



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Date of Incident: 1/16/2023

Date Received by DCCECE: 1/17/2023

Facility Name: Youth Home, Inc.

Facility Number: 128

Facility Type: Residential

Incident Type: Maltreatment

Report Description: Client: [REDACTED] DOB: [REDACTED] Private Placement [REDACTED] report # [REDACTED] Reporting staff: Deidre Gray, LMSW [REDACTED] disclosed in therapy session that staff member grabbed him by the arm and left a bruise. Therapist noted a small mark on clients arm. Therapist made [REDACTED] report via online form. Report was accepted # [REDACTED]. Therapist notified clinical director that [REDACTED] call was made.

Interim Action Narrative: Licensing Specialist was informed that staff members ([REDACTED] and [REDACTED]) have been suspended pending investigation.

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Maltreatment Narrative: UNSUBSTANTIATED

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Licensing Narrative: Licensing Specialist contacted investigator to gain permission to contact facility. Investigator granted Licensing Specialist permission. Licensing Specialist contacted facility for possible names of staff members. Licensing Specialist will schedule a visit to review camera footage. The facility provided the names of staff as [REDACTED] and [REDACTED] Both staff members have been suspended pending investigation. 1/18/2023, Licensing Specialist reviewed camera footage. Licensing Specialist will inquire

about witness statements and/or contact information from other staff members that were present. 1/19/2023, Licensing Specialist informed there are no witness statements. 1/25/2023, Licensing Specialist reviewed and uploaded nursing statements. 1/31/2023, Licensing Specialist emailed Investigator Johnson for an update. Investigator informed Licensing Specialist that she was the on-call investigator who responded. Licensing Specialist inquired about primary investigator. Licensing Specialist informed by Investigator Walker case is closed. Licensing Specialist informed facility that staff would need to be retrained (physical restraint) before returning to work. 2/15/2023, Licensing Specialist informed facility had not received documentation for staff to return to work. 2/21/2023., Licensing Specialist uploaded training roster.



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## 521 Visit Compliance Report

**Licensee:** Youth Home, Inc.

**Facility Number:** 128

**Licensee Address:** 20400 COLONEL GLENN ROAD  
LITTLE ROCK AR 72210

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Robbie Lagrone

**Record Visit Date:** 1/18/2023

**Home Visit Date:** 1/18/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 9:15 am to 1:00 pm

Census: 34

Licensing Specialist received a complaint on 1/17/2023 regarding a resident and staff member. Licensing Specialist reviewed camera footage on 1/18/2023.

Licensing Specialist observed the resident going in and out of his bedroom. Licensing Specialist observed a door that was partially opened, and the resident closed the door at 12:27 pm. Resident was escorted to the seclusion room from his bedroom at 12:29 pm and his shoes were removed. Licensing Specialist heard resident yelling and observed him throwing a tantrum. Staff was observed watching the resident through the window of the seclusion door.

At 12:39 pm, resident's tantrum stopped. Licensing Specialist observed resident on his knees on the floor. Resident rolled up his sleeve and was rubbing his arm in a circular motion. From 12:41 pm to 12:46 pm, resident was observed hitting the wall and door, pacing the seclusion room, picking at the door lock and window. At one point resident was out of view of the camera but Licensing Specialist observed resident's arm in the air at 12:57 pm.

Licensing Specialist heard staff encouraging resident to use his coping skills and if he needed anything. At 1:00 pm, Licensing Specialist heard staff debriefing with resident. At 1:02 pm, resident left the seclusion room and went into his bedroom.

Licensing is not prepared to leave a finding at this time.



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**Licensing Specialist:** Kendra Rice

**Person In Charge:** Robbie Lagrone

**Record Visit Date:** 1/31/2023

**Home Visit Date:** 1/31/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit completed on 1/31/2023.

Licensing Specialist received a complaint on 1/16/2023.

Licensing Specialist contacted investigator who informed Licensing Specialist that case was closed as unsubstantiated.