client due to client not being in compliance and assigned TT to client. Client then became enraged and began to sweep things onto the floor (the entire front cubicle was cleared, loveseat was turned over, dinner kitchen chairs were thrown and tossed, puzzles thrown). Client was asked to calm down by staff (HE,AW,SP). Client then began to grab additional items to destroy/throw. Staff (HE) began the restraint process and was accompanied by staff (AW & SP) due to force and noncompliance of client (MW). Staff (NR) was able to call additional staff (MW) the nurse that came to examine client. Staff (MW) arrived and was great in deescalating and calming client down.

**Agency's Interim Corrective Action:**

**Licensing Specialist Assigned:** C. Gaddy  
**Licensing Supervisor Assigned:** S. Singleton-Litzsey

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**Child Abuse Hotline** (Only applies to maltreatment incidents)

**Was the Hotline Called:** N/A      **Was it accepted?** N/A      **Outcome:** N/A

**Assigned Investigator:** N/A

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**Date of DCCECE's Follow-up:** N/A      **Type of Follow-up:** Call

**Details from Follow-up:** Client is in a QRTP house setting. Clients are allowed to get their own snacks at snack time. It was not placed in front of the client. She chose it herself and staff

noticed what she had and knew she could not have bananas and did not want her to have an allergic reaction.

How could this incident have been avoided? If client would have responded differently in response to redirection. Later in the debriefing client discussed that she is really upset about her relationship with her sister and her going on passes with a family. She is also about to turn 18 soon and she has a lot on her mind about her future and not really having a family. So, her being able to talk about this more openly may have kept her emotions from building and leading to this incident.

Was the client placed on precaution because of the behavior? Client was grounded after the incident for physical aggression. That would have been for 24 hours.

How is the youth doing now? She is talking more openly about plans for when she is 18, she is opening up more about her feelings in general. She is working on treatment and is responding well to treatment. Still needing redirections and having some issues at school but in general working the program at this time.

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