



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437  
P: 501.320.3971

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## Notice of Incident

**Date of Incident:** 1/7/2022  
**Date Reported to DCCECE:** 1/10/2022

**Agency Name:** Elizabeth Mitchell Centers  
**Agency Number:** 157  
**Type of Facility:** PRTF                      **Facility License Type:** Regular

**Type of Incident:** Maltreatment

**Incident Description:** The a/v is 17yo [REDACTED]. [REDACTED] is in residential care at Centers for Youth and Families (Pulaski Co). She is not in DHS custody. The a/o is Centers for Youth and Families QBIIP 39-40yo [REDACTED]. On 01/07/22 [REDACTED] was on the unit at the facility and was out of control, attacking peers, throwing things, and threatening others. There were attempts made to calm her down and she did calm down initially, but then she attacked a peer and punched staff in the face. [REDACTED] was placed in a CPI restraint by [REDACTED] and another QBHP for about 10 minutes. There was a nurse and other staff present. [REDACTED] was released from the restraint and she was upset because [REDACTED] was a male and she alleged that it triggered her past. [REDACTED] then alleged that [REDACTED] banged her head against the wall 4 times and choked her. There was no mention that she had trouble breathing. A nurse assessed [REDACTED] and no injuries were noted. The other staff members present during the incident indicated that they did not observe the abuse that [REDACTED] alleged occurred. On 01/08/22 [REDACTED] indicated the same allegations against [REDACTED]. The bio mother, who is the legal custodian, indicated that [REDACTED] has a history of making similar accusations that were false and it is part of her behavior when things do not go her way.

**Agency's Interim Corrective Action:** Staff [REDACTED] has been suspended pending the outcome of the investigation.

**Licensing Specialist Assigned:** C. Deboer  
**Licensing Supervisor Assigned:** 1/7/2022

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**Child Abuse Hotline** (Only applies to maltreatment incidents)

**Was the Hotline Called:** Yes **Was it accepted?** Yes **Outcome:** Unsubstantiated

**Assigned Investigator:** Yes

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**Date of DCCECE's Follow-up:** 1/11/2022 **Type of Follow-up:** Email, facility visit

**Details from Follow-up:** Administration building visited 1/11/22 from 12:30PM to 1:30PM. Video footage reviewed on 1/11/22 of day room of incident from 6:12PM to 6:22PM 1/7/22. ■ did not report this incident to staff until Therapy Session 1/10/22. Hotline was called same day. DCC/ECE Licensing was notified the same day. Video shows ■ kicking property all over dayroom. Meanwhile ■ is cursing and yelling at staff. Staff ratio initially 2:2. Staff towards end of video viewed ratio was 5:2. Two staff initiate restraint hold which is then taken off camera. At no time is ■ heard saying she is hurt or being hurt. Staff are present the entire time. Eric Knowles of EMC reports that staff present have been interviewed which do not agree with ■ allegation. At no point is improper restraint nor ratio out of licensing standards during video. Staff returned to work after the investigation.

Arkansas Department of Human Services  
Division of Child Care & Early Childhood Education  
Placement & Residential Licensing Unit

Licensing Compliance Record

PRTF Name: Elizabeth Mitchell Centers

Person in Charge: Eric Knowles

Address:

Phone:

Licensing Specialist: Clayton DeBoer

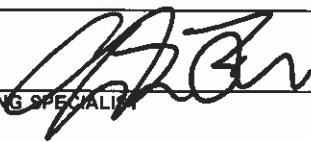
Date of Visit: 1/11/22

Purpose of Visit: Self report incident response

STANDARD REVIEWED	DISCUSSION/OBSERVATION	COMPLIANCE DATE	DATE CORRECTED
	<p>The a/v is 17yo [redacted] is in residential care at Centers for Youth and Families (Pulaski Co). She is not in DHS custody. The a/o is Centers for Youth and Families QBHP 39-40yo [redacted]. On 01/07/22 [redacted] was on the unit at the facility and was out of control, attacking peers, throwing things, and threatening others. There were attempts made to calm her down and she did calm down initially, but then she attacked a peer and punched staff in the face. [redacted] was placed in a CPI restraint by [redacted] and another QBHP for about 10 minutes. There was a nurse and other staff present. [redacted] was released from the restraint and she was upset because [redacted] was a male and she alleged that it triggered her past. [redacted] then alleged that [redacted] banged her head against the wall 4 times and choked her. There was no mention that she had trouble breathing. A nurse assessed [redacted] and no injuries were noted. The other staff members present during the incident indicated that they did not observe the abuse that [redacted] alleged occurred. On 01/08/22 [redacted] indicated the same allegations against [redacted]. The bio mother, who is the legal custodian, indicated that [redacted] has a history of making similar accusations that were false and it is part of her behavior when things do not go her way.</p> <p>Video footage reviewed on 1/11/22 of day room of incident from 6:12PM to 6:22PM 1/7/22. [redacted] did not report this incident to staff until Therapy Session 1/10/22. Hotline was called same day. DCC/ECE Licensing was notified the same day. Video shows [redacted] kicking property all over dayroom. Meanwhile [redacted] is cursing and yelling at staff. Staff ratio initially 2:2. Staff towards end of video viewed ratio was 5:2. Two staff initiate restraint hold which is then taken off camera. At no time is [redacted] heard saying she is hurt or being hurt. Staff are present the entire time. Eric Knowles of EMC reports that staff present have been interviewed which do not agree with [redacted] allegation. At no point is improper restraint nor ratio out of licensing standards during video.</p>		

COMMENTS of Person receiving form:

 1/11/22  
PERSON SIGNING AS RECEIVING DATE  
DCCECE 521 PR

 1-11-22  
LICENSING SPECIALIST DATE