



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 9/6/2022

Date Received by DCCECE: 9/12/2022

Facility Name: Dacus RTC

Facility Number: 108

Facility Type: Residential

Incident Type: Dual

Report Description: It was reported that resident [REDACTED] stated that an unknown staff member got in his face, stuck her fist in his face, and told him that if he didn't listen to her she would hit him. Resident reported that the staff member bent his fingers back, causing pain, put in a dark room, and closed the door as a form of punishment. It was reported that [REDACTED] got a hold of 10 Tylenol pills (500mg) and had to be taken to the ER. Caller stated that some other residents broke into the medicine box. It was also reported that there was an infestation of roaches and mice at the facility. Resident stated he was told if he told anyone he would be in trouble when he returned to the facility. No other details were given.

Interim Action Narrative: Licensing Specialist inquired about how often the exterminator comes out to the facility. The exterminator was at the facility on 9/19/2022. It was reported that the exterminator comes out monthly

[REDACTED]; UNSUBSTANTIATED
Outcome:

Licensing Narrative: Licensing Specialist received a complaint [REDACTED] that a staff member got in resident's face, stuck her finger in his face, and he was told she would hit him if he didn't listen to her. It was also reported that a staff member bent his finger back causing pain and put him a dark room and closed the door as a form of punishment. The caller reported that there was an infestation of bugs at the facility. The timeframe of the incidents are unknown to Licensing Specialist. Camera footage was not viewed. Licensing Specialist spoke with the resident ([REDACTED]) on 9/19/2022. He informed Licensing Specialist that about three weeks ago staff ([REDACTED]) threatened him and said that there was nothing he could do about it. When asked why he was threatened he stated, "I was telling her what I was not gone do and that she couldn't do anything." He also reported that staff ([REDACTED]) locked him in a dark room about 2 or 4 weeks ago. [REDACTED] stated, "Me and another resident was put in the room. Then he [REDACTED] him out and left me in the room." Licensing Specialist completed a walk through on the big boys hall, dayroom, dining room, and the focus room. Licensing Specialist paid close attention to the dining room and bathroom areas, no evidence of bug infestation was noted. The bedrooms, gym, day room, and focus room were all clean and free of debris. It appeared that housekeeping had recently cleaned the bedrooms and bathrooms from the bleach smell. Licensing Specialist inquired about how often the exterminator comes out to the facility. The exterminator was at the facility this morning, 9/19/2022. It was reported that the exterminator comes out monthly. Licensing is not prepared to leave a finding on 9/19/2022. Licensing Specialist reached to investigator on 9/22/2022 for an update. 10/24/2022, Licensing Specialist reached out to Investigator Boyles. Licensing Specialist informed cased was closed on 10/19/2022.



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521 Visit Compliance Report

Licensee: Dacus RTC

Facility Number: 108

Licensee Address: 211 CHURCH STREET
BONO AR 72146

Licensing Specialist: Kendra Rice

Person In Charge: Waynette Banks

Record Visit Date: 9/19/2022

Home Visit Date: 9/19/2022

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of Visit: 12:45 to 14:15

Census: 13

Licensing Specialist received a complaint via [REDACTED] on 9/12/2022 that a staff member got in resident's face, stuck her finger in his face, and he was told she would hit him if he didn't listen to her. It was also reported that a staff member bent his finger back causing pain and put him in a dark room and closed the door as a form of punishment. The caller reported that there was an infestation of bugs at the facility.

The timeframe of the incidents are unknown to Licensing Specialist. Camera footage was not viewed. Licensing specialist spoke with the resident ([REDACTED]). He informed Licensing Specialist that about three weeks ago staff ([REDACTED]) threatened him and said that there was nothing he could do about it. When asked why he was threatened he stated, "I was telling her what I was not going to do and that she couldn't do anything." He also reported that staff ([REDACTED]) locked him in a dark room about 2 or 4 weeks ago. [REDACTED] stated, "Me and another resident was put in the room. Then he ([REDACTED]) let him out and left me in the room."

Licensing Specialist completed a walk through on the big boys hall, dayroom, dining room, and the focus room. Licensing Specialist paid close attention to the dining room and bathroom areas, no evidence of bug infestation was noted. The bedrooms, gym, day room, and focus room were all clean and free of debris. It appeared that housekeeping had recently cleaned the bedrooms and bathrooms from the bleach smell.

Licensing Specialist inquired about how often the exterminator comes out to the facility. The exterminator was at the facility this morning, 9/19/2022. It was reported that the exterminator comes out monthly.

MARS checked for:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

All initialed and up to date.

Licensing is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 9/19/2022



Provider Signature :

Date: 9/19/2022





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521 Visit Compliance Report

Licensee: Dacus RTC

Facility Number: 108

Licensee Address: 211 CHURCH STREET
BONO AR 72146

Licensing Specialist: Kendra Rice

Person In Charge: Waynette Banks

Record Visit Date: 10/24/2022

Home Visit Date: 10/24/2022

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No site visit was conducted on this day, 10/24/2022

Time of Visit: 12:45 to 14:15

Census: 13

Licensing Specialist received a complaint via [REDACTED] on 9/12/2022 that a staff member got in resident's face, stuck her finger in his face, and he was told she would hit him if he didn't listen to her. It was also reported that a staff member bent his finger back causing pain and put him in a dark room and closed the door as a form of punishment. The caller reported that there was an infestation of bugs at the facility.

On 9/19/2022, Licensing Specialist visited the facility. Due to the timeframe of the incident being unknown, camera footage was not reviewed. A walkthrough of the big boys hall, dayroom, dining room, bedrooms, gym, and focus room were completed. All areas were clean and free of debris with no indication of bug infestation.

On 10/24/2022, Licensing Specialist was informed by Investigator Boyles that the maltreatment case was closed and found unsubstantiated.

No licensing concerns noted.

Provider Comments:

CCL Staff Signature :

Date: 10/24/2022



Provider Signature :

Date: 10/24/2022