



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 12/13/2022

Date Received by DCCECE: 12/14/2022

Facility Name: Youth Home, Inc.

Facility Number: 128

Facility Type: Residential

Incident Type: Licensing

Report Description: Incident Report for [REDACTED] Private placement client in our PRTF program who resides in Sturgis House Incident Report date/time: 12/13/2022 9:27am Location of Incident: Siebert School Incident Description: Aggressive to Adults, Attempted Runaway, Threat to Safety, Medical Emergency (Trip to ER/Urgent Care), Patient Injury Staff Involved: Ben Malone, Christian Spratt, Anthony White, Rodney Ellis, Contrell Alexander, Taylor Tull, Elizabeth Larson-nurse, Emily Nix, Dennis Gilmore Events Leading: Client asked to go to the D-zone, and staff walked him down. Upon arrival to the D-zone, client did not enter and said, "I'm not going in the D-zone anymore. I'm just going to leave." Client turned and exited the school building without permission. Staff called for additional members and attempted to verbally de-escalate client and persuade him to return to the school. Client argued with staff and refused to re-enter the school; he continued doing so after staff gave him the choice of going back inside under his own power or being helped inside. Staff initiated a personal restraint to escort client back into the school. 9:26am Personal Restraint: Staff physically escorted Pt. back into the school building. Pt. struggled against the restraint, attempted to get away, and yelled "Assault!" 9:27am Personal Restraint End: Staff attempted to release Pt. into Unlocked Seclusion, but Pt. continued to be unsafe by resisting and pushing staff. Staff ended the personal restraint and began Locked Seclusion. 9:28am Locked Seclusion: Pt. demanded to be let out of seclusion, and staff informed him that he had to calm down first. Staff attempted verbal de-escalation, and Pt. continued to escalate by breaking his glasses in half. After breaking his glasses, pt. punched seclusion door several times and yelled "are you happy now?" Staff with rapport switched out with the first staff who attempted verbal de-escalation and talked to pt. Pt. responded to the second staff member and was able to calm. 9:30am Locked Seclusion End: Pt. was calm and responsive to staff prompts. Client contracted for safety by

agreeing to sit down and talk to staff in a calm manner. Staff ended Locked Seclusion and started Unlocked. 9:31am Unlocked Seclusion: Pt. showed to be safe while talking with staff and sat on floor of seclusion room. Pt. was tearful and contracted with staff to go to the nurses office to have hand observed. 9:33am Unlocked Seclusion End: Pt. came out of seclusion and complied with staff direction to go to nurses' office. Patient Debriefing date/time: 12/13/22 10:00am: Pt. was tearful and remorseful. Staff spent time validating his emotions and discussing a plan on how to stay in school and prevent incidents in the future. Pt. complained about difficulty seeing since he broke his glasses and pain in his left hand, which he used to punch the seclusion room door. Pt. allowed nurses to evaluate him for injuries. Nurses deemed necessary additional medical attention for his hand, and staff transported Pt. to the ER. Nursing Assessment date/time: 12/13/22 9:34am: Assessed [REDACTED] at this time. Pt was tearful and states that his hand hurts. Assessed Left hand at this time. Pt noted to have an abnormality to the left pinky finger side aspect of left hand. Pt states that he punched the wall and has broken this same hand in the past from hitting the wall. Pt rates pain 10/10. Pt was given Ibuprofen and Tylenol while arrangements were being made to sent to Children's ER. Pt also broke his glasses while in seclusion and elevated. Guardian was notified at 12/13/22 9:42am Actions that failed to meet Youth Home procedures: In an attempt to keep the client in the seclusion area a staff member was standing in front of the door, the client hit the staff member in the face and the staff member pushed the client back into the seclusion area and the client slipped and fell. This push was [REDACTED] Injury to client or staff: Client broke his left hand while punching the door to the seclusion room. He was transported to the ER. Follow-up to injury: Client has a soft cast on his hand. [REDACTED] returned from ACH ER with Dx: [REDACTED] [REDACTED] Follow up care instructions: patient is to remain in splint until follow up care with ortho. Keep splint clean and dry. Do not get wet. Take tylenol or motrin as needed for pain control. Guardian was notified again when [REDACTED] returned from the ER at 3:00pm on 12/13/2022.

Interim Action Narrative: Resident was assessed by nursing. He was given ibuprofen and Tylenol. Resident was evaluated at AR Children's Hospital ER. Diagnosis: [REDACTED]

[REDACTED],
[REDACTED]

Maltreatment Narrative:

Outcome:

Licensing Narrative: Licensing Specialist will schedule day and time to view camera footage. 12/16/2022, Licensing Specialist viewed camera footage for the 12/13/2022 incident

at Siebert School. It was reported that to keep resident safe in seclusion, staff stood in front of the door in the seclusion room. Resident hit staff member in the face and staff member pushed the resident back into the seclusion room. The resident slipped and fell. The push was called into the hotline. Resident broke his left hand while punching the door of the seclusion room. Licensing Specialist observed resident being taken to the seclusion room. The ratio was 2:1. Licensing Specialist observed other staff members (3) during the process. Licensing Specialist observed a struggle with staff and the resident. Staff trying to maintain the restraint and resident resisting. Once resident was placed in the seclusion room, he tried to escape. Staff were by the door and was able to block resident from leaving the seclusion room. Licensing Specialist observed resident swinging at staff. A staff member blocked the doorway with his body to prevent resident from leaving the seclusion room while trying to grab the door. Staff member had the door frame and resident was trying to push the staff member out of the way. The staff member lost balance and the resident was swinging at staff. When the staff member lost balance, the resident did also. When the resident lost his balance, staff was able to place resident in locked seclusion. While in locked seclusion, Licensing Specialist observed resident banging on the window of the seclusion room. He paced around the room, yelled at staff, and took off his shoes. Licensing Specialist observed resident pick up his glasses and throwing them on the floor. Resident broke his glasses when he threw them on the floor while yelling at staff. Licensing Specialist observed resident holding and rubbing his left hand after banging on the door window. He went to a corner of the seclusion room sat down and started crying. Once resident appeared to be calm, he went from locked to unlock seclusion. Staff entered the seclusion room and was able to process with resident, ratio 2:1. The nurse entered the seclusion room and assessed resident, ratio 3:1. [REDACTED]. It was reported that incident did not meet criteria set forth in [REDACTED]. Jon Pulliam, PRTF Lead Unit Manager, informed Licensing Specialist that resident was placed in a soft cast until swelling goes down and will be placed in a hard cast. Licensing Specialist was provided with a copy of the resident's discharge paperwork from AR Children's Hospital. Licensing Specialist is not prepared to leave a finding at this time. 12/19/2022, Licensing Specialist requested witness statements. 1/9/2023, Licensing Specialist reviewed witness statements.



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521 Visit Compliance Report

Licensee: Youth Home, Inc.

Facility Number: 128

Licensee Address: 20400 COLONEL GLENN ROAD
LITTLE ROCK AR 72210

Licensing Specialist: Kendra Rice

Person In Charge: Robbie Lagrone

Record Visit Date: 12/16/2022

Home Visit Date: 12/16/2022

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

Time of Visit: 9:15 am to 10:30 am

Census: 35

Licensing Specialist viewed camera footage for the 12/13/2022 incident at Siebert School. It was reported that to keep resident safe in seclusion, staff stood in front of the door in the seclusion room. Resident hit staff

member in the face and staff member pushed the resident back into the seclusion room. The resident slipped and fell. The push was [REDACTED] Resident broke his left hand while punching the door of the seclusion room.

Licensing Specialist observed resident being taken to the seclusion room. The ratio was 2:1. Licensing Specialist observed other staff members (3) during the process. Licensing Specialist observed a struggle with staff and the resident. Staff trying to maintain the restraint and resident resisting. Once resident was placed in the seclusion room, he tried to escape. Staff were by the door and was able to block resident from leaving the seclusion room. Licensing Specialist observed resident swinging at staff.

A staff member blocked the doorway with his body to prevent resident from leaving the seclusion room while trying to grab the door. Staff member had the door frame and resident was trying to push the staff member out of the way. The staff member lost balance and the resident was swinging at staff. When the staff member lost balance, the resident did also. When the resident lost his balance, staff was able to place resident in locked seclusion.

While in locked seclusion, Licensing Specialist observed resident banging on the window of the seclusion room. He paced around the room, yelled at staff, and took off his shoes. Licensing Specialist observed resident pick up his glasses and throwing them on the floor. Resident broke his glasses when he threw them on the floor while yelling at staff. Licensing Specialist observed resident holding and rubbing his left hand after banging on the door window. He went to a corner of the seclusion room sat down and started crying.

Once resident appeared to be calm, he went from locked to unlock seclusion. Staff entered the seclusion room and was able to process with resident, ratio 2:1. The nurse entered the seclusion room and assessed resident, ratio 3:1. [REDACTED] [REDACTED]. It was reported that incident did not meet criteria set forth in Child Maltreatment Laws for Child Abuse or Neglect.

Jon Pulliam, PRTF Lead Unit Manager, informed Licensing Specialist that resident was placed in a soft cast until swelling goes down and will be placed in a hard cast. Licensing Specialist was provided with a copy of the resident's discharge paperwork from AR Children's Hospital.

Licensing Specialist is not prepared to leave a finding at this time.



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Facility Number: 128

Licensee Address: 20400 COLONEL GLENN ROAD
LITTLE ROCK AR 72210

Licensing Specialist: Kendra Rice

Person In Charge: Robbie Lagrone

Record Visit Date: 1/9/2023

Home Visit Date: 1/9/2023

Purpose of Visit: Self Report Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulations Not Correctable:

Narrative:

Census: 37

On 12/16/2022, Licensing Specialist viewed camera footage for the 12/13/2022 incident at Siebert School. It was reported that to keep resident safe in seclusion, staff stood in front of the door in the seclusion room.

Resident hit staff member in the face and staff member pushed the resident back into the seclusion room. The resident slipped and fell. The push was called into the [REDACTED]. Resident broke his left hand while punching the door of the seclusion room.

Licensing Specialist reviewed witness statements from staff. The following was witnessed:

- Staff lost his balance as he slipped on water that was tracked inside causing him to fall into resident leaving both of them falling onto the floor.
- Staff used his body and arms to contain resident within the area. While do so, staff lost his footing due to rainwater that accumulated on the floor from being outside moments before the incident. As a result, staff fell into resident causing both of them to fall to the floor.
- Staff extended his arms to get resident off of him, during this resident slipped and fell back into the seclusion room. Staff immediately stated that he did not mean for resident to fall he was trying to protect himself after being hit in the face.

Licensing Specialist have viewed camera footage and reviewed witness statements. Complaint unfounded.