



Division of Child Care & Early Childhood Education

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

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521 Visit Compliance Report

Licensee: Perimeter of the Ozarks

Facility Number: 237

Licensee Address: 2466 SOUTH 48TH STREET
SPRINGDALE AR 72766

Licensing Specialist: Chelsea Vardell

Person In Charge: Cassondra Sowder

Record Visit Date: 5/24/2023

Home Visit Date: 5/24/2023

Purpose of Visit: Monitor Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Regulation Number: 9. 907. 6

Regulation Description: Supervision during sleeping hours shall include a visual check on each child at least every thirty (30) minutes.

Findings Description: Night shift staff on the Orange Unit 5/22/2023 were not conducting visual checks on the residents a minimum of every thirty minutes.

Action Due Date: 6/2/2023

Action Due Description: Please ensure that both staff are retrained on appropriate supervision and visual checks on residents during sleeping hours.

Comply Date:

Sub Regulation Description:

Narrative:

The Program Coordinator conducted a camera review of overnight staff on the Green and Orange Unit during the following times:

Green

1:00AM-1:43AM- Staff can be seen conducting bed checks within ten minutes or less on multiple occasions.

Orange

3:17AM-5:30AM- Staff completed checks at 3:17AM, 3:32AM, 3:59AM, 4:38AM, and 5:30AM. The lapse of thirty minutes or more between nightly visual check of the residents is a violation of the Minimum Licensing standards. The facility will be cited for 907.6. Please ensure the staff ([REDACTED] and [REDACTED]) are retrained on appropriate supervision during sleeping hours. Please send documentation of the retraining to the licensing unit upon completion with the staff.

While walking through a unit, a resident reported that the facility is also not addressing the resident's concerns. When asked what the residents do to report their grievances, the resident reported that they put them in the grievance box, but the box is full, and nobody is reading them. The Program Coordinator had the CEO show the coordinator the grievance box which was visibly full. The CEO did not have a key to the box, staff did not have a key to the box, and maintenance was unsure if any of the multiple keys he has would open the box. The Program Coordinator discussed the importance of hearing the residents' grievances and encouraged the facility to block off the box if they do not intent to use it. The CEO reports that she will inform the staff and residents of a different process in which staff take the grievances directly to the therapists or CEO's mailbox for review.

Provider Comments:

CCL Staff Signature :

Date: 6/6/2023

Provider Signature :

Date: 6/6/2023

