



Division of Child Care & Early Childhood Education
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Notice of Incident

Date of Incident: 11/23/2021
Date Reported to DCCECE: 11/24/2021

Agency Name: Youth Home
Agency Number: 128
Type of Facility: PRTF **Facility License Type:** Regular

Type of Incident: Suicidal/Threatening behavior

Incident Description: Client [REDACTED] self harmed by scratching abrasions into her wrists and breaking scabs from previous self harm areas with her fingernails. Staff attempted verbal de-escalation, but client was non-verbal and unresponsive to these efforts. Client asked to go to the bathroom, which staff allowed. After coming out of the bathroom, client picked up the telephone receiver and wrapped the cord around her neck. Staff initiated a personal restraint for safety. Staff retrieved the telephone and cord from client. Staff confiscated the telephone and cord and put it in a safe area inaccessible to client. Once the phone was put away, staff released client from personal restraint. Client was placed in the milieu area. Staff continued to verbally de-escalate and offer alternative coping mechanisms, but client remained silent and non-responsive. Client returned to assigned area.

Agency's Interim Corrective Action: N/A

Licensing Specialist Assigned: C.DeBoer
Licensing Supervisor Assigned: S. Litzsey

Child Abuse Hotline (Only applies to maltreatment incidents)

Was the Hotline Called:No **Was it accepted?**N/A **Outcome:** Client returned to assigned area.

Assigned Investigator: N/A

Date of DCCECE's Follow-up: 11/24/2021 **Type of Follow-up:** Phone call

Details from Follow-up: 11/24/21: Phone call placed to Peggy Kelly (Chief Clinical Officer of Youth Home). Ms. Kelly stated that prior to this phone call staff had recently had to remove phone

cord from client's neck again today. Ms. Kelly stated that staff were actively seeking placement for client in acute facility and if unsuccessful Children's Hospital Emergency Room. Ms. Kelly indicated that when alternative placement was found, client would not be allowed to return to Youth Home.