



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S150, Little Rock, AR 72203-1437  
P: 501.320.3971

---

## Notice of Incident

**Date of Incident:** 7/10/2022

**Date Reported to DCCECE:** 7/12/2022

**Agency Name:** Millcreek

**Agency Number:** 233

**Type of Facility:** PRTF

**Facility License Type:** Regular

**Type of Incident:** Maltreatment

**Incident Description:** Location: Millcreek of Arkansas - Kangaroo Hall - PRTF. Allegation: [REDACTED] reported that while [REDACTED] was being placed into a physical restraint, [REDACTED] was kicked in the face by staff member [REDACTED]. [REDACTED] was immediately removed from the vicinity by another staff member.

**Risk Investigation:**

Staff member [REDACTED] denies the allegation. 3 staff members confirm the events as reported by the patient. Nurse assessment revealed no injury from the restraint. Prior to the restraint patient face is red and lips with petechia. Given Tylenol 650mg PO. Tolerated well. No acute distress noted. 7.11.2022 - Patient reported pain in nose area. Sent for X-ray at [REDACTED] Emergency Room. X-ray revealed no fractures or deformities.

**Agency's Interim Corrective Action:** Staff [REDACTED] immediately removed from facility. Staff [REDACTED] terminated effective 7/12/22.

**Licensing Specialist Assigned:** C.DeBoer

**Licensing Supervisor Assigned:** 7/10/2022

---

**Child Abuse Hotline** (Only applies to maltreatment incidents)

**Was the Hotline Called:** Yes **Was it accepted?** Yes **Outcome:** Unsubstantiated

**Assigned Investigator:** Yes

---

**Date of DCCECE's Follow-up:** 7/12/2022 **Type of Follow-up:** Email

**Details from Follow-up:** Facility level investigation determined the allegation to be founded.  
Facility cited.

**Arkansas Department of Human Services**  
**Division of Child Care and Early Childhood Education**  
P.O. Box 1437, Slot S140 - Little Rock, AR 72203-1437  
501-682-8590 - Fax: 501-683-6060 - TDD: 501-682-1550

## 521 Visit Compliance Report

**Licensee:** Millcreek of Arkansas PRTF  
**Licensee Address:** 1828 INDUSTRIAL DRIVE FORDYCE, AR 71742  
**Licensing Specialist:** Clayton DeBoer **Person In Charge:** Brad Serafin  
**Monitor Visit Date:** 7/14/2022  
**Purpose of Visit:** Residential Non-Standard Review

**Regulations Out of Compliance:**

No regulations out of compliance.

**Regulations Needing Technical Assistance:**

No regulations needing technical assistance.

**Regulations Not Correctable:**

Regulation	Discussion/Observation
R109.1.g	Staff struck client in the face.
R907.2	Staff struck client in the face.
R905.4.g	Staff struck client in the face.

**Narrative:**

Site visit not conducted on this day. Complaint: Location: Millcreek of Arkansas - Kangaroo Hall - PRTF. Allegation: [redacted] reported that while [redacted] was being placed into a physical restraint, [redacted] was kicked in the face by staff member [redacted] ( [redacted] was immediately removed from the vicinity by another staff member. Risk Investigation: Staff member [redacted] denies the allegation. 3 staff members confirm the events as reported by the patient. Nurse assessment revealed no injury from the restraint. Prior to the restraint patient face is red and lips with petechia. Given Tylenol 650mg PO. Tolerated well. No acute distress noted. 7.11.2022 - Patient reported pain in nose area. Sent for X-ray at [redacted] Emergency Room. X-ray revealed no fractures or deformities. Facility investigation determined that allegation was founded.

521 sent, signed and returned regarding this incident.Type comment...