



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 6/29/2023

Date Received by DCCECE: Elizabeth Mitchell Centers

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: I wanted to inform you of an incident that took place at The Centers (EMCC) on 6/29/2023. On 6/29/2023, client [REDACTED], DOB: [REDACTED] reported a staff member, [REDACTED], had pinched his arm. Centers' medical personnel assessed [REDACTED] and noted a bruise to his right upper arm. There was no skin broken and [REDACTED] did not require any medical treatment because of this incident. Centers' staff reported this incident to the [REDACTED], and the alleged allegations were accepted (Referral # [REDACTED] [REDACTED] guardian was notified about this incident. [REDACTED] is a private placement at The Centers. [REDACTED] was suspended and will remain suspended until the completion of the [REDACTED] investigation. As always, please do not hesitate to contact me if you need any additional information.

Interim Action Narrative: [REDACTED] was suspended pending the investigation outcome.

Maltreatment Narrative: Resident reported that staff member pinched his arm. 8/14/2023, Licensing Specialist informed case found unsubstantiated.

Licensing Narrative: Licensing Specialist reviewed complaint for licensing concerns. 7/5/2023, Licensing Specialist will inquire on who the investigator is for this incident. Licensing Specialist will schedule to review camera footage. Licensing Specialist will reach

out to Investigator Harp for permission to contact the facility. Licensing Specialist reviewed camera footage. 7/7/2023, Licensing Specialist followed-up with Investigator Harp for permission to contact the facility. Licensing Specialist received permission to contact the facility. 7/31/2023, Licensing Specialist contacted investigator via email for an update. Licensing Specialist informed investigator to contact Director of Risk Management to obtain contact information on the staff member involved. Case is still pending. 8/14/2023, Licensing Specialist reached to Investigator Harp for an update. Investigator Harp informed Licensing Specialist case was closed. Licensing Specialist inquired if staff member would be returning to work.



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 WEST 12TH STREET
LITTLE ROCK AR 72204

Licensing Specialist: Kendra Rice

Person In Charge: Eric Knowles

Record Visit Date: 7/5/2023

Home Visit Date: 7/5/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 1:30 pm to 3:00 pm

Census: 29

Licensing Specialist received a complaint on 6/29/2023, ELS Case #014974.

Licensing Specialist reviewed camera footage for ELS Case #014974 at EMCC. Licensing Specialist observed ratio 2:1. Resident was observed throwing pillows at staff and walking around South Dorm common area. Licensing Specialist observed staff members ([REDACTED] and [REDACTED]) blocking pillows that the resident was throwing. Licensing Specialist observed [REDACTED] on her cell phone what appeared to be texting and smiling while the resident was throwing pillows.

The camera view was dark so Licensing Specialist could not review when [REDACTED] and resident was in the corner on the furniture in the common area. Licensing Specialist observed [REDACTED] walk away from the resident and him rubbing his arm. Licensing Specialist observed another staff member enter the South Dorm and escorted the resident off the dorm.

Resident was observed sitting in the common area of all the dorms, ratio 3:1. Licensing Specialist observed resident rubbing and picking at his arm. The nurse was observed taking pictures of the resident's arm, ratio 2:1.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023





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Record Visit Date: 8/14/2023

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Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit completed on 8/14/2023.

Licensing received a complaint on 7/3/2023 for ELS Case #014974.

This complaint has been unfounded by licensing.

Provider Comments:

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023