



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Corrective Action Agreement

Date: March 22nd, 2023

To: Dean Hill II

Owner Name: Delta Family Health and Fitness for Children, Inc

Facility Name: Delta Family Health and Fitness for Children

License #: 172

Mr. Hill,

This document constitutes a formal Corrective Action Agreement (CAA) agreed upon by Delta Family Health and Fitness for Children and the Department of Human Services, Division of Child Care and Early Childhood Education, Placement and Residential Licensing Unit. This CAA will be in effect for a period of six months from the date of signing by both parties. This agreement may be extended beyond six months should DHS determine any non-compliance with the CAA during the stated corrective action period.

The purpose of this agreement is to gain and maintain a high degree of compliance with licensing requirements. The following non-compliance areas have been cited during the past six months:

Minimum Licensing Standards (Residential): Section 907-Ratio and Supervision

907.2 Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risk.

- **Delta Family Health and Fitness received citations on the following dates regarding staff being asleep and failing to supervise the residents.**

- **02/13/2023-Overnight staff can be seen on video footage asleep while clients leave their bedrooms and sneak into other resident's bedrooms.**
 - Staff on the male and female hall can be seen on video asleep while a client leaves one hall and sneaks into the bedroom of another client on another hall.
- **03/01/2023- Review of video footage from the night/early morning of 02/27/2023 between the hours of 1:28 a.m. to 4 a.m. revealed that staff failed to conduct visual checks on residents per the Minimum Licensing Standards and Delta Family Health's policy.**
 - Camera footage reviewed from Girls Hall 1 from 2/27/23, 1:28AM-2:01AM. Staff seen checking two rooms at 1:28AM. Staff does not walk close enough to check other two rooms which were occupied by clients.
 - Camera footage reviewed from Girls Hall 6 from 2/27/23, 1:58AM-2:21AM. Staff is seen checking all rooms at 1:58AM and next at 2:21AM.
 - Camera footage reviewed from Boys Hall 2 from 2/27/23, 2:22AM-3:06AM. Staff is seen doing checks at 2:22AM, 2:31AM, and next check at 3:06AM, 35 minutes in between last check.
 - Camera footage reviewed from Boys Hall 2 from 2/28/23, 3:09AM-4:06AM. Staff is seen performing checks on all rooms at 3:09AM, 3:39AM, and 4:06AM.

907.5 All child caring shift-staff, counted in the staff child ratio shall remain awake at all times.

- **Delta Family Health and Fitness received a citation the following date regarding the overnight shift staff failing to remain awake and provide appropriate supervision of the residents.**
 - **02/13/2023-**
 - Staff on the male and female hall can be seen on video asleep while a client leaves one hall and sneaks into the bedroom of another client on another hall. The client was found in the other client's bedroom after being there for at least 3 hours.

907.6 Supervision during sleeping hours shall include a visual check on each child at least every thirty (30) minutes.

- **02/13/2023-**
 - Staff were seen asleep on the video and not completing checks as outlined in Minimum Licensing Standards. Delta Fitness has a every 10 minutes room check policy; these checks were not completed either. Staff documented that the checks were completed every 10 minutes, but that was not accurate.
- **03/01/2023-**

- Review of video footage from the night/early morning of 02/27/2023 between the hours of 1:28 a.m. to 4 a.m. revealed staff had failed to conduct visual checks on all residents per the Minimum Licensing Standards and Delta Family Health's own policy.
 - Camera footage reviewed from Girls Hall 1 from 2/27/23, 1:28AM-2:01AM. Staff seen checking two rooms at 1:28AM. Staff does not walk close enough to check other two rooms which were occupied by clients.
 - Camera footage reviewed from Girls Hall 6 from 2/27/23, 1:58AM-2:21AM. Staff is seen checking all rooms at 1:58AM and next at 2:21AM.
 - Camera footage reviewed from Boys Hall 2 from 2/27/23, 2:22AM-3:06AM. Staff is seen doing checks at 2:22AM, 2:31AM, and next check at 3:06AM, 35 minutes in between last check.
 - Camera footage reviewed from Boys Hall 2 from 2/28/23, 3:09AM-4:06AM. Staff is seen performing checks on all rooms at 3:09AM, 3:39AM, and 4:06AM.

The agency is required to complete the following:

- The facility management shall continue to conduct a minimum of once per week random camera footage review to determine all staff are following Minimum Licensing Standards. These checks shall be documented and provided to the licensing unit monthly.
- The facility shall ensure that all staff are trained in documentation and proper supervision of clients on the overnight shift. Documentation of all training being completed with staff will be provided to the licensing unit by 5/19/23.
- The Licensing Unit will provide intent training to the facility regarding the 900 section of the Minimum Licensing Standards. All facility staff shall be required to attend and a sign in sheet will be provided to the Licensing Unit.

This document is intended to clarify any outstanding issues and to reduce the risk of misunderstanding or miscommunication.

Please be advised that any serious non-compliance cited during this corrective action period may result in a recommendation for adverse action on the license. Any serious violation of this corrective action plan will result in recommendation for adverse action on the license.

Please do not hesitate to contact the Placement and Residential Licensing Unit if you have any questions or concerns regarding ongoing compliance with this agreement or any other licensing requirement.

The signature of the licensee constitutes full acceptance of the provisions of this agreement.

[Handwritten Signature]

Owner/ Administrator/Agency Representative

3/22/23

Date

[Handwritten Signature]

Licensing Specialist

3-22-23

Date

Chelsea Vandell

Licensing Supervisor

3/22/23

Date