

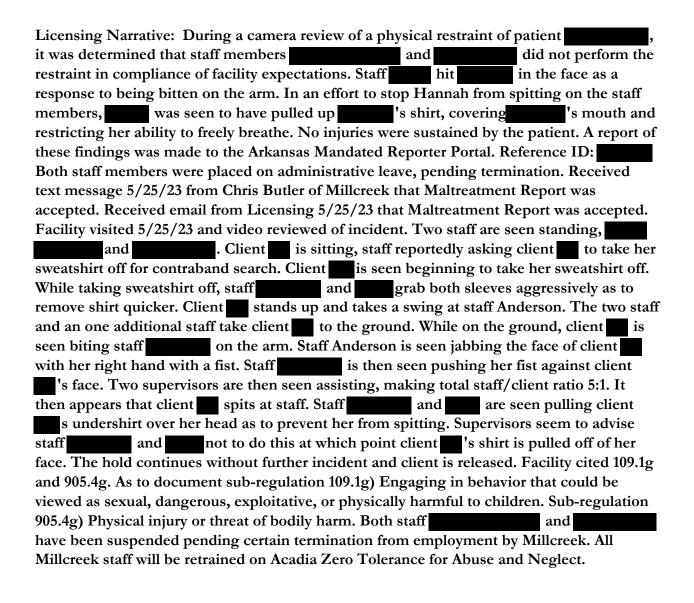
# **Division of Child Care & Early Childhood Education**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437 P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

·. 301.082.8330 1. 301.083.0000 1DD. 301.082.1330

## **Notice of Serious Incident**

Date of Incident: 5/24/2023
Date Received by DCCECE: 5/24/2023
Facility Name: Millcreek of Arkansas PRTF
Facility Number: 233
Facility Type:
Incident Type: Dual
Report Description: During a camera review of a physical restraint of patient  Custody of Arizona Department of Child Safety, DOB:  and  did not perform the restraint in  compliance of facility expectations. Staff  hit in the face as a response to  being bitten on the arm. In an effort to stop  was seen to have pulled up  's shirt, covering  's mouth and restricting  her ability to freely breathe. No injuries were sustained by the patient. A report of these  findings was made to the Arkansas Mandated Reporter Portal. Reference ID:  Staff members were placed on administrative leave, pending termination.
Interim Action Narrative: Staff involved were placed on administrative leave.
Maltreatment Narrative: The AV is . The AO is . The AO is . who is a staff member at Millcreek where the AV is currently housed. During a camera review of a physical restraint of patient , it was determined that staff members and





### **Division of Child Care & Early Childhood Education**

P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437

P: 501.508.8910 F: 501.683.6060 TDD: 501.682.1550

# 521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE

FORDYCE AR 71742

Licensing Specialist: Clayton DeBoer

Person In Charge: Chris Butler

Record Visit Date: 5/25/2023

Home Visit Date: 5/25/2023

Purpose of Visit: Complaint Visit

### Regulations Out of Compliance:

Regulation Number: 1. 109. 1 .g Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following: Findings Description: are seen aggressively pulling client 's shirt off, staff and striking client with a fist, and both staff and pulling client 's shirt over her head during a hold. **Action Due Date: Action Due Description: Comply Date: Sub Regulation Description:** Regulation Number: 9, 905, 4, g Regulation Description: The following actions shall not be used, including as discipline: Findings Description: Staff are seen aggressively pulling client 's shirt off, staff with a fist, and both staff and pulling client 's shirt over her head during a

hold.

Action Due Date:
Action Due Description:
Comply Date:
Sub Regulation Description:
Regulations Needing Technical Assistance:
Regulation Not Applicable:
Regulations Not Correctable:
Narrative:
Facility visited 5/25/23 and video reviewed of facility reported maltreatment incident. Facility reported this incident to the Child Abuse Hotline. Two staff are seen standing, and and client is sitting, staff reportedly asking client to take her sweatshirt off for contraband search. Client is seen beginning to take her sweatshirt off. While taking sweatshirt off, staff and one additional staff take client to the ground. While on the ground, client is seen biting staff on the arm. Staff is seen jabbing the face of client with her right hand with a fist. Staff is then seen pushing her fist against client is spits at staff. Staff and are seen pulling client is undershirt over her head as to prevent her from spitting. Supervisors seem to advise staff and is released.
Facility cited 109.1g and 905.4g. As to document sub-regulation 109.1g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children. Sub-regulation 905.4g) Physical injury or threat of bodily

### **Provider Comments:**

harm. Both staff

The employees involved in this incident completed all facility training and development and met the competency requirements to perform Millcreek's expected job functions and responsibilities. This incident reflects actions taken by the staff members when they acted on their own accord. They failed to follow facility expectations, policies, and procedures. Their failure to respond accordingly was a violation of company policy and subjected them to disciplinary action that resulted in termination of employment and external reporting to the AR Child Abuse Hotline. There is no failure noted in any facility system, procedure, process, or practice. This incident further proves the

have been suspended pending certain termination from employment by

and

Millcreek. All Millcreek staff will be retrained on Acadia Zero Tolerance for Abuse and Neglect.

facility practices are sufficient and effective to respond when an employee acts of their own accord and acts against facility policy. As a precaution, a campus wide in-service of the ACADIA ZERO TOLERANCE Policy concerning Patient Abuse and Neglect is currently in progress.

CCL Staff Signature : Date: 6/15/2023

Provider Signature: