



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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Notice of Serious Incident

Date of Incident: 12/29/2022

Date Received by DCCECE: 12/30/2022

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Facility Type: Residential

Incident Type: Licensing

Report Description: [REDACTED] ([REDACTED], Parent Custody, DOB: 0[REDACTED]) entered the supervisor office of Kangaroo Hall without permission and unbeknownst to staff. She obtained a pair of scissors and brought them to her room, violating her established Safety Plan. Stemming from a negative interaction with a peer, she was found to be using them to self-harm. On-site nursing care provided. Nurse notes: Patient reopened wound to left arm and cut gashes into left hand. Wounds were cleaned and wrapped with gauze. Sent for assessment at Dallas County Medical Center ER. No further treatment was deemed necessary for injuries. Follow Up: For the severity of her self-injurious behavior, [REDACTED] was referred to Conway Behavioral Health acute placement. She was transported by Millcreek and discharged into CBH custody without incident. Supervisory personnel performed staff in-services on patient supervision and securing doors where patient entry is prohibited.

Interim Action Narrative:

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Maltreatment Narrative:

Outcome:

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Licensing Narrative: On 12/29/22 client ██████ obtained a pair of scissors and self-harmed. Client was taken to the ER and treated for injuries. Client was referred and transferred to Conway Behavioral Health. 12/30/22- Program Coordinator reviewed the incident as the assigned licensing specialist is on leave. The Program Coordinator emailed Chris Butler to ask if any video footage was available for review and the names of the staff who were responsible for the resident's care at the time of the incident. Received email from facility that staff responsible for supervising client at the time of the injury were ██████ and ██████ and that there is video footage of the incident. Facility visited 1/3/23 in response to incident. Physician orders for client from 12/20/22 until incident reviewed. Therapist' note/Plan of Safe Care from 12/20/22 reviewed. Client ██████ placed on 72-hour unit restriction starting 12/20/22. Client ██████ discharged from unit restriction before this incident occurred. Client continued on CO (close observation) and EP (elopement precautions) as client was a new admit. Client was on CO and EP when incident occurred. Video reviewed from the incident on 12/29/22. Client is seen leaving group, walking down the hall and noticing staff office is open. Client then enters and exits office. Client then enters her room. Client is seen being observed by staff 11 minutes later without incident. 29 minutes after this, two clients are seen looking into client ██████'s room and running to get staff. It is at this point that staff reportedly notice client has been injured. Facility policy is staff offices remained locked at all times when staff are not present. Facility cited 907.2 and 910.1. Facility indicated that ██████ and ██████ are to be retrained on securing offices/supervision. Chris Butler stated during today's visit that proof of this training would be sent to licensing upon receipt. Received email 1/3/23 with in-service training attachment sign-in-sheet with ██████ and ██████ signatures.



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## 521 Visit Compliance Report

**Licensee:** Millcreek of Arkansas PRTF

**Facility Number:** 233

**Licensee Address:** 1828 INDUSTRIAL DRIVE  
FORDYCE AR 71742

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:** Chris Butler

**Record Visit Date:** 1/3/2023

**Home Visit Date:** 1/3/2023

**Purpose of Visit:** Self Report Visit

### Regulations Out of Compliance:

**Regulation Description:** Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

**Sub Regulation Description:**

**Regulation Number:** 9.907.2

**Regulation Description:** The grounds of the facility shall be kept clean and free of safety hazards.

**Sub Regulation Description:**

**Regulation Number:** 9.910.1

### Regulations Needing Technical Assistance:

### Regulations Not Correctable:

**Narrative:**

Facility visited 1/3/23 for incident 12/29/22 in which client ■ obtained scissors and self-harmed. Video reviewed from the incident on 12/29/22. Client is seen leaving group, walking down the hall and noticing staff office is open. Client then enters and exits office. Client then enters her room. Client is seen being observed by staff 11 minutes later without incident. 29 minutes after this, two clients are seen looking into client ■'s room and running to get staff. It is at this point that staff reportedly notice client has been injured. Facility policy is staff offices remained locked at all times when staff are not present. Facility cited 907.2 and 910.1.