



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437
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Notice of Incident

Date of Incident: 12/4/2021
Date Reported to DCCECE: 12/8/2021

Agency Name: Millcreek
Agency Number: 233
Type of Facility: PRTF Facility License Type: Regular

Type of Incident: Maltreatment

Incident Description: Client [REDACTED] stated that staff [REDACTED] instigated a group of 4 fellow patients to fight her. Internal investigation conducted with 3 staff and 5 patients revealed that no witnesses corroborate the statements of [REDACTED]. It was admitted by [REDACTED] that on 12.4.21 [REDACTED] "Got in my face. She slightly pushed me and I pushed her shoulder and said, [REDACTED] move". Nurse evaluation: Scratch under and over left eye. Scant amount of bleeding. Small knot to left side of forehead with several scratches. Pt. had hair pulled out on both sides of head with scant bleeding noted.

Agency's Interim Corrective Action: Staff placed on leave.

Licensing Specialist Assigned: C. DeBoer
Licensing Supervisor Assigned: A. Clowers

Child Abuse Hotline (Only applies to maltreatment incidents) Yes

Was the Hotline Called: Was it accepted? No Outcome:

Assigned Investigator: N/A

Date of DCCECE's Follow-up: 12/9/2021 Type of Follow-up: 12/9/2021

Details from Follow-up: Phone call made to [REDACTED] whom stated [REDACTED] had not heard if hotline call had been accepted thus no ref. #. [REDACTED] was conducting further investigations regarding incident and would notify PRLU of any further information. [REDACTED] later emailed stating the hotline call ref# but that the call was not accepted by the hotline. Moving forward staff will be properly trained that physical

injury or threat of bodily harm may not be used when interacting with clients. 12/15/21
facility visited. Staff did admit to pushing client. Facility cited for 905.4g Facility cited for
staff pushing client.