



Incident Details



Agency: Springdale Police Department
Agency #: AR0720200

Print Date/Time: 02/17/2023 12:24

General Information

Incident #: 2023-00009656	Incident Type: Hangup	Call Date/Time: 02/16/2023 11:23
Location: 2400 S 48TH ST, SPRINGDALE, 72762	Status: In Progress	Priority: 2
Primary Caller: Unknown, - Caller	Caller Contact #: (479) 750-2020	Originating Call #: (479) 750-2020
Case Number:	Nature of Call:	Source: 911

Units/Personnel

Unit #	Unit Type	Personnel	Time on Call
356	CID	49 - Dust, Henry	02/16/2023 11:25
346	CID	346 - Gambino, Lucky	02/16/2023 11:25

Vehicles

Role	Type	Year	Make	Model	Color	License	State	VIN
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Subjects

Role	Name	Address	Contact Information	Race	Sex	DOB
Caller	Unknown		(479) 750-2020			

Disposition

Disposition	Count	Unit	Date/Time
Complaint Only	1		02/16/2023 11:44

Evidence

Counter	Evidence Type	Codes	Description	Current Location	Received Date	Make/Model
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Report Narratives

Narratives

Entered By: katemo **Date Entered:** 02/16/2023 11:23
911 CALL FROM THE VOIP PHONE OF OGC THE ADDRESS DISPLAYED ON THE 911 SCREEN WAS 2400 S 48TH

Entered By: katemo **Date Entered:** 02/16/2023 11:27
I TRIED CALLING BACK AND GOT A SWITCHBOARD MESSAGE BUT NEVER GOT TO SPEAK TO ANYONE.

Entered By: roxxanaan **Date Entered:** 02/16/2023 11:44
346 made contact with the front rep and she stated no emergency

Call Log

Date/Time	User	Action	Description
02/16/2023 11:23	katemo	Call Created	New call created. Call Type: >New Call<, Location: <UNKNOWN>



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Date/Time	User	Action	Description
02/16/2023 11:23	katemo	Address Verified	Call Location Changed from Unverified To Verified
02/16/2023 11:23	katemo	Location	Call Location Changed from <UNKNOWN> to 2400 S 48TH ST, SPRINGDALE
02/16/2023 11:23	katemo	Location	Cross streets updated, SPRINGHOUSE DR / PRIVATE DR, ATCHISON AVE
02/16/2023 11:23	testing, cad - system	Alerts Retrieval	Alerts Were Successfully Gathered For Location At Address 2400 S 48TH ST
02/16/2023 11:23	katemo	Location	Call Location Changed from 2400 S 48TH ST, SPRINGDALE to 2400 S 48TH ST, SPRINGDALE (OGC WILLIAMS BUILDING)
02/16/2023 11:23	katemo	Location	Cross streets updated, SPRINGHOUSE DR / PRIVATE DR, ATCHISON AVE
02/16/2023 11:23	testing, cad - system	Alerts Retrieval	Alerts Were Successfully Gathered For Location At Address 2400 S 48TH ST
02/16/2023 11:23	katemo	Agency Context Added	Police Call Type Added. Call Type: Hangup, Status: In Progress, Priority: 2
02/16/2023 11:23	katemo	Call Updated	Call Source Changed From Admin Phone Line To 911
02/16/2023 11:23	katemo	Call Updated	Caller Phone Changed to (479) 750-2020
02/16/2023 11:23	katemo	Call Updated	Caller Added: Role - Caller;
02/16/2023 11:23	katemo	Narrative Added	911 CALL FROM THE VOIP PHONE OF OGC THE ADDRESS DISPLAYED ON THE 911 SCREEN WAS 2400 S 48TH
02/16/2023 11:25	roxxanaan	Unit Location	Unit 356 Secondary Location: Secondary Location Cleared
02/16/2023 11:25	roxxanaan	Call Ready for Dispatch	Call marked ready for dispatch
02/16/2023 11:25	roxxanaan	Incident Created	Added Incident Number, ORI: AR0720200, Number: 2023-00009656
02/16/2023 11:25	roxxanaan	Unit Status Action	Unit 356 Dispatched
02/16/2023 11:25	roxxanaan	Unit Status Action	Unit 346 Dispatched
02/16/2023 11:25	roxxanaan	Unit Location	Unit 346 Secondary Location: Secondary Location Cleared
02/16/2023 11:25	roxxanaan	Unit Status Action	Unit 346 Responding
02/16/2023 11:25	roxxanaan	Unit Status Action	Unit 356 Responding
02/16/2023 11:27	katemo	Narrative Added	I TRIED CALLING BACK AND GOT A SWITCHBOARD MESSAGE BUT NEVER GOT TO SPEAK TO ANYONE.
02/16/2023 11:40	roxxanaan	Unit Status Action	Unit 346 On Scene
02/16/2023 11:40	roxxanaan	Unit Status Action	Unit 356 On Scene
02/16/2023 11:44	roxxanaan	Disposition Changed	Added: Complaint Only Count 1
02/16/2023 11:44	roxxanaan	Narrative Added	346 made contact with the front rep and she stated no emergency
02/16/2023 11:44	roxxanaan	Unit Status Action	Unit 346 Available
02/16/2023 11:44	roxxanaan	Unit Status Action	Unit 356 Available



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Call Log

Date/Time	User	Action	Description
02/16/2023 11:44	roxxanaan	Call Cleared	Close Call

Unit Log

Date/Time	Unit Number	Action	Description
02/16/2023 11:25	356	Unit Status Change	Dispatched Call Number: 4, Assigned Location: 2400 S 48TH ST, SPRINGDALE, Call Type: Hangup
02/16/2023 11:25	356	Unit Location	Assigned Location: 2400 S 48TH ST, SPRINGDALE
02/16/2023 11:25	356	Unit Location	Secondary Location Cleared
02/16/2023 11:25	346	Unit Location	Secondary Location Cleared
02/16/2023 11:25	346	Unit Location	Assigned Location: 2400 S 48TH ST, SPRINGDALE
02/16/2023 11:25	346	Unit Status Change	Dispatched Call Number: 4, Assigned Location: 2400 S 48TH ST, SPRINGDALE, Call Type: Hangup
02/16/2023 11:25	346	Unit Status Change	Responding
02/16/2023 11:25	356	Unit Status Change	Responding
02/16/2023 11:40	346	Unit Status Change	On Scene
02/16/2023 11:40	346	Unit Location	2400 S 48TH ST, SPRINGDALE
02/16/2023 11:40	356	Unit Location	2400 S 48TH ST, SPRINGDALE
02/16/2023 11:40	356	Unit Status Change	On Scene
02/16/2023 11:44	356	Unit Status Change	Available
02/16/2023 11:44	346	Unit Status Change	Available
02/16/2023 11:44	356	Unit Cleared	Unit Cleared From Call
02/16/2023 11:44	346	Unit Cleared	Unit Cleared From Call

Contributing Officers

Officer	Supervisor	Report Date/Time	Report Type	Approving User
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