



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Date of Incident: 3/25/2023

Date Received by DCCECE: 3/27/2023

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Facility Type: Residential

Incident Type: Licensing

Report Description: Name: [REDACTED], DOB: 0 [REDACTED], Guardian: [REDACTED] - notified On 3/25/23, resident became dysregulated on the unit after a disagreement and began to verbally assault a staff member and hit her head on the wall. The staff member attempted to diffuse the situation by physically blocking resident from head banging and, in the process, resident physically attacked staff member by hitting and scratching her. A physical hold was initiated to maintain a safe environment. While in the hold, resident continued to attempt to assault staff by scratching, kicking and biting. RN and staff attempted to deescalate resident, but resident continued to attempt to hit her head on the floor, bite at and scratch staff. Because of continued self-harm and aggressive behavior, an emergency medication was administered. No injuries resulted from restraint. There is a small scratch and erythema on forehead from hitting her head on the wall before the restraint. Will continue to monitor for any deviations from baseline. Resident was placed in paper scrubs. Assault and self-harm precautions with constant line of sight were initiated, and clinical will follow up to determine an appropriate end date for the precautions.

Interim Action Narrative: Resident was placed in a physical hold due to physical aggression and emergency medication was administered. She was assessed by nursing. Resident was placed on assault and self-harm precautions, paper scrubs, and constant line of sight.

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Maltreatment Narrative:

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**Licensing Narrative: Licensing Specialist reviewed provider reported incident. Licensing Specialist will follow-up with facility on documentation and camera footage. 3/28/2023, Licensing Specialist reviewed camera footage. Resident is still on safety precautions. Licensing Specialist observed resident in paper scrubs. Licensing Specialist received the scheduled events for April 2023. Licensing Specialist reviewed restraint documentation.**



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## 521 Visit Compliance Report

**Licensee:** Perimeter of the Ozarks

**Facility Number:** 237

**Licensee Address:** 2466 SOUTH 48TH STREET  
SPRINGDALE AR 72766

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Rebecca Thomas

**Record Visit Date:** 3/28/2023

**Home Visit Date:** 3/28/2023

**Purpose of Visit:** Self Report Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Visit conducted from: 11:30 am to 1:00 pm

Census: 25

Licensing Specialist received a provider reported incident on 3/25/2023.

Licensing Specialist reviewed camera footage. Licensing Specialist observed resident fussing and walking around the milieu. Resident was observed banging her head on the wall with staff intervening and placed resident in a restraint. While in the restraint, resident was observed attempting to scratch, kick, bite, and head butt staff. Licensing Specialist observed resident's lips moving but there was not audio on the camera footage for Licensing Specialist to hear what was stated.

Ratio varied from 5:1, 4:1, and 3:1. Resident was restrained on her back and Licensing Specialist observed her breathing. Licensing Specialist observed resident moving her lower extremities and removing her socks. Staff attempted to release resident from the restraint three times in which she had to be placed back in a restraint.

Licensing Specialist observed the nurse on the phone and waiting. After a few minutes, Licensing Specialist observed the nurse walk to the nurse's station and come back with medication. The nurse was observed shaking up the medication and placing it in a needle. Resident was turned to the side and the medication was administered.

Staff was observed waiting a few minutes before releasing the resident from the restraint. Resident was observed laying in the floor before getting up without assistance and walking toward the comfort room.

**Provider Comments:**

CCL Staff Signature :

Date: 3/28/2023



Provider Signature :

Date: 3/28/2023