



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Date of Incident: 4/13/2023

Date Received by DCCECE: 4/13/2023

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Facility Type:

Incident Type: Licensing

Report Description: Residents Name/DOB: [REDACTED] Staff 1: [REDACTED]  
[REDACTED] Staff 2: [REDACTED] Date/Time of incident: 04/11/2023, approximately 1930 On  
4/13/23, it was reported by [REDACTED] that Staff 1 placed her into a physical hold in her  
bedroom, leaving scratch marks on right hand. Staff 2, witness, reported that no physical  
hold occurred. Due to the allegation, a [REDACTED] call was placed, and a report was taken and  
accepted (Ref # [REDACTED]). Staff 1 has been suspended, pending completion of state  
investigation. Immediate Actions Taken: Camera footage reviewed Statements provided  
Right hand assessed, captured, and documented by Nursing [REDACTED]  
called. (Report accepted, Ref # [REDACTED]) Staff 1 suspended pending completion of  
investigation Additional Information: Notified: Guardian: [REDACTED], (DHS) Cassie  
Sowder, CEO Annika Perry Therapist Felicia.Harris@dhs.arkansas.gov Kris Stewart &  
Reagan Stanford and Ashlyn Whelchel Disability Rights of AR Chelsea Vardell and Kendra  
Rice DHS Rebecca Thomas, Perimeter

Interim Action Narrative: [REDACTED] called and call accepted. Staff member [REDACTED] has been  
suspended, pending completion of investigation.

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Maltreatment Narrative:

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Licensing Narrative: Licensing Specialist was informed of this provider reported incident. 4/14/23- Program Coordinator contacted DCFS to determine the assigned investigator and was informed that the report was screened out. Facility visited 4/24/23 in response to self-report incident. Video reviewed from incident. One staff (reportedly [REDACTED]) is viewed standing in the hallway outside of the room in which the alleged incident took place. [REDACTED] does not leave the view of the room until [REDACTED] (A/O) exits. Video does not show what took place inside of the room. Client [REDACTED] (A/V) was interviewed today. Client stated that [REDACTED] "put her elbow in my back...grabbed my hand with her hand and pulled my arm tight". Client [REDACTED] stated that she was viewed by the nurse and pictures were taken of the bruise. DON Sarah Kroon consulted whom stated that client [REDACTED] is a self-harmer and had bruises on her arms but nothing during inspection after the incident that would indicate a recent bruise was inflicted. [REDACTED] was phoned today on speaker with CEO Cassie Sowder. When asked, [REDACTED] stated that at no time did she witness staff [REDACTED] put client [REDACTED] in a hold. [REDACTED] has been coached and re-educated on the importance of staff witnesses while in a client's room.



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## 521 Visit Compliance Report

**Licensee:** Perimeter of the Ozarks

**Facility Number:** 237

**Licensee Address:** 2466 SOUTH 48TH STREET  
SPRINGDALE AR 72766

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:**

**Record Visit Date:** 4/24/2023

**Home Visit Date:** 4/24/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Facility visited in response to self-report incident.

Video reviewed from incident. One staff (reportedly [REDACTED]) is viewed standing in the hallway outside of the room in which the alleged incident took place. [REDACTED] does not leave the view of the room until [REDACTED] (A/O) exits. Video does not show what took place inside of the room.

Client [REDACTED] (A/V) was interviewed today. Client stated that [REDACTED] "put her elbow in my back...grabbed my hand with her hand and pulled my arm tight". Client [REDACTED] stated that she was viewed by the nurse and pictures were taken of the bruise.

DON Sarah Kroon consulted whom stated that client [REDACTED] is a self-harmer and had bruises on her arms but nothing during inspection after the incident that would indicate a recent bruise was inflicted.

[REDACTED] was phoned today on speaker with CEO Cassie Sowder. When asked, [REDACTED] stated that at no time did she witness staff [REDACTED] put client [REDACTED] in a hold.

[REDACTED] has been coached and re-educated on the importance of staff witnesses while in a client's room.

**Provider Comments:**

CCL Staff Signature :

Date: 6/6/2023



Provider Signature :

Date: 6/6/2023

