



**Division of Child Care & Early Childhood Education**  
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437  
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

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## Notice of Serious Incident

Date of Incident: 7/29/2023

Date Received by DCCECE: Millcreek of Arkansas PRTF

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Licensing

Report Description: [REDACTED] was sent to Dallas County Medical Center ER for assessment following a physical confrontation he initiated with a peer. He was assessed for concussion and diagnosed with two fractured teeth. He was released to return to the facility with orders to follow up with a dentist. Dental appointment is scheduled for Wednesday, August 2nd. [REDACTED] returned to a different living unit, in order to separate him from the peers involved in the confrontation.

Interim Action Narrative:

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Maltreatment Narrative:

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Licensing Narrative: Licensing received incident report 7/31/23 that on 7/29/23 client [REDACTED] was sent to Dallas County Medical Center ER for assessment following a physical confrontation he initiated with a peer. He was assessed for concussion and diagnosed with two fractured teeth. He was released to return to the facility with orders to follow up with a dentist. Dental appointment is scheduled for Wednesday, August 2nd. [REDACTED] returned to a different living unit, in order to separate him from the peers involved in the confrontation. Per phone call 7/31/23 with Chris Butler of Millcreek this incident occurred at Magnolia Hall where there is no video footage. Facility visited 8/2/23 in response to 7/29/23 incident in which client [REDACTED] was in an altercation with peer [REDACTED]

resulting in [REDACTED] being sent to Emergency Room. Nursing note reviewed. Safety plan client [REDACTED] was moved to Tiger Hall from Magnolia Hall where incident took place and [REDACTED] resides, upon return from ER visit. Client [REDACTED] was at the dental appointment during today's visit. Client [REDACTED] interviewed. [REDACTED] stated that he and [REDACTED] had been bickering earlier in the day. Client [REDACTED] stated that client [REDACTED] "hit me from behind so I hit him back". Client [REDACTED] stated that the altercation took "about 15 seconds". When asked if he, [REDACTED] felt that staff broke the fight up as soon as possible "no". When asked what staff were present during the altercation "[REDACTED]...[REDACTED]". When asked if he ([REDACTED] could think of any reason staff did not immediately intervene, [REDACTED] indicated that he felt staff let him retaliate for being attacked by [REDACTED] ([REDACTED]) was not present during today's visit. [REDACTED] ([REDACTED]) was present and was interviewed. [REDACTED] interviewed who stated that he was, for the most part, continuously attempting to intervene between [REDACTED] and [REDACTED] bickering for the earlier part of the day. [REDACTED] stated that he believed the altercation to be over when client [REDACTED] hit [REDACTED] from behind. [REDACTED] stated he was right there and did his best, using the least amount of force he could whilst attempting to separate the clients and deescalate clients around him. Without video of incident, licensing cannot determine for certain if there was a supervision issue or not as of 8/2/23. Follow up visit conducted 8/9/23. [REDACTED] interviewed. [REDACTED] stated that [REDACTED] "called me names so I hit him". [REDACTED] stated that it took "3 minutes" for the fight to be broken up. [REDACTED] stated that it took "1 minute, 30 seconds" for staff to attempt to intervene during this altercation. When asked if staff were aware the fight was happening during the 1 minute, 30 seconds, [REDACTED] replied "I don't know". When asked if he ([REDACTED] could think of any reason staff would not intervene right away "maybe they were on the radio or something". When asked if [REDACTED] liked his new cottage assignment "no... can I go back...me and [REDACTED] aren't friends, but we shook hands afterwards". When asked what [REDACTED] did not like about his new cottage "staff are always nitpicking". [REDACTED] was explained by Chris Butler of Millcreek that he would need to remain in his current cottage for his safety. Without video of incident, licensing cannot determine for certain if there was a supervision issue or not as of 8/9/23.



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## 521 Visit Compliance Report

**Licensee:** Millcreek of Arkansas PRTF

**Facility Number:** 233

**Licensee Address:** 1828 INDUSTRIAL DRIVE  
FORDYCE AR 71742

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:**

**Record Visit Date:** 8/2/2023

**Home Visit Date:** 8/2/2023

**Purpose of Visit:** Self Report Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Facility visited 8/2/23 in response to 7/29/23 incident in which client [REDACTED] was in an altercation with peer [REDACTED] resulting in [REDACTED] being sent to Emergency Room. Nursing note reviewed. Safety plan client [REDACTED] was moved to Tiger Hall from Magnolia Hall where incident took place and [REDACTED] resides, upon return from ER visit.

Client [REDACTED] was at the dental appointment during today's visit. Client [REDACTED] interviewed. [REDACTED] stated that he and [REDACTED] had been bickering earlier in the day. Client [REDACTED] stated that client [REDACTED] "hit me from behind so I hit him back". Client [REDACTED] stated that the altercation took "about 15 seconds". When asked if he, [REDACTED], felt that staff broke the fight up as soon as possible "no". When asked what staff were present during the altercation "[REDACTED]". When asked if he ([REDACTED]) could think of any reason staff did not immediately intervene, [REDACTED] indicated that he felt staff let him retaliate for being attacked by [REDACTED].

[REDACTED] was not present during today's visit. [REDACTED] was present and was interviewed. [REDACTED] interviewed who stated that he was, for the most part, continuously attempting to intervene between [REDACTED] and [REDACTED] bickering for the earlier part of the day. [REDACTED] stated that he believed the altercation to be over when client [REDACTED] hit [REDACTED] from behind. [REDACTED] stated he was right there and did his best, using the least amount of force he could whilst attempting to separate the clients and deescalate clients around him.

Without video of incident, licensing cannot make a finding at this time.

### Provider Comments:

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023





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**Licensing Specialist:** Clayton DeBoer

**Person In Charge:**

**Record Visit Date:** 8/2/2023

**Home Visit Date:** 8/2/2023

**Purpose of Visit:** Revisit Complaint

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Follow up visit conducted 8/2/23 of Magnolia Hall to verify client [REDACTED] sleeping area. [REDACTED] bedroom is Room 2 of Magnolia Hall. Three beds present, with only one furnished. Room appears as though one client occupies it.

**Provider Comments:**

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023





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**Facility Number:** 233

**Licensee Address:** 1828 INDUSTRIAL DRIVE  
FORDYCE AR 71742

**Licensing Specialist:** Clayton DeBoer

**Person In Charge:**

**Record Visit Date:** 8/9/2023

**Home Visit Date:** 8/9/2023

**Purpose of Visit:** Self Report Visit

**Regulations Out of Compliance:**

**Regulations Needing Technical Assistance:**

**Regulation Not Applicable:**

**Regulations Not Correctable:**

**Narrative:**

Follow up visit conducted 8/9/23 in response to facility report that client [REDACTED] received emergency medical care following an altercation with a peer. [REDACTED] interviewed. [REDACTED] stated that [REDACTED] "called me names so I hit him". [REDACTED] stated that it took "3

minutes" for the fight to be broken up. [REDACTED] stated that it took "1 minute, 30 seconds" for staff to attempt to intervene during this altercation. When asked if staff were aware the fight was happening during the 1 minute, 30 seconds, [REDACTED] replied "I don't know". When asked if he [REDACTED] could think of any reason staff would not intervene right away "maybe they were on the radio or something". When asked if [REDACTED] liked his new cottage assignment "no... can I go back...me and [REDACTED] aren't friends, but we shook hands afterwards". When asked what [REDACTED] did not like about his new cottage "staff are always nitpicking". [REDACTED] was explained by [REDACTED] of Millcreek that he would need to remain in his current cottage for his safety.

Without video of incident, licensing cannot determine for certain if there was a supervision issue or not as of 8/9/23.

**Provider Comments:**

CCL Staff Signature :

Date: 8/23/2023



Provider Signature :

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