



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 8/3/2023

Date Received by DCCECE:8/4/2023

Facility Name: Elizabeth Mitchell Centers

Facility Number: 157

Incident Type: Dual

Report Description: I wanted to inform you of an incident that occurred at The Centers (EMCC) on 8/03/2023. On 8/03/23, DCFS investigator Tamera Walker informed Centers she was working an investigation involving client [REDACTED]. Investigator Walker said the investigation is regarding an accepted report to the Arkansas [REDACTED] Hotline. Investigator Walker said [REDACTED] made allegations against Centers? staff member [REDACTED]. [REDACTED] has been suspended pending the outcome of the DCFS investigation. [REDACTED] guardian was notified about this incident. [REDACTED] is an [REDACTED] DHS placement at The Centers. As always, please do not hesitate to contact me if you need any additional information.

Interim Action Narrative: Staff was suspended pending investigation.

Maltreatment Narrative: The AV is [REDACTED]. The AO unknown staff member at The Centers in Little Rock where [REDACTED] is currently residing. Foster parent of [REDACTED] contacted [REDACTED] hotline to report physical abuse of [REDACTED] by staff at The Centers in Little Rock Arkansas. [REDACTED] resides at The Centers. Staff members name is unknown. [REDACTED] was escalated yesterday and he reports that staff pushed him to the ground, punched him in the shoulder when he wouldn't put his shoulder on the ground. Staff then held him to the ground by his throat. [REDACTED] reports this is not the type of hold that is typically used by staff at The Centers. [REDACTED] reports pain the next day and foster parent described [REDACTED] as upset, sulky, and sadder than usual when talking about this incident. Is of note that [REDACTED] is a foster child in [REDACTED].

Licensing Narrative: Licensing Specialist informed of complaint. 8/7/2023, Licensing Specialist reviewed complaint for licensing concerns. Licensing Specialist will request permission to contact facility. Licensing Specialist received permission to contact the facility. Licensing Specialist informed that investigator was made aware of the report on 7/28/2023. 8/8/2023, Licensing Specialist requested staff member's work schedule from 7/23/2023 to the date he was suspended. Licensing Specialist informed that camera footage would not be available for this incident. Camera footage is kept for five (5) days and is deleted to have more space for new recordings. Resident was last restrained on 7/10/2023. 8/10/2023, Licensing Specialist attempted to call investigator. Unable to leave a voicemail due to mailbox being full. Licensing Specialist emailed investigator. 8/16/2023, Licensing Specialist interviewed resident and inquired about a statement from staff member [REDACTED] 8/17/2023, Licensing Specialist received witness statement. 9/5/2023, Licensing Specialist contacted investigator for an update. 9/6/2023, Licensing Specialist informed by Investigator Walker that staff member [REDACTED] was not named as the AO. No AO was named in this complaint.



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 WEST 12TH STREET
LITTLE ROCK AR 72204

Licensing Specialist: Kendra Rice

Person In Charge: Eric Knowles

Record Visit Date: 8/16/2023

Home Visit Date: 8/16/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Time of visit: 8:30 am to 9:45 am

Census: 42

Licensing received a complaint on 8/3/2023 for ELS Case #015379.

Licensing Specialist tried to speak with resident about Case #015379. Resident was hesitant at first but eventually agreed to speak with Licensing Specialist.

Resident reported that he was upset with staff member [REDACTED] and he (resident) hit staff member. Resident informed Licensing Specialist that staff member [REDACTED] put his arm on his neck and chest. Resident reported that the incident took place on the hallway by the cafeteria. Resident informed Licensing Specialist that he told his parents, and his parents told his therapist.

When asked if anyone else was around, resident reported that staff members [REDACTED] and [REDACTED] were present. Resident did not report being in a restraint.

Staff member [REDACTED] was terminated on 8/7/2023. His termination was not regards to this incident.

Licensing Specialist is not prepared to leave a finding at this time.

Provider Comments:

CCL Staff Signature :

Date: 8/22/2023



Provider Signature :

Date: 8/22/2023



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521 Visit Compliance Report

Licensee: Elizabeth Mitchell Centers

Facility Number: 157

Licensee Address: 6501 W 12TH ST
LITTLE ROCK AR 72204-1511

Licensing Specialist: Kendra Rice

Person In Charge: Paul Hofstad

Record Visit Date: 9/25/2023

Home Visit Date: 9/25/2023

Purpose of Visit: Revisit Complaint

Regulations Out of Compliance:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

No in-person licensing visit completed on 9/25/2023.

Licensing Specialist received a complaint on 8/3/2023 for ELS Case #015379.

This complaint has been **UNFOUNDED** by licensing.

Licensing informed that there was not an alleged offender named in this complaint.

Provider Comments:

CCL Staff Signature :

Date: 9/25/2023



Provider Signature :

Date: 9/25/2023

