



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437  
P: 501.320.3971

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## Notice of Incident

Date of Incident: 3/2/2022  
Date Reported to DCCECE: 3/3/2022

Agency Name: Millcreek  
Agency Number: 233  
Type of Facility: PRTF                      Facility License Type: Regular

Type of Incident: Maltreatment

Incident Description: The AV is [REDACTED] (12 yr.), who is in foster care and admitted to Millcreek Behavioral Health for residential treatment. The out of home AO is Millcreek staff [REDACTED]. On 3/2/22, the AO was aggressively yelling at [REDACTED] and intentionally hit him on his head 4 times. It is unknown what the AO used to hit [REDACTED]. Injuries were not reported. There is voice recording of the AO yelling at [REDACTED]. [REDACTED] was very scared of the AO.

Agency's Interim Corrective Action: Staff member placed on administrative leave pending investigation.

Licensing Specialist Assigned: C.DeBoer  
Licensing Supervisor Assigned: A.Clowers

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Child Abuse Hotline (Only applies to maltreatment incidents) Yes

Was the Hotline Called:      Was it accepted? Yes Outcome:

Assigned Investigator: Yes.

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Date of DCCECE's Follow-up: 3/8/2022    Type of Follow-up: 3/8/2022

Details from Follow-up: Facility visited 3/8/22. Video reviewed from 3/2/22 8:00PM-8:45PM which does not show AO hit any children. It does show AO point her finger and appear to yell (no audio). Client statement reviewed which states that AO hits and slaps him on the top of his head. Client could not state times. Staff statement reviewed which denies ever hitting client. Staff admits that she yelled at client to go to bed while on the phone.

3 clients interviewed at Rock Hill PRTF (where incident took place). Clients [REDACTED], [REDACTED] and [REDACTED] ([REDACTED]). Clients [REDACTED] and [REDACTED] did not indicate that any staff had ever hit them. Client [REDACTED] indicated that [REDACTED] hits and slaps him in the back of his head and grabs his neck. When asked how staff hit client he made a fist and indicated (making a knock on the door motion) "she does this on top of my head". When asked if staff has ever called client names he stated "FB, MF, SOB". Client is believable when asked to describe how staff hits him. [REDACTED], Risk Mgmt., states that staff in incident has been involved in an previous incident at facility before. [REDACTED] states that staff is on leave and to be terminated.

Facility visited and cited for incident. Staff involved in incident employment terminated.

Arkansas Department of Human Services  
 Division of Child Care & Early Childhood Education  
 Placement & Residential Licensing Unit

Licensing Compliance Record

PRTF Name: Millcreek

Person in Charge: Chris Butler

Address:

Phone:

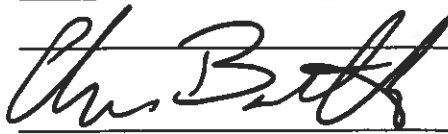
Licensing Specialist: Clayton DeBoer

Date of Visit: 3/8/22 10:00AM

Purpose of Visit: Incident Response Visit

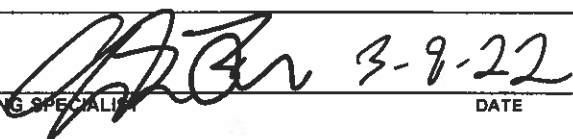
STANDARD REVIEWED	DISCUSSION/OBSERVATION	COMPLIANCE DATE	DATE CORRECTED
	<p>The AV is [redacted] (12 yr.), who is in foster care and admitted to Millcreek Behavioral Health for residential treatment. The out of home AO is Millcreek staff [redacted]. On 3/2/22, the AO was aggressively yelling at [redacted] and intentionally hit him on his head 4 times. It is unknown what the AO used to hit [redacted]. Injuries were not reported. There is voice recording of the AO yelling at [redacted]. [redacted] was very scared of the AO.</p> <p>Facility visited 3/8/22. Video reviewed from 3/2/22 8:00PM-8:45PM which does not show AO hit any children. It does show AO point her finger and appear to yell (no audio). Client statement reviewed which states that AO hits and slaps him on the top of his head. Client could not state times. Staff statement reviewed which denies ever hitting client. Staff admits that she yelled at client to go to bed while on the phone.</p> <p>3 clients interviewed at Rock Hill PRTF (where incident took place). Clients [redacted] and [redacted]. Clients [redacted] and [redacted] did not indicate that any staff had ever hit them. Client [redacted] indicated that [redacted] hits and slaps him in the back of his head and grabs his neck. When asked how staff hit client he made a fist and indicated (making a knock on the door motion) "she does this on top of my head". When asked if staff has ever called client names he stated "FB, MF, SOB". Client is believable when asked to describe how staff hits him. Chris Butler, Risk Mgmt., states that staff in incident has been involved in an previous incident at facility before. Chris Butler states that staff is on leave and to be terminated.</p>		
905.4g	The following actions shall not be used, including as discipline: Physical injury or threat of bodily harm.	N/C	
907.2	Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility.	N/C	

COMMENTS of Person receiving form:

 3/8/22

PERSON SIGNING AS RECEIVING  
 DCCECE 521 PR

DATE

 3-9-22

LICENSING SPECIALIST

DATE