



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 5/23/2023

Date Received by DCCECE: 6/2/2023

Facility Name: Perimeter of the Ozarks

Facility Number: 237

Incident Type: Dual

Report Description: Name: [REDACTED] On 6/1/23, we received a call from Arkansas State Police that they wanted to come in and interview [REDACTED] about an allegation that was made, but no further detail was provided at that time. Today, 6/2/23, Cassandra Sowder (CEO) spoke with State Police and was able to determine that the allegation was made against [REDACTED] in relation to a physical restraint that occurred with [REDACTED] on 5/23/23. [REDACTED] alleged that during a restraint involving [REDACTED] there was a moment where she "couldn't breathe." Per internal policy, the restraint in question was reviewed by Sarah Kroon, DON. After reviewing the video, it appears that a physical restraint occurred involving the staff in question. Corrective Action: Continue to review all restraints as they occur. Retrain all staff and residents about the appropriate reporting process and who their advocate is. [REDACTED] has been suspended until completion of investigation. Parties notified of event: Stephanie Gonzalez, Caseworker (TX-DHS) Cassie Sowder, CEO Art Hickman, Regional CEO Rebecca Thomas, VP Clinical Training Jill Shrader, VP Risk Compliance/Quality Annika Perry, MSW - Therapist Edison Sullivan ? Clinical Director Kris Stewart, Reagan Stanford, and Ashlyn Whelchel (Disability Rights of AR) Chelsea Vardell, Linda White, and Kendra Rice, DHS

Interim Action Narrative: AO has been suspended pending the results of the investigation.

Maltreatment Narrative: AV is [REDACTED], who is in the Texas foster care system and currently in care at Perimeter of the Ozarks in Springdale. On 5/23/2023, at 2:43 AM,

Av was attempting to activate the fire alarms at the facility so she could elope from the facility. Staff tried to stop her. She threatened to assault staff. She attacked a nurse and other staff members. She had to be restrained. She was redirected multiple times, but she continued to assault staff. Staff spoke to a doctor, who authorized her to have "emergency medication." Once the emergency medication was administered, she was able to calm down and go to bed. On 5/24/2023, she was involved in another incident and had to be separated from a peer. She again became violent with staff and was once again restrained. She received medication again to calm her down. Speaking about the incidents later, [REDACTED] said that she was restrained by only male staff. She said that when they restrained her on 5/23/2023, they choked her with a sweater, and she could not breathe. She said the restraint left bruises on her knees and arms.

Licensing Narrative: 6/2/2023, Licensing Specialist received documentation regarding this complaint. 6/5/2023, Licensing received permission to contact the facility 6/6/2023, Licensing Specialist visited the facility and watched camera footage. 6/15/2023, Licensing Specialist informed maltreatment was closed.



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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Kendra Rice

Person In Charge: Sarah Kroon

Record Visit Date: 6/6/2023

Home Visit Date: 6/6/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 2:00pm to 2:15pm

Census: 29

Licensing Specialist received a complaint of maltreatment on 6/2/2003.

Walking to the camera room, Licensing Specialists observed a resident and staff member (1:1) in the comfort room. Licensing Specialists reviewed camera footage of incident that took place on 5/23/2023.

Licensing Specialists observed residents trying to assist resident [REDACTED] who was being restrained. Video footage timeframe was from 12:23 am to 12:46 am. Licensing Specialists observed resident trying to get out of her physical restraints and resident resisting the physical restraints.

No licensing concerns were observed during the physical restraints. Licensing Specialist Rice reviewed documentation of the physical restraints that were ordered by the medical provider.

Licensing Specialists are not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 6/15/2023



Provider Signature :

Date: 6/15/2023





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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Kendra Rice

Person In Charge: Sarah Kroon

Record Visit Date: 6/16/2023

Home Visit Date: 6/16/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit completed on 6/16/2023.

Licensing received a complaint on 5/23/2023.

Licensing complaint regarding ELS Case #014661 has been closed as unfounded.

Provider Comments:

CCL Staff Signature :

Date: 7/31/2023



Provider Signature :

Date: 7/31/2023