



**Division of Child Care & Early Childhood Education**  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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### Notice of Serious Incident

Date of Incident: 5/30/2023

Date Received by DCCECE: 5/30/2023

Facility Name: Little Creek Behavioral Health

Facility Number: 255

Facility Type:

Incident Type: Dual

Report Description: On 05.30.23, [REDACTED]-DFPS, DOB: [REDACTED], reported to the nursing department that one staff member-[REDACTED] physically pushed her against the wall and pulled her hair. Another [REDACTED] choked her while attempting to take a spray bottle from her. A camera review was conducted for the incident; [REDACTED] was not a witness on the camera choking the resident at all. However, the administration could see the push from the staff-[REDACTED] [REDACTED] did not have any bruises or injuries. Little Creek will have both staff members retrained in Handle with care techniques and verbal de-escalations on 06.01.23. The incident was called into the child abuse hotline for Arkansas and submitted online for the state of Texas. The report was not accepted on [REDACTED]a for pushing or pulling the resident hair but accepted on [REDACTED]for the alleged choking. Referral number [REDACTED]

Interim Action Narrative:

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Maltreatment Narrative: The incident was called into the child abuse hotline for Arkansas and submitted online for the state of Texas. The report was not accepted on [REDACTED] for pushing or pulling the resident hair but accepted on [REDACTED] for the alleged choking. Referral number 2

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Licensing Narrative: Licensing received report 5/31/23 that on 05/30/23 client [REDACTED] reported to the nursing department that one staff member- [REDACTED] physically pushed her against the wall and pulled her hair. Another [REDACTED] choked her while attempting to take a spray bottle from her. A camera review was conducted for the incident; [REDACTED] was not a witness on the camera choking the resident at all. However, the administration could see the push from the staff- [REDACTED]. [REDACTED] did not have any bruises or injuries. Little Creek will have both staff members retrained in Handle with care techniques and verbal de-escalations on 06.01.23. The incident was called into the child abuse hotline for Arkansas and submitted online for the state of Texas. The report was not accepted on [REDACTED] for pushing or pulling the resident hair but accepted on [REDACTED] for the alleged choking. Referral number [REDACTED]. Email sent to facility 6/1/23 to save camera footage of this incident. 6/1/2023- Program Coordinator called the investigator and received permission to contact the agency. Facility visited 6/1/23 and video reviewed of incident which occurred in a classroom. Client [REDACTED] seen approaching desk at the front of the classroom. A bottle of cleaning product was on the desk. A teacher is seen behind the desk. [REDACTED] grabs the cleaning product and what appears to be a rag and begins to clean a board on the wall. Staff [REDACTED] is seen observing [REDACTED] do this for around 1 minute and does not intervene. Another staff, [REDACTED], is seen entering the classroom as to get the bottle from [REDACTED]. Staff [REDACTED] is observed pushing [REDACTED] against the wall. The push seemed to be a light shove but was done in an unprofessional manner. Little Creek Risk Mgmt. Jlynn Perkins consulted who stated that the shove was not in accordance with the "Handle with Care" protocol utilized by the facility. [REDACTED] is seen throwing a chair. Staff [REDACTED] assisted at this time with what appears to be a two person hold on each of [REDACTED]'s arms. The door to the classroom opens which at this time blocks camera view [REDACTED] and [REDACTED], staff [REDACTED] being in view at this time. Other staff enter the classroom. [REDACTED] seems to calm down without further incident. [REDACTED] is seen walking from behind the open door and does not appear injured or is heard complaining of injury. [REDACTED] interviewed during today's visit. [REDACTED] stated that [REDACTED] "choked" her. When asked to describe this [REDACTED] indicated this happened with one hand. [REDACTED] did not elaborate on this incident when given the chance. Client [REDACTED] was interviewed during today's visit. [REDACTED] stated that she witnessed this incident, including when [REDACTED] was behind the door with [REDACTED]. When asked, [REDACTED] stated that at no time did she see [REDACTED] choke [REDACTED]. [REDACTED] stated that she has never seen [REDACTED] physically aggressive towards a client. Facility cited 109.1g for [REDACTED] shoving client [REDACTED] 907.2 for staff [REDACTED] not intervening when client [REDACTED] had the cleaning product, and 910.1 for the cleaning product being easily accessible to client [REDACTED]. As to document sub-regulation 109.1(g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children. Licensing submitted a report to the Child Abuse Hotline on 6/1/23 regarding the initially screened out portion of this incident involving A/O [REDACTED]. Ref# [REDACTED]. Received email from Child Abuse Hotline 6/1/23 as follows: The referral was not accepted for investigation and was documented only due to: Does not meet criteria set forth in Child Maltreatment Laws for Child Abuse or Neglect.



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## 521 Visit Compliance Report

**Licensee:** Little Creek Behavioral Health

**Facility Number:** 255

**Licensee Address:** 161 SKUNK HOLLOW  
CONWAY AR 72032

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:** Jlynn Price

**Record Visit Date:** 6/1/2023

**Home Visit Date:** 6/1/2023

**Purpose of Visit:** Complaint Visit

### Regulations Out of Compliance:

**Regulation Number:** 1. 109. 1 .g

**Regulation Description:** Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

**Findings Description:** Staff [REDACTED] is seen shoving client [REDACTED]

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulation Number:** 9. 907. 2

**Regulation Description:** Child caring staff shall be responsible for providing the level of supervision, care, and treatment necessary to ensure the safety and well-being of each child at the facility, taking into account the child's age, individual differences and abilities, surrounding circumstances, hazards and risks.

**Findings Description:** Staff [REDACTED] did not initially intervene when client [REDACTED] got the cleaning product.

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulation Number:** 9. 910. 1

**Regulation Description:** The grounds of the facility shall be kept clean and free of safety hazards.

**Findings Description:** The cleaning product was easily accessible to client [REDACTED]

**Action Due Date:**

**Action Due Description:**

**Comply Date:**

**Sub Regulation Description:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Licensing received report 5/31/23 that on 05/30/23 client [REDACTED] reported to the nursing department that one staff member-[REDACTED] physically pushed her against the wall and pulled her hair. [REDACTED] also reported that during the incident another staff, [REDACTED], choked her while attempting to take a spray bottle from her.

Facility visited 6/1/23 and video reviewed of incident which occurred in a classroom. Client [REDACTED] is seen approaching desk at the front of the classroom. A bottle of cleaning product was on the desk. A teacher is seen behind the desk. [REDACTED] grabs the cleaning product and what appears to be a rag and begins to clean a board on the wall. Staff [REDACTED] is seen observing [REDACTED] do this for around 1 minute and does not intervene. Another staff, [REDACTED] is seen entering the classroom as to get the bottle from [REDACTED]. Staff [REDACTED] is observed pushing [REDACTED] against the wall. The push seemed to be a light shove but was done in an unprofessional manner. Little Creek Risk Mgmt. Jlynn Perkins consulted who stated that the shove was not in accordance with the "Handle with Care" protocol utilized by the facility. [REDACTED] is seen throwing a chair. Staff [REDACTED] assisted at this time with what appears to be a two person hold on each of [REDACTED]'s arms. The door to the classroom opens which at this time blocks camera view of [REDACTED] and [REDACTED], staff [REDACTED] being in view at this time. Other staff enter the classroom. [REDACTED] seems to calm down without further incident. [REDACTED] is seen walking from behind the open door and does not appear injured or is heard complaining of injury.

[REDACTED] interviewed during today's visit. [REDACTED] stated that [REDACTED] "choked" her. When asked to describe this [REDACTED] indicated this happened with one hand. [REDACTED] did not elaborate on this incident when given the chance.

Client [REDACTED] was interviewed during today's visit. [REDACTED] stated that she witnessed this incident, including when '[REDACTED]' was behind the door with [REDACTED]. When asked, [REDACTED] stated that at no time did she see [REDACTED] choke [REDACTED]. [REDACTED] stated that she has never seen [REDACTED] be physically aggressive towards a client.

Facility cited 109.1g for [REDACTED] shoving client [REDACTED], 907.2 for staff [REDACTED] not intervening when client [REDACTED] had the cleaning product, and 910.1 for the cleaning product being easily accessible to client [REDACTED]. As to document sub-regulation 109.1(g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children.

**Provider Comments:**

CCL Staff Signature :

Date: 6/7/2023



Provider Signature :

Date: 6/7/2023

