



Division of Child Care & Early Childhood Education
P.O. Box 1437, Slot S140, Little Rock, AR 72203-1437
P: 501.682.8590 F: 501.683.6060 TDD: 501.682.1550

Notice of Serious Incident

Date of Incident: 8/21/2023

Date Received by DCCECE: 8/22/2023

Facility Name: Millcreek of Arkansas PRTF

Facility Number: 233

Incident Type: Dual

Report Description: Allegation: During a casual card game, [REDACTED] got into an argument with a fellow player, and things escalated into a physical altercation. Staff members intervened and separated the two patients. When questioned about the incident, [REDACTED] claimed that [REDACTED], one of the staff members, had restricted him to sitting in a chair. According to [REDACTED] he got up and tried to continue the fight, but [REDACTED] forcefully pushed him to be seated in the chair. Nursing assessment following the incident reveals redness and petechia to the right inner arm. No other injuries are noted. A report was made to the AR Mandated Reporter Portal. Reference ID: [REDACTED] The report was [REDACTED] for investigation. Report Number: [REDACTED] [REDACTED] is currently on administrative leave pending the results of the investigation.

Interim Action Narrative: [REDACTED] is currently on administrative leave pending the results of the investigation.

Maltreatment Narrative: A report was made 8/21/23 to the AR Mandated Reporter Portal regarding staff [REDACTED] forcefully pushing client [REDACTED] into a chair. Reference ID: [REDACTED] The report was [REDACTED] for investigation. Report Number: [REDACTED]

Licensing Narrative: Licensing received facility reported complaint 8/22/23 that on 8/21/23 video was reviewed by Chris Butler of Millcreek from 8/20/23 of Pine Ridge which showed client [REDACTED] get into an argument with a fellow player, and things escalated into a physical altercation. Staff members intervened and separated the two patients. When questioned on 8/21/23 about the incident, [REDACTED] claimed that [REDACTED], one of the staff members, had restricted him to sitting in a chair. According to [REDACTED] he got up and tried to continue the fight, but [REDACTED] forcefully pushed him to be seated in the chair. Nursing assessment following the incident reveals redness and petechia to the right inner arm. No other injuries are noted. A report was made to the AR Mandated Reporter Portal. Reference ID: [REDACTED] The report was [REDACTED] for investigation. Report Number: [REDACTED] [REDACTED] is currently on administrative leave pending the results of the investigation. Facility visited 8/22/23 and video reviewed of incident 8/20/23 in Pine Ridge. Child Abuse Hotline notification was made 8/21/23 after video review of incident. Seemingly after staff were breaking up an altercation off camera, staff [REDACTED] is seen grabbing client [REDACTED] and shoving him into a chair. [REDACTED] gets up out of the chair and staff [REDACTED] takes of his glasses, staff [REDACTED] slapped his own ([REDACTED]) head, chest bumped client [REDACTED] then shoved him back into the chair. Facility cited 109.1g: Unprofessional conduct in the practice of child welfare activities shall include without limitation: g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children and 905.4g: The following disciplinary actions shall not be used: g) Physical injury or threat of bodily harm. Chris Butler of Millcreek stated that after review of video, staff [REDACTED] will be terminated subsequent administrative leave. Received email 11/10/23 that maltreatment complaint is unfounded.



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521 Visit Compliance Report

Licensee: Millcreek of Arkansas PRTF

Facility Number: 233

Licensee Address: 1828 INDUSTRIAL DRIVE
FORDYCE AR 71742

Licensing Specialist: Clayton DeBoer

Person In Charge:

Record Visit Date: 8/22/2023

Home Visit Date: 8/22/2023

Purpose of Visit: Complaint Visit

Regulations Out of Compliance:

Regulation Number: 9. 905. 4 .g

Regulation Description: The following actions shall not be used, including as discipline:

Findings Description: Seemingly after staff were breaking up an altercation off camera, staff [REDACTED] is seen grabbing client [REDACTED] and shoving him into a chair. [REDACTED] gets up out of the chair and staff [REDACTED] takes of his glasses, staff [REDACTED] slapped his own [REDACTED] head, chest bumped client [REDACTED] then shoved him back into the chair.

Action Due Date: 8/22/2023

Action Due Description: Staff terminated subsequent administrative leave.

Comply Date:

Sub Regulation Description:

Regulation Number: 1. 109. 1 .g

Regulation Description: Unprofessional conduct in the practice of child welfare activities shall include, but not limited to the following:

Findings Description: Seemingly after staff were breaking up an altercation off camera, staff [REDACTED] is seen grabbing client [REDACTED] and shoving him into a chair. [REDACTED] gets up out of the chair and staff [REDACTED] takes of his

glasses, staff [REDACTED] slapped his own [REDACTED] head, chest bumped client [REDACTED], then shoved him back into the chair.

Action Due Date: 8/22/2023

Action Due Description: Staff will be terminated subsequent administrative leave.

Comply Date:

Sub Regulation Description:

Regulations Needing Technical Assistance:

Regulation Not Applicable:

Regulations Not Correctable:

Narrative:

Facility visited 8/22/23 and video reviewed of incident 8/20/23 in Pine Ridge. Child Abuse Hotline notification was made 8/21/23 after video review of incident. Seemingly after staff were breaking up an altercation off camera, staff [REDACTED] is seen grabbing client [REDACTED] and shoving him into a chair. [REDACTED] gets up out of the chair and staff [REDACTED] takes off his glasses, staff [REDACTED] slapped his own [REDACTED] head, chest bumped client [REDACTED], then shoved him back into the chair. Facility cited 109.1g: Unprofessional conduct in the practice of child welfare activities shall include without limitation: g) Engaging in behavior that could be viewed as sexual, dangerous, exploitative, or physically harmful to children and 905.4g: The following disciplinary actions shall not be used: g) Physical injury or threat of bodily harm.

[REDACTED] of Millcreek stated that after review of video, staff [REDACTED] will be terminated subsequent administrative leave.

Provider Comments:

The employee involved in this incident completed all required training and met competency standards, but they failed to adhere to the established expectations, policies, and procedures of our facility. Such a violation of company policy necessitated disciplinary action, including termination of employment, and reporting to the AR Child Abuse Hotline. It is imperative to underscore that this incident did not reveal any system, procedure, process, or practice within our facility that failed. This unequivocally proves that Millcreek has effective practices for responding to situations where an employee deviates from company policy.

CCL Staff Signature :

Date: 8/23/2023

A handwritten signature in black ink, appearing to be 'GMB', written over a faint horizontal line.

Provider Signature :

Date: 8/23/2023

A handwritten signature in black ink, appearing to be 'JH', written over a faint horizontal line.