



**Division of Child Care & Early Childhood Education**  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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## Notice of Serious Incident

**Date of Incident: 5/10/2023**

**Date Received by DCCECE: 5/18/2023**

**Facility Name: Perimeter of the Ozarks**

**Facility Number: 237**

**Facility Type:**

**Incident Type: Licensing**

**Report Description:** The Springdale Police Department called to report they are concerned about Perimeter of the Ozarks. Licensing was informed that last weekend during an elopement, the resident was located and staff refused to come to the hospital to pick up the resident. After threatening the staff with a citation, 2 to 3 hours later, the staff from Perimeter of the Ozarks showed up at the hospital. The police Captain stated his officers were told by Perimeter staff that once a resident runs away, they are no longer responsible for them. The Captain was also concerned about the length of time it takes Perimeter staff to let them into the facility when they respond to a call.

**Interim Action Narrative:**

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**Maltreatment Narrative:**

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**Licensing Narrative:** 5/18/2023- Licensing requested the facility policy regarding what steps the facility takes when a resident elopes. 5/24/2023- Licensing visited the facility and discussed the complaint. The facility reports that the CEO has reached out to the Springdale Police Department and resolved the issues. The CEO has provided the Police

Captain with her direct phone number in the event the department can not reach staff when calling the facility's main phone line. The CEO has also stated that the staff will be retrained on the facility's procedures on bringing a resident who has eloped from the facility back to the building once they have been deemed safe to do so by either the police department or hospital physician.



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## 521 Visit Compliance Report

**Licensee:** Perimeter of the Ozarks

**Facility Number:** 237

**Licensee Address:** 2466 SOUTH 48TH STREET  
SPRINGDALE AR 72766

**Licensing Specialist:** Chelsea Vardell

**Person In Charge:**

**Record Visit Date:** 5/24/2023

**Home Visit Date:** 5/24/2023

**Purpose of Visit:** Complaint Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Licensing visited the facility and discussed a complaint received on 5/18/2023.

The facility reports that the CEO has reached out to the Springdale Police Department and resolved the issues. The CEO has provided the Police Captain with her direct phone number in the event the department cannot reach staff when calling the facility's main phone line. The CEO has also stated that the staff will be retrained on the facility's procedures on bringing a resident who has eloped from the facility back to the building once they have been deemed safe to do so by either the police department or hospital physician.

The Program Coordinator discussed how this complaint along with the facility's recent citations for failing to report an open maltreatment investigation and non-compliance with the CAA will be discussed at the next board meeting on 6/28/2023. The Program Coordinator encouraged the CEO to ensure someone from the facility will be present at the CWARB meeting to discuss the incidents and the steps they are taking to correct any deficiencies with the Minimum Licensing Standards.

**Provider Comments:**

CCL Staff Signature :

Date: 6/6/2023

Provider Signature :

Date: 6/6/2023