

November 29, 2022

Delta Family Health and Fitness – Center for Children
Attn: Dean Hill, Administrator
deandfc@yahoo.com
815 East Saint Louis Street
Hamburg, Arkansas 71646

The Division of Provider Services and Quality Assurance of the Arkansas Department of Human Services has contracted with Arkansas Foundation for Medical Care (AFMC) to perform Inspections of Care (IOC) for Inpatient Psychiatric for Under 21. The Medicaid Manual for Inpatient Psychiatric Services for Under Age 21 was used in the completion of this report.

No deficiencies were noted during the Inpatient Psychiatric Inspection of Care (IOC) conducted at the following service site on the specified dates:

Delta Family Health and Fitness – Center for Children

Provider ID#: [REDACTED]

Onsite Inspection Date: November 14, 2022

Inspection of Care Summary

Facility Tour:

Upon arrival to facility, AFMC staff were promptly greeted at the main entrance by the facility housekeeper at Delta Family Health and Fitness – Center for Children. This staff member opened the door for AFMC staff but did not inquire who AFMC staff was or what their purpose for visiting before walking away. AFMC staff stood at front entrance for several minutes watching clients transition throughout facility until additional staff acknowledged AFMC staff. This check in process was reported to the Administrator as a safety concern due to inappropriate screening upon entrance to the facility. After AFMC staff were appropriately checked in, they were taken to a conference room and met by the Administrator. AFMC staff was given the completed and signed consent form listing approval for access to the AFMC portal.

A tour of the facility was completed with the Administrator of the residential unit. Therapeutic groups and educational classes were in session. Several staff members were observed interacting with clients throughout the facility.

Facility Review-Policies and Procedures:

Upon review of the site's policies and procedures, there were no deficiencies noted.

Personnel Records- Licenses, Certifications, Training:

There was a total of eight personnel records reviewed; four (31%) professional staff and four (27%) paraprofessional staff. During the review of the personnel records, no deficiencies were noted.

Clinical Summary

As a part of the Quality of Care survey of the IOC, an active Fee for Service (FFS) Medicaid client list was requested, client and/or guardian interviews were conducted, and a clinical record review was completed. The following is a summary of findings and noted deficiencies.

Client/Guardian Interviews:

No active FFS Medicaid clients were currently admitted at the time of IOC. Therefore, there were no client interviews were conducted.

Clinical Record Review Deficiencies:

No active FFS Medicaid clients were currently admitted at the time of IOC. Therefore, there were no clinical records reviews conducted.

Program Activity/Service Milieu Observation:

Clients and residents were observed throughout the facility walking from units through the nurses' station area and in the classroom setting. Staff were calmly interacting with residents and providing a therapeutic environment that was conducive for learning and treatment therapies.

Medication Pass:

No FFS Medicaid clients received medications during medication pass. Due to the observation of non-Medicaid clients not being complaint with the HIPAA minimal necessary rule, no medication pass was observed. AFMC RN visited with the Delta Family Health and Fitness – Center for Children medication nurse who was able to show AFMC RN the facility policies and procedures regarding medication administration, narcotic count/reconciliation/handling, and medication discrepancies. Tour of medication room completed with the medication nurse. No discrepancies with medication storage, cleanliness of medication room, and knowledge of medication dispensing found.

Respectfully,

AFMC Inspection Team
InspectionTeam@afmc.org



1020 W. 4TH ST., SUITE 300
LITTLE ROCK, AR 72201 • afmc.org