



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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## Notice of Serious Incident

Date of Incident: 3/14/2023

Date Received by DCCECE: 3/15/2023

Facility Name: Youth Home, Inc.

Facility Number: 128

Facility Type: Residential

Incident Type: Licensing

Report Description: Incident Report for [REDACTED] DOB: [REDACTED] [REDACTED] client in our PRTF program resides in Mabee Incident Date/Time: 03/14/2023 4:04pm Location: Mabee Incident Description: Suicidal, Attempted Runaway, Threat to Safety Staff Involved: Anthony White, Ben Malone, Kelton Johnson, Terrence McDaniel, Matthew Chrysler-nurse, Joseph Davis-nurse, Carlos Shavers Events Leading: Client upset about freeze status. Came charging up the hallway into the milieu yelling that she was "tired of this shit." Client attempted to kick the front door open. Staff approached offering verbal support. Yelling and swearing continued. After a therapist entered the unit, client successfully kicked the front door open. 4:02pm Personal Restraint: Client placed in personal restraint. Client physically resisted against restraint as she was escorted to the seclusion area for safe supervision while de-escalating. 4:03pm Personal Restraint End: restraint ended as seclusion area was reached. Client attempted to use her legs to climb up against walls to push off. 4:04pm Locked Seclusion: Client placed in locked seclusion. Client observed to strike the wall of the seclusion room with significant force with her fist. Staff offered verbal support. Client produced pen that had fallen off staff's lanyard during restraint. 4:05pm Locked Seclusion End: Locked seclusion ended as client began gesturing with pen with her back to staff as though she was self harming. Staff asked for the pen, and client refused. staff immediately entered seclusion room. 4:06pm Personal Restraint: Client placed in restraint as pen was retrieved. 4:07pm Personal Restraint End: Restraint ended as staff attempted to resume seclusion. 4:08pm Locked Seclusion: Locked seclusion began at this time. Staff attempted to offer verbal support. Client observed to remove her sweatshirt and tie it around her neck. 4:09pm Locked Seclusion End: Locked seclusion ended at this time as staff immediately entered to remove the sweatshirt and maintain safety. Auxilliary staff alerted to retrieve a different shirt for client at this time. 4:10pm Unlocked Seclusion:

Client placed in unlocked seclusion at this time as she attempted to force her way out this area without permission and de-escalation. Staff used their bodies to prevent her from leaving the seclusion room while providing verbal support. During this time client is observed to strike the wall of the seclusion room door with her fist. Client observed to say "I don't fucking care." and "I don't want to fucking be here." 4:13pm Unlocked Seclusion End: Client was able to force her way out of the seclusion room, and she agreed to sit with staff and talk. Unlocked Seclusion ended at this time. Patient Debriefing date/time: 03/14/2023 4:20pm: Client was given an option of talking to staff are going back to seclusion. Client chose to come out and talk with staff. Client was angry but willing to accept her consequences. Client said that she was not angry at staff anymore. Nursing Assessment date/time: 03/14/2023 4:15pm: Client reportedly in personal restraint. Upon my arrival, client was in seclusion room struggling with staff. Client agreed to sit and process with staff. Client began to calm down as she was processing with staff. Complains of right hand injury, 3rd-5th digits knuckles noted to be swollen, bruised and reddened. Client struck the wall with her right hand. Denies numbness/tingling, has full/active ROM, capillary refill <3 seconds. Ice pack refused, PRN OTC pain relief refused. Client denies other pain/injury from this incident. Client has no other obvious injury from this incident. Client was offered icepack and PRN medications again, refused. Encouraged client to use medication/icepack for pain/swelling. No other needs identified now, will continue to monitor. 2nd Nursing Assessment date/time: 03/14/2023 4:16pm: Client refused PRN OTC medication and icepack. Will continue to monitor. Guardian was notified on 03/14/23 at 4:20pm and 4:40pm. Was able to get a hold of her mother on the 2nd call. first call voicemail left.

Interim Action Narrative: Resident was assessed by nursing. She refused OTC medication and the ice pack.

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Maltreatment Narrative:

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Licensing Narrative: Licensing Specialist will schedule to review camera footage and inquire about safety precautions. 3/16/2023, Licensing Specialist informed that resident was evaluated at AR Children's Hospital and transferred to Methodist Acute. Licensing Specialist reviewed camera footage.



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## 521 Visit Compliance Report

**Licensee:** Youth Home, Inc.

**Facility Number:** 128

**Licensee Address:** 20400 COLONEL GLENN ROAD  
LITTLE ROCK AR 72210

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Robbie Lagrone

**Record Visit Date:** 3/16/2023

**Home Visit Date:** 3/16/2023

**Purpose of Visit:** Self Report Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Licensing Specialist reviewed camera footage for a provider reported incident.

Licensing Specialist observed resident walking toward the front entrance of Mabee House with staff following. Resident was observed kicking the door open and staff restraining resident and escorting her to the seclusion room. Licensing Specialist observed the ratio varying from 2:1, 3:1, and 4:1.

Once in the seclusion room, Licensing Specialist observed resident wave a pen at staff. Resident went to the side of the room out of sight of the seclusion door window. Staff was able to observe what resident was doing from the mirror inside the seclusion room. Resident was observed gesturing what appeared to be using the pen on her arm to possibly self-harm. Staff (ratio 2:1) entered the seclusion room. Licensing Specialist observed resident attempting to climb the wall in an effort of not giving staff the pen. Staff was able to retrieve the pen and closed the door.

Resident was then observed removing her sweatshirt and tying it around her neck. Staff (2:1) re-entered the seclusion room to remove the sweatshirt. Licensing Specialist observed a female staff member (3:1) enter the seclusion room to assist with removing the resident's sweatshirt. The sweatshirt was removed, and resident was provided with what appeared to be a t-shirt. During staff efforts of removing the pen and sweatshirt, resident was observed being aggressive toward staff and not complying with directives.

Licensing Specialist heard resident state on different occasions "I don't want to be here anymore." Resident was observed trying to exit out of the seclusion room, hitting the wall closed fist, yelling at and pushing staff. When the female staff member tried to assess resident's hand, she refused to let the female staff look at her hand after several attempts. Resident was observed standing in the doorway of the seclusion room talking with staff (4:1) before leaving the seclusion room.

Mr. White informed Licensing Specialist that that resident went to AR Children's Hospital to have her hand evaluated and transferred to Methodist Acute.

**Provider Comments:**

CCL Staff Signature :

Date: 3/16/2023



Provider Signature :

Date: 3/16/2023

