



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/1/2022

Date Received by DCCECE: 12/28/2022

Facility Name: Youth Home, Inc.

Facility Number: 128

Facility Type: Residential

Incident Type: Licensing

Report Description: [REDACTED] reports that his daughter, [REDACTED], disclosed to him that his daughter said that she did not want to return to her home with her parents and that she wanted to go live with [REDACTED]. and his partner, [REDACTED] [REDACTED] advised that [REDACTED] was asked about how she knew the couple and she advised that [REDACTED]. would allow her to video call or Facetime with his partner, [REDACTED], when she was a resident at Youth Home Inc. between September 2021 through September 2022. [REDACTED] advised that [REDACTED] is now a resident at Perimeter of the Ozarks and this information was disclosed through one of their sessions. [REDACTED] advised that the only persons allowed to have phone contact with his daughter is he and his wife.

Interim Action Narrative: Facility will be advised to address regulations 107.3 and 108.1.c in their next staff meeting.

Maltreatment Narrative:

Outcome:

Licensing Narrative: Jasmine Hicks and Ebony Russ will initiate the complaint at Youth Home Inc. 12/29/22- Program Coordinator Chelsea Vardell and Licensing Specialist

Michelle Sutton interviewed the resident at the facility she is now admitted. The resident openly discussed things with the Coordinator and Specialist, but when asked about [REDACTED] the resident quickly responded that she would not be saying anything about [REDACTED] or [REDACTED] to get them into trouble. The coordinator asked if she knew something that would get them in trouble and she responded that "Yes, and I don't want to get [REDACTED] fired so I am not saying anything". The coordinator asked who "[REDACTED]" was and the resident refused to answer, but did state that "[REDACTED]" did not work at her previous placement like [REDACTED]. The Coordinator spoke to the resident's therapist who confirmed that the resident had mentioned [REDACTED] and his significant other [REDACTED] from her previous placement and stated she was wanting to discharge to go live with them. The therapist stated she informed the resident that this was unethical and a HIPPA violation. The therapist stated that the resident has refused to speak about [REDACTED] or [REDACTED] in fear of getting them in trouble. 1/17/2023, Licensing Specialist spoke with staff member [REDACTED]. Licensing complaint unfounded.



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Youth Home, Inc.

Facility Number: 128

Licensee Address: 20400 COLONEL GLENN ROAD
LITTLE ROCK AR 72210

Licensing Specialist: Jasmine Hicks

Person In Charge: Adria Riley

Record Visit Date: 12/28/2022

Home Visit Date: 12/28/2022

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

Program Manager - Ebony Russ, Program Coordinator - Jasmine Hicks, and Program Coordinator - Alandria Smith conducted a visit regarding a complaint submitted by a parent.

The parent alleged that their child was allowed by staff (a [REDACTED] to talk on facetime with [REDACTED] boyfriend,

[REDACTED]

The incident was discussed with Ms. Adria Riley. She stated that it is possible that [REDACTED] is [REDACTED] [REDACTED]. She stated that there has not been concerns reported for this employee. She also stated that staff are allowed to have their cell phones, but they cannot be on them while monitoring on the unit.

The incident was also discussed with [REDACTED] Unit Manager, Anthony White. He is the Unit Manager for Mabee House. He stated that [REDACTED] is out on medical leave at the moment, and he has not gotten any complaints on him either. He stated that [REDACTED] (alleged [REDACTED] works Monday - Friday from 3:00pm - 11:00pm.

Phone logs were reviewed and there was no evidence of a phone call between the child and [REDACTED] boyfriend. During the child's stay, she seen the following Therapist: (1) Allyson Shoptaw - no longer employed with Youth Home, (2) Mitzi Griffin - can be reached at extension 241, and Penne Dedmon - currently on vacation.

Mitzi stated that [REDACTED] disclosed to her that she wanted to live on her own. She did not report that [REDACTED] disclosed anything to her about any other staff. She stated that [REDACTED] did not open up to her much.

We also interviewed two residents and a Staff member at Mabee House. Staff Member Audrey Ranken stated that [REDACTED] is who the kids call [REDACTED]. She stated that she has not been on the same shift with him. She did not report any concerns regarding [REDACTED]. She stated that when a child wants to make a phone call, they must notify staff, pick from their call list who they want to call, and staff stay and observe during the phone call. She stated that they are allowed to make regular phone calls and facetime calls.

[REDACTED] & [REDACTED] are the two residents that were interviewed. They stated that [REDACTED] did not disclose anything to them about her calls. They stated that they are only allowed to call people on their call log and that person has to have their phone code. They did not report any concerns regarding [REDACTED].



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Youth Home, Inc.

Facility Number: 128

Licensee Address: 20400 COLONEL GLENN ROAD
LITTLE ROCK AR 72210

Licensing Specialist: Kendra Rice

Person In Charge: Robbie Lagrone

Record Visit Date: 1/17/2023

Home Visit Date: 1/17/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person visit completed on 1/17/2023.

Census: 34

Licensing Specialist received a complaint on 12/28/2022. Complaint UNFOUNDED.

TA provided for R107.3 - All information regarding children and their families shall be kept strictly confidential and may only be released with the consent of the child or a parent or guardian, except to authorized persons or agencies.

TA provided for R108.1.c - Client Relationships: Relationships with clients shall not be exploited by the child welfare agency staff for personal gain.

Please ensure that all staff have been trained by 2/17/2023 regarding the listed regulations.

Provider Comments:

CCL Staff Signature :

Date: 1/17/2023



Provider Signature :

Date: 1/17/2023