



Division of Child Care & Early Childhood Education
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Notice of Incident

Date of Incident: 4/21/2022

Date Reported to DCCECE: 4/22/2022

Agency Name: Youth Home

Agency Number: 128

Type of Facility: PRTF

Facility License Type: Regular

Type of Incident: Emergency Room Visit

Incident Description: [REDACTED] presented to the nurses station around 4:30 pm, and complained of severe eye pain. Pt lacrimal gland protruding and clear fluid leaking out. Pt stated that pain was a 10/10. APRN was notified, and an order was place to transport patient to ACH ER for further evaluation. [REDACTED] returned to facility accompanied by Youth Home staff at approximately 11:30pm from visit to ACH ER visit R/T left eye irritation. Client took a shower upon her return prior to receiving her pm meds per physicians order. Client stated that she was a little irritated that she spent such "a long time on her visit and nothing was done". Client is in stable condition all vitals within normal limits, BP- 120/80, Temp- 98.2, P-80, R-20, Pulse O₂-97%. Orders from ER to start polyvinyl alcohol-povidon,PF,(Refresh Classic,PF) 1.4-0.6% dropperette Ophthalmic drops --Administer 2 drops into affected eye two times a day as needed for eye.

Agency's Interim Corrective Action: [REDACTED] transported to ACH ER for further evaluation. [REDACTED] returned to facility accompanied by Youth Home staff at approximately 11:30pm from visit to ACH ER visit R/T left eye irritation. Client took a shower upon her return prior to receiving her pm meds per

Licensing Specialist Assigned: C.DeBoer

Licensing Supervisor Assigned: 4/21/2022

Child Abuse Hotline (Only applies to maltreatment incidents)

Was the Hotline Called:No. **Was it accepted?**N/A **Outcome:** N/A

Assigned Investigator: N/A

Date of DCCECE's Follow-up: 4/28/2022 **Type of Follow-up:** Email

Details from Follow-up: Email sent to facility to check on status of [REDACTED] Email response reports follow-up appointment with the eye doctor on 4/26, however the consult sheet from that visit has not been turned in to medical records. Facility can send a copy upon receipt. Dr. Shy report sent via email which states that client had enlarged lacrimal gland. Prescription eye drops ordered.