

Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident:9/25/2022

Date Received by DCCECE: 9/30/2022

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Facility Type: Residential

Incident Type: Dual

Report Description: Email received by PRTF Program Coordinator "You are aware I quit Perimeter on Tuesday. I did so related to a continuing refusal by upper management to report incidents as required by Licensing agencies such as DHS. Specifically, on Sunday evening 9/25/22 approximately 5 pm a resident assaulted a CNA, the CNA then took the resident down to the floor in what appeared to be a very inappropriate restraint. Both Resident and CNA sustained superficial scratches. I was not there when it happened. We (CEO-myself and other members of the team) reviewed the video footage on Monday morning. After doing so, the CEO determined there to be no need to report the incident. I disagreed. I disagreed in person and via email- then I put my concerns in my letter of resignation and left with no notice. I am not a person to leave a position with no notice, but I could no longer continue in a position I felt was making me compromise my values and fight my superiors almost daily. This has been a on-going issue since day 1. I am in no way writing this in retaliation to Perimeter. I have given them 48 hours to decide to report it themselves, perhaps they have, if so great. If not, please consider it reported now and you can choose to follow up as you see fit. This was my final straw with their refusal to do what is right. I am available if you have questions. I no longer have access to ELS to report on the website."

Interim Action Narrative: Licensing Specialist informed that CNA is no longer employed with facility. Also, facility will no longer use Shift Key, an outside contactor.

Outcome: Founded

Licensing Narrative: 10/3/2022, Camera footage reviewed showed staff out of ratio on the green unit, 1:10. Resident could be seen arguing with staff when attacked resident and placed her arm around the resident's neck and slammed her to the ground. While staff and resident were on the floor, other staff entered the green unit. Staff could be seen laying across the resident's mid section of her body. Facility was cited for: R109.1.g Staff engaged in unprofessional conduct that can be viewed as physical harmful to a resident. R905.9 Staff did not use minimal force or time necessary during the restraint hold. R907.3 Staff was out of ratio 10:1 on the green unit. R110.9 Facility failed to report to the child abuse hotline. R105.3 Staff receive preservice training before being counted in staff/child ratio. R105.7 Staff participated in a restraint hold of a resident prior to being trained in SAMA. R103.1 Staff did not have all required background checks conducted before working on the floor with residents. 10/24/2022, Licensing Specialist reached out to investigator for status update. 11/4/2022, Licensing Specialist emailed Investigator Osburn. Licensing Specialist informed that David Morris is the primary investigator. 11/9/2022, Licensing Specialist was informed by Investigator David Morris that Referral #2169574 was screened out. No licensing concerns noted.



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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks
Facility Number: 237
Licensee Address: 2466 SOUTH 48TH STREET SPRINGDALE AR 72766
Licensing Specialist: Kendra Rice
Person In Charge: Ana Salazar
Record Visit Date: 12/1/2022
Home Visit Date: 12/1/2022
Purpose of Visit: Complaint Visit
Regulations Out of Compliance:
Regulations Needing Technical Assistance:
Regulations Not Correctable:
Narrative:
No in-person licensing visit on 12/1/2022.
Licensing Specialist received a complaint on 9/25/2022 regarding a resident assaulting a CNA. The CNA in returned took the resident down to the floor in an inappropriate restraint. by licensing unit and call accepted, Licensing Specialist informed by Investigator David Morris that was screened out.

No licensing concerns noted.