

## **Division of Medical Services**

P.O. Box 1437, Slot S401, Little Rock, AR 72203-1437

P: 501.682.8292 F: 501.682.1197

## **NOTICE OF ACTION**

November 29, 2022

Sent by email to:

Mr. Donald Schroeder dschroeder@perimeterhealthcare.com

Sent by certified mail to:

7020 1290 0001 5771 3632

Mr. Donald Schroeder

Perimeter Behavioral of the Ozarks (Woodridge Northwest, LLC)

2466 S. 48th St.

Springdale, AR 72766

Re: Notice of Action—Perimeter of the Ozarks (218443125)

Dear Mr. Schroeder:

On October 21, 2022, AFMC conducted an Inspection of Care at your facility, which resulted in the following findings:

- Written Quality Assurance committee minutes were not available for review. The last available minutes available were dated December 1, 2021.
- Human resources records did not document all direct care personnel are currently CPR certified.
- Human resources records did not document all direct care personnel are trained in the use of nonphysical intervention skills including de-escalation on annual basis.
- Human resources records did not document all direct care personnel have ongoing education/training on techniques to identify staff and resident behaviors that may trigger an emergency safety situation semi-annually.
- Human resources do not document that all direct care personnel are trained in the facility's restraint and seclusion policy.

A copy of the AFMC Inspection of Care report is enclosed.

Additionally, during monitoring visits conducted on March 29, 2022, July 20, 2022, and October 13, 2022, the Division of Child Care and Childhood Education (DCCECE) found that 5 Medicaid clients were missing treatment plans. Copies of the DCCECE monitoring reports are enclosed.

Pursuant to 42 C.F.R. § 441.154, inpatient psychiatric services must involve "active treatment" as specified in the written plan of care. Implementation of the individual plan of care must be supervised by professional staff, and the original of each individual plan of care must be placed in the beneficiary's

records (See also the DMS Provider Manual for Inpatient Psychiatric Services for Under 21, §§ 218.100-218.300).

The Division of Medical Services imposes the following sanctions, pursuant to the DMS Provider Manual for Inpatient Psychiatric Services for Under 21, §§ 152.000, 218.100-218.300, and 241.700:

- Placement in high priority monitoring status;
- Submission of a Corrective Action Plan that addresses the deficiencies related to the missing treatment plans, to be submitted to DMS deputy director David Jones (David.Jones@dhs.arkansas.gov) within 30 days of your receipt of this notice; and
- The Division of Medical Services will be reporting your facility to your accrediting agency.

You may request an administrative reconsideration within 30 days of receiving this notice by submitting a written request that includes a copy of this notice of adverse action and additional documentation supporting medical necessity to:

Elizabeth Pitman, Director Division of Medical Services, P.O. Box 1437, Slot S401 700 Main Street Little Rock, AR 72203-1437

Administrative reconsideration does not postpone any adverse action that may be imposed pending appeal.

Within 30 calendar days of receiving this notice, or within 10 calendar days of receiving an administrative reconsideration decision that upholds all or part of any adverse action, whichever is later, you may request an administrative appeal by submitting a written appeal at the address provided above. An appeal must be in writing and must specify in detail all findings, determinations, and adverse decisions or actions that the provider alleges are not supported by applicable laws, including state and federal laws and rules, applicable professional standards, or both.

Should you have questions, please contact Jennifer Dedman at Jennifer.Dedman@dhs.arkansas.gov.

Sincerely,

David Jones

Deputy Director, Division of Medical Services

Cc: Tonya Williams, Division of Child Care and Early Childhood Education Joint Commission on Accreditation of Healthcare Organizations

Encl. IOC report—October 21, 2022
DCCECE reports—March 29, 2022, July 20, 2022, and October 13, 2022