

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

521 Visit Compliance Report

Licensee: Perimeter of the Ozarks
Licensee Address: 2466 SOUTH 48TH STREET SPRINGDALE, AR 72766
Licensing Specialist: Chelsea Vardell **Person In Charge:** Derek Thompson
Monitor Visit Date: 4/13/2022
Purpose of Visit: Psychiatric Residential Buildings and Grounds

Regulations Out of Compliance:

Regulation	Serious Violation	Discussion/Observation	Due Date	Correction Date	Corrected On Site
R911.6	No	Outlet cover was broken off in the hallway of the blue unit. Mold was visible in the ceiling of the shower in room 303.	4/15/2022		No

Regulations Needing Technical Assistance:

No regulations needing technical assistance.

Regulations Not Correctable:

Regulation	Discussion/Observation
R907.3	Blue unit- Ratio 10 residents to 1 staff. Staff reported that no other staff was scheduled to the unit and only 1 staff is "always" assigned to the unit. Green unit-Ratio 9 residents to 1 staff. Staff reported that no other staff was scheduled to the unit and due to the facility being short staff there has been only 1 staff assigned to the unit in recent weeks.
R908.8	MARs for [REDACTED] DOB [REDACTED] Medication [REDACTED] was documented as administered at 16:00 even though it is currently 14:10.

Narrative:

www.arkansas.gov/dhs
Serving more than one million Arkansans each
year

79cc2727-21bc-ec11-80db-005056a10915

Arkansas Department of Human Services
Division of Child Care and Early Childhood Education

P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

Visit conducted from 12:40-15:25

Census:31

Licensing Specialists completed a buildings and grounds walkthrough of the facility.

MARs reviewed for [REDACTED] DOB [REDACTED], [REDACTED] DOB [REDACTED], [REDACTED] DOB [REDACTED].

Residents on the Blue unit mentioned concerns about rats, spiders, mold, and a lack of hot water. Residents also complained of a staff Mr. James who they report makes them feel uncomfortable. One resident reported "[REDACTED] always stares at our butts". Licensing Specialist asked the resident's if they know how to file a grievance. Resident's report that they do file grievances, but no one ever comes and talks to them about it.

Licensing Specialists spoke to Tara Gray and Ray Carson about the resident's concerns. The following was noted.

Concerns about pest control are being addressed by the pest control company who is visiting the facility a minimum of two times per month.

Concerns of mold were checked by the Specialists and one room was found to have mold in the shower (see above citation)

Concerns of staff [REDACTED] were discussed, and Ray Carson will follow up with the residents.

Concerns for grievances were discussed and Ray Carson stated he receives the grievances and will follow up with the residents.

Licensing Specialist discussed patient rights with Ray Carson and Tara Gray and how to ensure that residents have access to file a concern.