



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 4/27/2023

Date Received by DCCECE: 4/27/2023

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Facility Type:

Incident Type: Dual

Report Description: CACD investigator Jennifer Harper informed Millcreek of an open investigation reported by an external entity. [REDACTED], Guardian Custody, DOB: [REDACTED]) reported that Millcreek staff members performed a personal body search on her while they were looking for contraband. During the search, an unnamed staff member rubbed her hand against [REDACTED] breast. The external investigation is ongoing. No determination has been made at the time of this report.

Interim Action Narrative:

Maltreatment Narrative: On 4/27/23 CACD investigator Jennifer Harper informed Millcreek of an open investigation reported by an external entity. Client [REDACTED] reported that Millcreek staff members performed a personal body search on her while they were looking for contraband. During

Licensing Narrative: On 4/27/23, CACD investigator Jennifer Harper informed Millcreek of an open investigation reported by an external entity. Client [REDACTED] reported that Millcreek staff members performed a personal body search on her while they were looking

for contraband. During the search, an unnamed staff member rubbed her hand against ■■■'s breast. Facility reports 4/27/23 that the external investigation is ongoing, and no determination has been made at the time of this report. Phone call made 4/27/23 to Chris Butler of Millcreek. CACD Investigator Jennifer Harper had visited the facility today. A/V disclosed that it was all female staff who performed the search. A/V did not provide a name of the A/O. Email sent to Jennifer Harper 4/27/23 who granted permission for licensing to visit the facility and provided snapshot and ref# of complaint. Licensing phoned Jennifer Harper 4/27/23. Ms. Harper stated that the A/V stated that nothing sexual took place during the search, but that she (A/V) did not agree with the search. Ms. Harper stated that an A/O could not be named as A/V stated that no one person searched her (A/V) more than any of the others present. Facility visited 5/1/23. 4 staff were present during the search, Nurse Dana Stephens and direct care staff Sheena Hampton, Mona Heard and Katakawia Lowe. Ms. Stephens was not working during today's visit. The other staff were all present and interviewed today. ■■■ stated that 4 female staff were present during search. ■■■ stated that she was searched. She stated that staff were looking for a "vape pen". ■■■ stated that she had removed all of her clothing but her shirt and bra. ■■■ stated that she was "definitely exposed" from the waist down. ■■■ stated that she did not feel staff had done anything inappropriate during the search. Staff Katakawia Lowe interviewed. Ms. L stated that ■■■ had a shirt on that extended down to just above her knee. Ms. L stated that ■■■ was not asked to pull down her panties, just her pants, but pulled down her panties with her pants. Staff Mona Heard interviewed. Ms. H stated that ■■■ had on a shirt that covered her privates, and that ■■■ was never exposed. Ms. H stated that ■■■ was not asked to pull down her panties, just her pants, but pulled down her panties with her pants. Sheena Hampton interviewed. Ms. H stated that GR had a shirt on which covered just above her knees. Ms. H stated that at no time was ■■■ exposed. Ms. H stated that GR was not asked to pull down her panties, just her pants, but pulled down her panties with her pants. Facility Risk Mgmt. Chris Butler consulted who stated that is not facility policy that undergarments be removed during searched. No persons interviewed today indicated that ■■■ was asked to remove her panties. Campus wide in-service training on client search procedures initiated and ongoing at this time as a precautionary measure. Licensing is not prepared to make a finding as of 5/1/23. Received notification 6/6/23 that maltreatment complaint was unfounded. 521 unfounded notification sent to Millcreek 6/6/23.



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE
FORDYCE AR 71742

Licensing Specialist: Clayton DeBoer

Person In Charge: Chris Butler

Record Visit Date: 5/1/2023

Home Visit Date: 5/1/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

On 4/27/23, CACD investigator Jennifer Harper informed Millcreek of an open investigation reported by an external entity. Client [REDACTED] reported that Millcreek staff members performed a personal body search on her

while they were looking for contraband. During the search, an unnamed staff member rubbed her hand against ■■■'s breast. Facility reports 4/27/23 that the external investigation is ongoing, and no determination has been made at the time of this report.

Facility visited 5/1/23. 4 staff were present during the search, Nurse Dana Stephens and direct care staff Sheena Hampton, Mona Heard and Katakawia Lowe. Ms. Stephens was not working during today's visit. The other staff were all present and interviewed today. Client ■■■ interviewed today.

GR stated that 4 female staff were present during search. ■■■ stated that she was searched. She stated that staff were looking for a "vape pen". ■■■ stated that she had removed all of her clothing but her shirt and bra. ■■■ stated that she was "definitely exposed" from the waist down. ■■■ stated that she did not feel staff had done anything inappropriate during the search.

Staff Katakawia Lowe interviewed. Ms. L stated that ■■■ had a shirt on that extended down to just above her knee. Ms. L stated that ■■■ was not asked to pull down her panties, just her pants, but pulled down her panties with her pants.

Staff Mona Heard interviewed. Ms. H stated that ■■■ had on a shirt that covered her privates, and that ■■■ was never exposed. Ms. H stated that ■■■ was not asked to pull down her panties, just her pants, but pulled down her panties with her pants.

Sheena Hampton interviewed. Ms. H stated that ■■■ had a shirt on which covered just above her knees. Ms. H stated that at no time was ■■■ exposed. Ms. H stated that ■■■ was not asked to pull down her panties, just her pants, but pulled down her panties with her pants.

Facility Risk Mgmt. Chris Butler consulted who stated that is not facility policy that undergarments be removed during searches. No persons interviewed today indicated that ■■■ was asked to remove her panties. Campus wide in-service training on client search procedures initiated and ongoing at this time as a precautionary measure.

Licensing is not prepared to make a finding as of 5/1/23.

Provider Comments:

CCL Staff Signature :

Date: 6/15/2023



Provider Signature :

Date: 6/15/2023





Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE
FORDYCE AR 71742

Licensing Specialist: Clayton DeBoer

Person In Charge: Chris Butler

Record Visit Date: 6/6/2023

Home Visit Date: 6/6/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

The licensing complaint regarding case 014193 has been closed as unfounded.

Provider Comments:

CCL Staff Signature :

Date: 7/31/2023



Provider Signature :

Date: 7/31/2023