



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
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Notice of Serious Incident

Date of Incident: 11/21/2022

Date Received by DCCECE: 11/22/2022

Facility Name: Youth Home, Inc.

Facility Number: 128

Facility Type: Residential

Incident Type: Licensing

Report Description: Incident Report for [REDACTED] Private placement client in our PRTF program and resides in Chestnut House Incident Report date/time: 11/21/2022 8:04pm Location of Incident: Chestnut House Intervention Descriptions: Excessive Rule Violation, Threat to Safety Staff Involved: Darryel Sanders, Justice Taggart, Montez Peterson, Ebony Galmore-nurse, Kara Brooks-nurse Events Leading: While monitoring the patients in the milieu, patient [REDACTED], informed staff that patient [REDACTED] whispered to him that an elderly couple on a TV commercial were his parents. Staff asked [REDACTED]. if he made the comment to [REDACTED] that an elderly couple on the commercial were his parents? [REDACTED]. admitted to staff that he did make the comment to [REDACTED] about his parents. Staff commended [REDACTED] for being honest and accepting responsibility for his bx. Staff asked [REDACTED]. to take a Pause to reflect on his Bx and then apologize later. After about five minutes had passed, [REDACTED]. walked out of his room without permission from staff to ask if his time was up. Staff informed [REDACTED] that his Pause time was not up yet and that he needed to return to his room. [REDACTED] started mumbling that he doesn't know why he has to serve Pause because what he said is no big deal. Staff informed [REDACTED] in his room that what he said to [REDACTED] was offensive to him. [REDACTED]. said "so what" and that "he should get over it". [REDACTED]. then asked when would staff talk to him about his Pause time? Staff informed [REDACTED]. that when he can show that he is calm, compliant and remains in his room until his time is up then staff would talk with him. Staff returned to the milieu to continue to monitor the patients that were watching TV when [REDACTED] walked out of his room again without staff's permission and sat in the milieu demanding in a loud voice that staff come and talk to him right now! This action by [REDACTED] created an unsafe environment for the other patients in the milieu. Staff then directed all patients to return to their rooms until the milieu is safe. Staff again redirected [REDACTED]. to return to his room until he shows that he is calm and compliant. [REDACTED] walked back to his room yelling out explicated

words towards staff and peers. ■ entered his room and began slamming his door against the wall in his room in response to staff not answering to his demands. Staff asked ■ to please stop slamming his door to his room and regain focus. ■ yelled out to staff that he is not going to be compliant and will continue to test limits until staff talks with him. Staff informed ■ that he cannot talk with him until he can show that he is calm and compliant. Staff suggested to ■ that he could go to the comfort room and use his coping skills to self-regulate. ■ refused to do so. ■ remained in his doorway yelling and cursing at staff that "he is not going any fucking place until staff talks to him"! ■ was again given the opportunity again to go to the comfort room to self-regulate. ■ again responded negatively to staff's suggestion by yelling out "hell no"! Due to ■ defiance, threat to safety and unpredictable bx pattern, he was escorted to unlocked seclusion. 8:04pm Personal Restraint: Due to patient's unpredictable bx pattern, threat to safety and defiant Bx, house staff placed patient in a personal restraint to maintain the safety of the milieu. Patient attempted to resist being escorted by using his legs and feet to impede transition. 8:05pm Personal Restraint End: Patient was released from personal restraint once he was placed safely in unlocked seclusion. 8:06pm Unlocked Seclusion: Patient was informed of his bx and the reasons why he was placed in a personal restraint. Patient was informed that once he can control his anger and follow directions that he can return. 8:10pm Unlocked Seclusion End: PT became defiant and exited the seclusion area. ■ stated that he is not going to follow staff's request to calm down and be compliant with staff's redirections. 8:11pm Locked Seclusion: Due to ■ not accepting information by coming out of his assigned area, ■ was placed in locked seclusion. ■ began beating his fist against the door and cursing at staff to let him out. ■ stated that once he is out of the seclusion area that he was going to kill ■ ■ stated that it's ■'s fault that he is in here. ■ stated that he hates ■ and that he's going to get it when he gets out. 8:15pm Locked Seclusion End: ■ was observed sitting in the floor attempting to self-harm by choking himself. Staff ended the locked seclusion to prevent PT from harming himself. Nursing staff was notified by other staff members. 8:16pm Personal Restraint: ■ was placed in a personal restraint to prevent ■ from harming himself. 8:23pm Personal Restraint End: Staff communicated with ■ that if he could contract to safety that he would be released and allowed to return to his room or if he needed more time to self-regulate that he could use the comfort room. ■ agreed to staff's request, and he was released. ■ requested tissue to clean his nose. ■ was given tissues to clean his nose. ■ asked to spend some time in the comfort room. Staff informed ■ that he could use the comfort room. Staff contacted the nursing staff to complete a medical check to see if ■ has any health issues. ■ returned to his room after being checked by the nurse. Patient Debriefing date/time: 11/21/22 8:30pm: ■ was upset that he may not go home due to his Bx. ■ was remorseful for his bx and stated that he will be respectful of others. Staff encouraged ■ to be mindful of the feelings of others. Staff also suggested that ■ console with staff before he allows himself to let his emotions control his bx. Nursing Assessment date/time: 11/21/22 8:55pm Nurse called to chestnut patient self-harming. Restraint started at 804. Patient then placed in unlocked seclusion at 806 and locked seclusion at 808. Finally the patient was in unlocked seclusion at 815 and then released from unlocked seclusion at 831. Patient was examining in the comfort room. Patient stated he was watching a commercial with his peers when he told a peer that the people on the

commercial were his parents. Staff asked if he said that and patient confirmed that he did say that. Patient placed on pause for his actions. Per staff patient did comply with the rules giving to come off pause. Patient got upset and started yelling and cursing at staff. MD on call notified of situation. Therapist on call notified of situation. Grandmother notified of situation. Patient was noted to have a sore left hand due to hitting the window in seclusion room. Patient stated he was honest with staff about his comment to peer and that was not right. Patient was educated to think before he speak and take peers feelings into consideration. Patient refused medication. Nursing Assessment date/time: 11/21/22 8:45pm Patient was received in the comfort room. Patient stated he was watching a commercial with his peers when he told a peer that the people on the commercial were his parents. Staff asked if he said that and patient confirmed that he did say that. Patient placed on pause for his actions. Per staff patient did comply with the rules giving to come off pause. Patient got upset and started yelling and cursing at staff. MD on call notified of situation. Therapist on call notified of situation. Grandmother notified of situation. Patient was noted to have an injury to his index finger on his left hand from punching the window in the seclusion room. Patient has FROM and less than 3 second cap refill in all fingers on left hand. No swelling, discoloration, redness, or deformity noted. Patient refused medication and/or ice pack. Patient instructed to show MD Tuesday morning during med checks if he is still having pain. Will continue to monitor for safety and change in behavior. UM Debriefing date/time: 11/22/2022 12:33pm Injuries to patient or staff: Patient was noted to have a sore left hand due to hitting the window in seclusion room. Follow-up to injury: Patient refused medication to manage pain. Monitor for changes. Additional Comments: Staff expressed concerns of pattern behavior; client escalates when held accountable for behaviors. Staff struggles with behavior management of this particular client.

Interim Action Narrative: Resident was placed on paused and physical restraints for safety and defiant behavior. Once released, resident was placed in unlocked seclusion to calm down. Due to continued defiant behaviors, resident was placed in locked seclusion. Resident was observe

Maltreatment Narrative:

Outcome:

Licensing Narrative: Licensing Specialist will follow-up with the facility regarding staff's concerns regarding resident's behavior patterns and their struggles with behavior management with this resident. Time of Visit: 3:15 pm to 4:00 pm Census: 32 Licensing Specialist viewed camera footage for the provider reported incident on 11/21/2022 at the Chestnut House. Licensing Specialist observed resident being placed in a physical restraint,

placed in the unlocked seclusion room, having the seclusion room locked, and entering the comfort room. No licensing concerns noted regarding the physical restraint that resident was placed in. While in the seclusion room, resident was observed yelling and trying to leave the seclusion room which lead to the seclusion being locked. Once locked, resident began yelling at staff and banging on the window in the door of the seclusion room. Resident eventually sat on the floor covering his ears. Licensing Specialist heard staff trying to process with the resident. Licensing Specialist heard resident voice his anger. Resident was observed leaving the seclusion room and staff asking resident if he contract to safety. A nurse entered the area and assessed the resident. He was allowed to enter the comfort room. Licensing Specialist was informed that resident has displaying patterns of behavior from time to time. No licensing concerns noted.



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521 Visit Compliance Report

Licensee: Youth Home, Inc.

Facility Number: 128

Licensee Address: 20400 COLONEL GLENN ROAD
LITTLE ROCK AR 72210

Licensing Specialist: Kendra Rice

Person In Charge: Adria Riley

Record Visit Date: 11/28/2022

Home Visit Date: 11/28/2022

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

Time of Visit: 3:15 pm to 4:00 pm

Census: 32

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No licensing concerns noted.