

## **Division of Child Care & Early Childhood Education**

P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437

P: 501.320.3971

## **Notice of Incident**

**Date of Incident**: 7/25/2025

Date Reported to DCCECE: 7/25/2022

**Agency Name:** Elizabeth Mitchell Centers

**Agency Number:** 156

Type of Facility: PRTF Facility License Type: Regular

Type of Incident: Complaint of staff/client ratio.

**Incident Description:** 2/22/22 an incident happened with resident and there were not enough staff to assist. Client was Beating hand on wall, and Threw computer chair. Documented that we needed more staff on incident report.

3/6 Physically attacked peer because they would not treat for head lice. No assistance from other staff/program w, documented on incident report.

3/7 Physical attack of staff, not enough staff, no assistance from other program. Documented on incident report.

**Agency's Interim Corrective Action:** N/A

Licensing Specialist Assigned: C.DeBoer Licensing Supervisor Assigned: 7/25/2025

**Child Abuse Hotline** (Only applies to maltreatment incidents)

Was the Hotline Called: No. Was it accepted? N/A Outcome: N/A

Assigned Investigator: N/A

Date of DCCECE's Follow-up: 7/26/2022 Type of Follow-up: Facility visit.

**Details from Follow-up:** Facility visited 7/26/22 regarding complaints. Incident referred to in this complaint 2/22/22 is almost exactly like documented incident reported 2/9/22 previously addressed by Licensing. In the event this is the same incident listed in this complaint, therapist was seen on

video lunging and grabbing at client during an altercation. On 2/10/22 facility cited 905.4g and 907.2.

No incident reports from 2/22/22. Incident report from 3/6/22 from 2 staff (for same incident) reviewed both which read "called code red/stat 13...no assistance from any other program...no shift supervisor". Staff present today states that shift supervisor was present on this day. The two staff writing the reports would indicate adequate staff ratio for two clients in an altercation. Incident report from 3/7/22 reviewed. 2 staff both wrote reports on same incident "no staff came to help despite codes being called". This incident's statements reviewed to be an altercation between 2 clients. Mike James (present today), Senior Program Director which includes Destiny House, was able to determine client transferred was .

No definitive evidence from statements reviewed to support a licensing violation at this time.