



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Date of Incident: 3/31/2023

Date Received by DCCECE: 3/31/2023

Facility Name: Neurorestorative Timber Ridge

Facility Number: 102

Facility Type: Residential

Incident Type: Licensing

Report Description: Client [REDACTED], DOB [REDACTED], [REDACTED] Foster Care, was not following instructions and became physically aggressive towards self and staff. Staff [REDACTED] used non-approved hold method. Staff [REDACTED] was suspended from shift. Her agency manager was notified. Guardian-DHS Case Worker notified. Child Licensing Agent (Clayton DeBoer) notified. [REDACTED] notified [REDACTED]. Disability Rights Center attempted notification but voicemail would not pick up.

Interim Action Narrative: Staff [REDACTED] was suspended pending investigation.

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Maltreatment Narrative:

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Licensing Narrative: Client [REDACTED], DOB [REDACTED], [REDACTED] Foster Care, was not following instructions and became physically aggressive towards self and staff. [REDACTED] used non-approved hold method. Staff ([REDACTED]) was suspended from shift. Her agency manager was notified. Guardian-DHS Case Worker notified. Child Licensing Agent (Clayton DeBoer) notified via phone call 3/31/23. [REDACTED]

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[REDACTED]. Email 4/3/23 stated that [REDACTED] had been screened out. Facility visited 4/4/23. Witness statements from [REDACTED], [REDACTED] and [REDACTED] reviewed. Witness statement from [REDACTED] states "[REDACTED] put his right arm behind his back extended up with his hand between his shoulder blades. Client continued to call names and yell. [REDACTED] pushed his head to the floor and said 'call me a bitch again'". Facility cited 109.1g, 905.4c and 905.4g. As to document sub-regulations: 109.1g: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children. 905.4c: The following disciplinary actions shall not be used: Lewd or obscene language. 905.4g: The following disciplinary actions shall not be used: Physical injury or threat of bodily harm. Staff [REDACTED] was immediately suspended after this incident and will no longer be scheduled to work for Timber Ridge.



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## 521 Visit Compliance Report

**Licensee:** Neurorestorative Timber Ridge

**Facility Number:** 102

**Licensee Address:** 15000 TIMBERRIDGE LANE  
BENTON AR 72019

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:** Robert McDaniel

**Record Visit Date:** 4/4/2023

**Home Visit Date:** 4/4/2023

**Purpose of Visit:** Self Report Visit

### Regulations Out of Compliance:

**Regulation Number:** 1. 109. 1 .g

**Regulation Description:** Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

**Findings Description:** Staff [REDACTED] was physically harmful during this incident.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulation Number:** 9. 905. 4 .c

**Regulation Description:** The following actions shall not be used, including as discipline:

**Findings Description:** Staff used lewd and obscene language during this incident.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulation Number:** 9. 905. 4 .g

**Regulation Description:** The following actions shall not be used, including as discipline:

**Findings Description:** Staff used physically harmful and threatening behavior during this incident.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulations Needing Technical Assistance:****Regulation Not Applicable:****Regulations Not Correctable:****Narrative:**

On 3/31/23, client [REDACTED], was not following instructions and became physically aggressive towards self and staff. Staff [REDACTED] used non-approved hold method. Staff [REDACTED] was suspended from shift. Her agency manager was notified. Guardian-DHS Case Worker notified. Child Licensing Agent (Clayton DeBoer) notified via phone call 3/31/23. [REDACTED] notified 3/31/23.

Facility visited 4/4/23. Witness statements from [REDACTED], [REDACTED] and [REDACTED] reviewed. Witness statement from [REDACTED] states "[REDACTED] put his right arm behind his back extended up with his hand between his shoulder blades. Client continued to call names and yell. [REDACTED] pushed his head to the floor and said 'call me a bitch again'".

Facility cited 109.1g, 905.4c and 905.4g. As to document sub-regulations:

109.1g: Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

905.4c: The following disciplinary actions shall not be used: Lewd or obscene language.

905.4g: The following disciplinary actions shall not be used: Physical injury or threat of bodily harm.

Staff [REDACTED] was immediately suspended after this incident and will no longer be scheduled to work for Timber Ridge.

**Provider Comments:**

CCL Staff Signature :

Date: 4/4/2023

A handwritten signature in black ink, appearing to be 'J. B. Smith'.

Provider Signature :

Date: 4/4/2023

A handwritten signature in black ink, appearing to be 'R. J. Smith'.