



Division of Child Care & Early Childhood Education  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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## Notice of Serious Incident

Date of Incident: 6/27/2023

Date Received by DCCECE: Elizabeth Mitchell Centers

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: I wanted to inform you of an incident that occurred at The Centers (EMAC) on 6/27/2023. On 6/27/2023, DCFS Investigator, Fiera Stewart, came to EMAC to investigate an accepted [REDACTED] call involving Centers? client, [REDACTED], DOB: [REDACTED]). To Centers? knowledge, the allegations from the [REDACTED] call are as follows: supervision, treatment, and medical concerns regarding [REDACTED]. The Centers was not aware of the [REDACTED] call until Investigator Stewart arrived on campus. As always, please do not hesitate to contact me if you need any additional information.

Interim Action Narrative:

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Maltreatment Narrative: The alleged offenders are staff members at Centers; [REDACTED], therapist, early ? mid 40?s and other staff, names and ages unknown. [REDACTED] is [REDACTED] therapist, but she doesn?t appear to have any set boundaries and seems to have more than a doctor/patient relationship. [REDACTED] wanted the parents to take [REDACTED] off her birth control, as [REDACTED] had gained about 30 pounds since being there and [REDACTED] had been told it could be due to the birth control. [REDACTED] said that [REDACTED] didn?t want to be on it, and she tried to get mom to send her to job corp. The parents refused to take her off the birth control or send her to job corp, as they believed the weight gain was from being given the various medications she had been prescribed while at Centers; that seemed to upset [REDACTED]. She was prescribed medications for sleep; they were asked to document everything; however they aren?t doing so; didn?t document any sleep issues she had, just prescribed medication to her and gave it to her. She was prescribed [REDACTED] [REDACTED] [REDACTED] [REDACTED]

and [REDACTED] and didn't document why she needed the medications. The head nurse was spoken with and they were able to stop all the medications; unknown what doctor prescribed the medications or anything, but from what is understood, they were prescribed to her. Also back in May, several of the girls at the facility were piercing their noses; mom went to get [REDACTED] for a dental appointment and her nose was infected from the piercing. The parents tried to find out how she got the piercing from staff; staff had to go back and watch the tape; [REDACTED] went to her cubby, picked up a brush and went to the bathroom and came out hiding her nose. There were staff members present when this was going on, but none of them went to check on the girls to see what was going on, or anything; didn't make them take it out or anything. [REDACTED] went to the bathroom, hiding in the bathroom and then came out, hiding her nose. Staff allegedly figured out what they were doing but didn't stop them. When the facility was contacted, no one had documented anything and they didn't contact the parents; there is video of staff just sitting there, not getting up to see what was happening or anything. The parents contacted staff at Centers, but the person that was trying to figure everything out, was let go. [REDACTED] said she was cleaning it with alcohol, but from what is understood, they don't have access to alcohol or anything. Staff isn't checking the girls after they've been on outings; they're bring in various things when they're on outings. Staff also isn't documenting what they're saying. One staff member was trying to coax [REDACTED] into letting them adopt her and stuff like that.

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Licensing Narrative: 6/29/2023-Program Coordinator spoke to the assigned investigators supervisor as the investigator is out of the office for the next several days. The supervisor granted permission for licensing to contact the agency and reported that the alleged offender is [REDACTED] who is a therapist at the facility. The program coordinator reached out to the facility to request an ICA for this staff. Further information was received and the ICA is being placed on hold for this time. Communication with DCFS and the facility are ongoing with a planned visit to the facility tomorrow 6/30/2023. 6/30/2023, Licensing Specialist spoke with DON and Compliance Officer in regards to the nose piercings. Licensing Specialist requested a copy of the nurse's notes. 7/6/2023, Licensing Specialist received the nursing note regarding the nose piercing. 7/28/2023, Licensing Specialist contacted investigator via email for an update. Licensing Specialist informed case unfounded/unsubstantiated.



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## 521 Visit Compliance Report

**Licensee:** Elizabeth Mitchell Centers

**Facility Number:** 157

**Licensee Address:** 6501 WEST 12TH STREET  
LITTLE ROCK AR 72204

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Eric Knowles

**Record Visit Date:** 6/30/2023

**Home Visit Date:** 6/30/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Time of visit: 9:45 am to 10:00 am

Census: 32

Licensing Specialist received a complaint on 6/27/2023, ELS Case #014931.

Licensing Specialist spoke with Mr. Eric, Compliance Officer and Ms. Victoria, Director of Nursing. Licensing Specialist inquired about the residents involved in the reported nose piercings. Ms. Victoria informed Licensing Specialist it was reported that the residents were using teeth from their combs to pierce their noses. Ms. Victoria also reported that it was three (3) to four (4) residents involved in the nose piercings.

Ms. Victoria informed Licensing Specialist that all residents were assessed, no infection was reported, the provider/doctor was notified, and triple antibiotic ointment was administered. Licensing Specialist was informed that the triple antibiotic ointment is on the standing order medication list.

Licensing Specialist is not prepared to leave a finding at this time.

**Provider Comments:**

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023



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## 521 Visit Compliance Report

**Licensee:** Elizabeth Mitchell Centers

**Facility Number:** 157

**Licensee Address:** 6501 W 12TH ST  
LITTLE ROCK AR 72204-1511

**Licensing Specialist:** Kendra Rice

**Person In Charge:** Eric Knowles

**Record Visit Date:** 7/28/2023

**Home Visit Date:** 7/28/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

No in-person licensing visit completed on 7/28/2023.

Licensing received a complaint on 6/29/2023 for ELS Case #014931.

This complaint has been unfounded by licensing.

**Provider Comments:**

CCL Staff Signature :

Date: 9/18/2023

A handwritten signature in black ink, appearing to be 'K. Brown', written over a faint horizontal line.

Provider Signature :

Date: 9/18/2023