



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 10/20/2022

Date Received by DCCECE: 10/20/2022

Facility Name: Perimeter Behavioral of West Memphis

Facility Number: 231

Facility Type: Residential

Incident Type: Licensing

Report Description: A complaint was received from a former employee (██████████). She reported that staff provokes children to fight each other. That staff curses at the children and allow 12 year olds to be on the same unit as the 17 year old girls. ██████ reported that there was a former male staff who molested a child of which the state may already know about the incident. ██████ stated that a 16 year old beat a 13 year old and that staff was not watching the children. Her concerns were brought to the supervisor (██████████) and nothing was being done about the staff's conduct.

Interim Action Narrative: Staff member (██████████) has a pending provisional ████████████████████ Tracy Wright and Latoria Miller-Young were informed that he can not be on the floor working with the residents until he has been cleared.

Maltreatment Narrative:

Outcome: Founded

Licensing Narrative: Licensing Specialist reached out to ██████ She informed Licensing Specialist that these incidents took place on the residential side. ██████ requested for Licensing Specialist to call her back due to being at the doctor's office. 10/25/2022,

Licensing Specialist called [REDACTED] at 8:11 am and left a voicemail. [REDACTED] called Licensing Specialist back at 8:21 am. She informed specialist after working three (3) months she was fired on 10/20/2022 because of a letter that a resident wrote regarding her and she was unable to view the letter. [REDACTED] reported that the residents are being mistreated (unnecessary holds, cursing, yelling, and being snatched up), intimidated by the male techs, and manipulated by staff. She reported that staff and nurses are mistreating the residents with the nurses being the worse. [REDACTED] stated that she reported her concerns to her supervisors ([REDACTED] and [REDACTED]) and nothing was done. [REDACTED] stated that she was informed of the former male staff who molested a resident during orientation. She was unable to give specialist the name of the former male staff but stated that the resident was [REDACTED] [REDACTED] and that they were corresponding with each other through a book. [REDACTED] also reported that they are allowing [REDACTED] to prey on the younger girls. There is a reported incident in ELS involving [REDACTED] being the AO on 8/15/2022, ELS case #009022. She mentioned that [REDACTED] was placed on blocked room which is also mention on the reported incident. She reported that resident ([REDACTED] spat on Lead [REDACTED] and he put her in an aggressive hold. [REDACTED] stated that nursing staff overdose a resident ([REDACTED]) on medication. She reported that DHS resident ([REDACTED]) was sat on by six (6) male staff members as a form of restraint on Unit 3. The fight that she mentioned happened on 10/8/2022 of the older and younger residents around 6 pm and staff did nothing. She also stated that there is camera footage. [REDACTED] reported that the residents charts are filled with lies and staff is falsifying information. [REDACTED] reported that the residents do not do anything but sit in rooms all day and some rooms do not have a television. [REDACTED] reported an incident that happened on 9/9/2022 around 10:30 pm on the acute side where a tech ([REDACTED]) was asleep and another tech ([REDACTED]) and Nurse [REDACTED] were not in their designated area. A male resident entered into a female resident's room. She stated that they male resident was in the female resident's room for almost 30 minutes. [REDACTED] stated that there was camera footage of this incident. [REDACTED] stated that she did not like the way the residents were being treated and that something needed to be done. 10/27/2022, Licensing Specialist completed a record review on three (3) personnel and three (3) residents. The following regulations were cited: R902.13, R904.1.k, 105.15.c, 105.15d, and 105.15.g. R105.15.h can not be corrected.



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521 Visit Compliance Report

Licensee: Perimeter Behavioral of West Memphis

Facility Number: 231

Licensee Address: 600 NORTH 7TH STREET
WEST MEMPHIS AR 72301

Licensing Specialist: Kendra Rice

Person In Charge:

Record Visit Date: 11/15/2022

Home Visit Date: 11/15/2022

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulation Description: Each child shall have proof of current immunizations; a letter of exemption in accordance with the Arkansas Department of Health or a scheduled appointment within one (1) week after admission.

Sub Regulation Description:

Regulation Number: 9.902.3

Regulation Description: The facility shall obtain copies of legal documents within thirty (30) days of admission, or shall document their attempts to obtain the documents. The legal documents shall include, but not be limited to, birth certificates, social security cards and court orders.

Sub Regulation Description:

Regulation Number: 9.902.13

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

Time of Visit: 11:30 am to 2:45 pm

Census: 16

Licensing Specialist received a complaint on 10/24/2022 regarding staff members provoking the residents to fight each other, cursing at the residents, and allowing the younger residents to be on the same unit as the older residents. It was reported that a former male staff member molested a resident and the incident may have already been reported to the state. The complaint also reported that a 16 year old resident beat up a 13 year old resident and staff members were not watching the residents. Concerns were reported to the supervisor and it was reported that nothing was done regarding the staff members' conduct.

Licensing Specialist reviewed two (2) children's chart:

██████████
██████████

Licensing Specialist reviewed the restraint documentation including the MD's orders for ██████████.

Documentation was reviewed for ██████ for the month of October 2022. Resident was placed in a physical and/or chemical restraint on the following days: 10/14/2022 (aggression and threatening staff) A. Dent, C. Bailey, and K. Williams was involved in this restraint; 10/17/2022 (aggression toward staff); 10/17/2022 (aggression toward staff); and 10/23/2022 (prevent self-harm, physical and verbal aggression). Per resident's written statements on what happened: 10/14/2022 she wrote she was banging her head and spitting on staff. 10/17/2022 she wrote she was hitting her head and spitting. 10/17/2022 she wrote she was triggered by people. 10/23/2022 people made her upset and she was throwing things. She was restrained for bad behavior.

Documentation was reviewed for ██████ on the 5/30/2022 restraint. Resident was placed in a restraint due to physical and verbal aggression toward staff. Resident's statement for knowing the reason she was placed in a restraint, she stated yes. ██████ discharged from the facility on 8/17/2022.

Licensing Specialist was provided with a copy of the facility's Behavioral Management - Voluntary Time Away Policy.

R902.3Residents did not have current immunizations, a letter of exemption, or a scheduled appointment in their file.

R902.13Residents did not have a copy of their birth certificates or social security card.



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521 Visit Compliance Report

Licensee: Perimeter Behavioral of West Memphis

Facility Number: 231

Licensee Address: 600 NORTH 7TH STREET
WEST MEMPHIS AR 72301

Licensing Specialist: Chelsea Vardell

Person In Charge:

Record Visit Date: 12/2/2022

Home Visit Date: 12/2/2022

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

No site visit conducted on this day.

Licensing has investigated the report received on 10/20/22 stating that staff provoke children to fight each other, staff curses at the children, staff allow a 12-year-old to be on the same unit as the 17-year-old girls, there was a former male staff who molested a child, a 16-year-old beat a 13-year-old and staff was not watching the children.

The licensing complaint is unfounded.