

November 29, 2022

The Centers for Youth and Families
Attn: Karen Walker, Program Director
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The Division of Provider Services and Quality Assurance of the Arkansas Department of Human Services has contracted with Arkansas Foundation for Medical Care (AFMC) to perform Inspections of Care (IOC) for Inpatient Psychiatric for Under 21. The Medicaid Manual for Inpatient Psychiatric Services for Under Age 21 was used in the completion of this report.

No deficiencies were noted during the Inpatient Psychiatric Inspection of Care (IOC) conducted at the following service site on the specified dates:

The Centers for Youth and Families
Provider ID: [REDACTED]
Onsite Inspection Date: November 14, 2022

Inspection of Care Summary

Facility Tour:

Upon arrival to facility, AFMC staff were promptly greeted at the main entrance by a Centers for Youth and Families staff member. AFMC was immediately taken to a conference room where they were met by the Program Director. AFMC staff was given the completed and signed consent form listing approval for access to the AFMC portal.

A tour of the facility was completed with the Program Director for the residential unit. The facility environment was well organized and in good repair. The shower on the boy's hall had what appeared to be mildew or rust. The Program Director reported that they are currently working on getting new showers put in and have just recently received a quote to begin work on showers. Educational classes were in session. Several staff members were observed interacting calmly with clients in the classroom setting. Staff were able to answer questions regarding the facility.

Facility Review-Policies and Procedures:

Upon review of the site's policies and procedures, there were no deficiencies noted.

Personnel Records- Licenses, Certifications, Training:

There was a total of eight personnel records reviewed; three (27%) professional staff and five (25%) paraprofessional staff. During the review of the personnel records, no deficiencies were noted.

Clinical Summary

As a part of the Quality of Care survey of the IOC, an active Fee for Service (FFS) Medicaid client list was requested, client and/or guardian interviews were conducted, and a clinical record review was completed. The following is a summary of findings and noted deficiencies.

Client/Guardian Interviews:

No active FFS Medicaid clients were currently admitted at the time of IOC. Therefore, there were no client interviews were conducted.

Clinical Record Review Deficiencies:

No active FFS Medicaid clients were currently admitted at the time of IOC. Therefore, there were no clinical records reviews conducted.

Program Activity/Service Milieu Observation:

Staff and clients were observed throughout the facility in the classroom setting. Staff were calmly interacting with residents and providing a therapeutic environment for learning.

Medication Pass:

No FFS Medicaid clients received medications during medication pass. Due to the observation of non-Medicaid clients not being complaint with the HIPAA minimal necessary rule, no medication pass was observed. AFMC RN visited with The Centers for Youth and Families medication nurse who was able to show AFMC RN the facility policies and procedures regarding medication administration, narcotic count/reconciliation/handling, and medication discrepancies. Tour of medication room completed with the medication nurse. No discrepancies with medication storage, cleanliness of medication room, and knowledge of medication dispensing found.

Respectfully,

AFMC Inspection Team
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