



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 5/19/2023

Date Received by DCCECE: 5/22/2023

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: On 5.19.23 at 7:42pm, [REDACTED], WV Foster Care, was slapped on the left cheek by staff member [REDACTED]. A candy sucker had fallen to the ground and [REDACTED] attempted to pick it up. As he did, he was slapped by [REDACTED]. Nursing assessment reflected redness on the left cheek. The staff member was immediately placed on administrative leave and removed from the living unit by supervisory personnel. The incident was reported to the [REDACTED]. Reference number: [REDACTED] No return correspondence has been received, reflecting if the report was accepted for investigation. Based on the findings of the internal investigation, Millcreek will terminate the employment of [REDACTED]. Termination is scheduled for 05.22.23. As a follow-up, Zero Tolerance in-service training was conducted with employees of the living unit.

Interim Action Narrative: The staff member was immediately placed on administrative leave and removed from the living unit by supervisory personnel.

Maltreatment Narrative: The AV is [REDACTED]. The AO is [REDACTED] who is a staff member at Millcreek where the AV is currently housed. I reviewed video on 5/23/23 in which I saw Millcreek staff member [REDACTED] slap client [REDACTED]. Ref# [REDACTED] Received notification 7/24/23 that ref# [REDACTED] was unsubstantiated.

Licensing Narrative: On 5.19.23 at 7:42pm, client [REDACTED] was slapped on the left cheek by staff member [REDACTED]. A candy sucker had fallen to the ground and [REDACTED] attempted to pick it up. As he did, he was slapped by [REDACTED]. Nursing assessment reflected redness on the left cheek. The staff member was immediately placed on administrative leave and removed from the living unit by supervisory personnel. The incident was reported to the [REDACTED]. Reference number: [REDACTED] No return correspondence has been received, reflecting if the report was accepted for investigation. Based on the findings of the internal investigation, Millcreek will terminate the employment of [REDACTED]. Termination is scheduled for 05.22.23. As a follow-up, Zero Tolerance in-service training was conducted with employees of the living unit. Phone call made 5/22/23 to Chris Butler of Millcreek who stated there is video of this incident. Facility visited 5/23/23. Video reviewed of when incident took place. Client [REDACTED] is seen standing against a wall with staff [REDACTED] sitting in chair against the wall a few feet from client [REDACTED]. Client [REDACTED] appears to bend over to pick it up something that had fallen on the floor. Staff [REDACTED] is seen attempting to pick the item up at the same time. A brief struggle of who will retain the item seems to take place at which time staff [REDACTED] slaps client [REDACTED] in the face with her left hand. Other peers and staff in the hall seem to react as if something out of the ordinary had just happened. Facility cited 109.1g and 905.4g. Received notification 5/22/23 that the first [REDACTED] call for this incident was screened out. This incident was re-reported to the [REDACTED] 5/23/23 by Licensing Specialist Clayton DeBoer, ref# [REDACTED]. Received confirmation 5/24/23 that [REDACTED] call was accepted. Received notification 7/24/23 that ref# [REDACTED] was unsubstantiated.



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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE
FORDYCE AR 71742

Licensing Specialist: Clayton DeBoer

Person In Charge: Chris Butler

Record Visit Date: 5/23/2023

Home Visit Date: 5/23/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 9. 905. 4 .g

Regulation Description: The following actions shall not be used, including as discipline:

Findings Description: Staff [REDACTED] is seen slapping client [REDACTED].

Action Due Date:

Action Due Description:

Comply Date:

Sub Regulation Description:

Regulation Number: 1. 109. 1 .g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Findings Description: Staff [REDACTED] is seen slapping client [REDACTED].

Action Due Date:

Action Due Description:

Comply Date:

Sub Regulation Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited 5/23/23 in response to provider reported complaint that client [REDACTED] was slapped by staff [REDACTED]. Video reviewed of when incident took place. Client [REDACTED] is seen standing against a wall with staff [REDACTED] sitting in chair against the wall a few feet from client [REDACTED]. Client [REDACTED] appears to bend over to pick it up something that had fallen on the floor. Staff [REDACTED] is seen attempting to pick the item up at the same time. A brief struggle of who will retain the item seems to take place at which time staff [REDACTED] slaps client [REDACTED] in the face with her left hand. Other peers and staff in the hall seem to react as if something out of the ordinary had just happened.

Facility cited 109.1g. As to document sub-regulation g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children. Facility cited 905.4 g. As to document sub-regulation g) Physical injury or threat of bodily harm.

Staff [REDACTED] was terminated from Millcreek employment 5/22/23.

Provider Comments:

The employee involved in this incident completed all facility training and development and met the competency requirements to perform Millcreek's expected job functions and responsibilities. This incident reflects actions taken by the staff member when she acted on her own accord. She failed to follow facility expectations, policies, and procedures. Her failure to respond accordingly was a violation of company policy and subjected herself to disciplinary action that resulted in termination of employment and external reporting to the AR Child Abuse Hotline. There is no failure noted in any facility system, procedure, process, or practice. This incident further proves the facility practices are sufficient and effective to respond when an employee acts of their own accord and acts against facility policy.

CCL Staff Signature :

Date: 6/15/2023



Provider Signature :

Date: 6/15/2023





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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE
FORDYCE AR 71742

Licensing Specialist: Chelsea Vardell

Person In Charge:

Record Visit Date: 7/24/2023

Home Visit Date: 7/24/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Complaint case 014532 involving an incident that occurred on 5/19/2023 has been investigated by the PRLU and determined to be FOUNDED.

The facility was already previously visited on 5/23/2023 and cited for 109.1.g and 905.4.g regarding this case. The staff involved in the incident was terminated from employment on 5/22/2023.

Provider Comments:

CCL Staff Signature :

Date: 7/31/2023

Provider Signature :

Date: 7/31/2023